



INSTITUTE OF TECHNOLOGY

Graduation Survey Report

August 2019

Oklahoma State University Institute of Technology
Okmulgee, Oklahoma

Office of Institutional Research

GRADUATION SURVEY REPORT 2018-2019

NOTE: As of the beginning of the 2018-2019 academic year, the *Graduate Exit Interview* (GEI) was renamed *Graduation Survey* (GS); this is due in part to students and well-meaning informants confusing the GEI with *Exit Counseling* through Student Financial Services.

This report focuses on results from students graduating during academic year 2018-2019 (summer semester 2018 through spring semester 2019). The Graduation Survey is a self-report instrument for graduating students to update their forwarding contact information before they leave OSUIT (see Appendix C for a copy of the survey); it includes items about graduates' immediate plans, including placement, as well as current and anticipated job-seeking outcomes. Once graduating students complete the contact and placement information, the survey continues with scales for rating satisfaction with academic and non-academic services and giving graduates the opportunity to provide feedback on their educational experiences. Administrators of each academic school receive contact information and placement data, while satisfaction scale ratings remain in the Office of Institutional Research for analysis, aggregation, and inclusion in the current report.

The Administrative Assistant in each academic school reminds graduating students to complete the Graduation Survey prior to graduation, but no earlier than necessary; the OSUIT Office of Institutional Research prefers administration during the last two weeks of school. Because of OSUIT's three-semester graduation schedule, administration of the Graduation Survey occurs continuously throughout the year as students prepare to graduate.

Six-hundred-sixty-two (662) students earned 673 degrees (see tables 1 and 2) between summer 2018 and spring 2019; of these, 651 graduated with one degree, 11 graduated with two degrees. Among these degree earners, 388 filled out the GS for a 58.6 percent response rate; this is below the targeted knowledge rate of 65 percent as recommended by the National Association of Colleges and Employers (2014). As participation rates in the Graduation Survey at OSUIT continue to decline, strategies for improving participation rates receive renewed consideration.

Table 1: Degrees conferred by division/school.

Division/School	Summer 2018	Fall 2018	Spring 2019	Degrees Conferred	# Completed GS
Arts & Sciences	33	33	44	110	46
Automotive	58	1	0	59	19
Construction	65	29	17	111	98
Culinary Arts	7	9	4	20	16
Diesel & Heavy Equipment	44	1	13	58	40
Energy	18	1	26	45	34
Engineering	34	25	29	88	52
Information Technologies	18	23	33	74	57
Nursing & Health Sciences	5	31	45	81	22
Visual Communications	6	20	1	27	4
Total	288	173	212	673	388

Table 2: Degrees conferred by degree type.

Degree	Summer 2018	Fall 2018	Spring 2019	Conferred Total
Assoc. of Applied Science	225	119	155	499
Assoc. of Science	34	37	44	115
Bachelor of Technology	29	17	13	59
Total	288	173	212	673

Placement and salary data

Of the 388 graduating students who filled out the Graduation Survey, all provided placement data (see Appendix A for placement data by academic school); 75.5 percent either had a job lined up, were continuing their education, were entering military service, or a combination of these. On the other hand, 19.3 percent were seeking employment, while an additional 4.6 percent were *not* seeking employment (Figure 1). When asked to explain, nine of the respondents replied that they were on internship, already employed, or had accepted a job.

Figure 1: Placement

Placement	Count	Percent
I have accepted a job in my field of study	208	53.61%
I have accepted a job in an unrelated field	10	2.58%
I am self-employed in my field of study	3	0.77%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	43	11.08%
I am transferring to another college or university	34	8.76%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	76	19.59%
I am not seeking employment at this time (please explain):*	14	3.61%
(blank)	0	0.00%
Grand Total	388	100.00%

When placement data reported by our graduating students was disaggregated by highest degree earned (see Figure 2), AAS degree earners had the highest rate of employment. Students graduating with an AS degree, as expected, often continued their education at another institution. Students graduating with a BT had the highest rate of *seeking employment*. Please note that the Graduation Survey is typically completed in the student's last semester at OSUIT when they may not yet have a firm job offer.

Figure 2: Placement by highest degree earned

Category	AAS Count	AAS Percent	AS Count	AS Percent	BT Count	BT Percent
I have accepted a job in my field of study	177	62.32%	3	5.66%	28	54.90%
I have accepted a job in an unrelated field	3	1.06%	5	9.43%	2	3.92%
I am self-employed in my field of study	1	0.35%	2	3.77%	0	0.00%
I am self-employed in an unrelated field	0	0.00%	0	0.00%	0	0.00%
I am continuing my education at OSUIT	34	11.97%	8	15.09%	1	1.96%
I am transferring to another college or university	9	3.17%	24	45.28%	1	1.96%
I am or will be serving full-time in the military	0	0.00%	0	0.00%	0	0.00%
I am currently seeking employment	54	19.01%	5	9.43%	17	33.33%
I am not seeking employment at this time (please explain):	6	2.11%	6	11.32%	2	3.92%
Total	284	100.00%	53	100.00%	51	100.00%

Salary data for graduates reporting starting pay is listed in Figure 3 (see Appendix B for salary ranges). Although reported pay ranges indicate that some graduates were likely responding as part-time employees, starting pay for most graduating students was respectable with the median pay range for 2018-2019 respondents between \$40,000 and \$44,999.

Figure 3: Graduates reporting starting pay (n=179)

Salary	Count	Percent
\$100,000 or more	3	1.68%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	1	0.56%
\$85,000-\$89,999	1	0.56%
\$80,000-\$84,999	4	2.23%
\$75,000-\$79,999	4	2.23%
\$70,000-\$74,999	1	0.56%
\$65,000-\$69,999	7	3.91%
\$60,000-\$64,999	17	9.50%
\$55,000-\$59,999	13	7.26%
\$50,000-\$54,999	21	11.73%
\$45,000-\$49,999	15	8.38%
\$40,000-\$44,999	22	12.29%
\$35,000-\$39,999	24	13.41%
\$30,000-\$34,999	16	8.94%
\$25,000-\$29,999	11	6.15%
\$20,000-\$24,999	10	5.59%
\$15,000-\$19,999	4	2.23%
Less than \$15,000*	5	2.79%
Total	179	100.00%

Percentages represent the ratio of responses to the number of respondents reporting salary data.

*Note: Below federal minimum wage for full-time yearly pay.

In the process of completing the Graduation Survey, students who report placement in one of the *employment* categories sometimes leave the employment details blank. In the past, respondents have cited employment requirements-- such as signing a non-disclosure agreement-- as the reason. However, recent mandates by the US Department of Labor, The US Department of Education, the North Central Association of the Higher Learning Commission, and the Oklahoma State Regents for Higher Education require higher education institutions to report employment data, including salaries, for purposes of transparency and accountability.

Employers such as AEP/PSO, Crossland Construction, Dell EMC, ONEOK, River Spirit Casino Resort, and Saint Francis Health System were listed as part of the employment information collected on the Graduation Survey. In an attempt to meet federal and state requirements, the Graduation Survey data includes a confidentiality statement to the effect that all survey data, including employment data, is kept confidential. Student are encouraged to complete the employment section of the survey. Student names are not listed with their employers, nor are salaries listed by employer. Salaries, as noted in Figure 3, are reported in ranges for an additional layer of privacy.

Survey Scales

Four scales (tables 3-8) were used to determine levels of satisfaction among graduating students in areas of *Academics*, *Campus Services*, *Student Services*, and *Overall Satisfaction*; all were administered with a five-point scale ranging from 1 = *Very Dissatisfied* to 5 = *Very Satisfied* or 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Also included was a scale on *Student Life Activities* to examine student engagement in sponsored extracurricular activities. Unlike the other scales, which report average scaled responses, the Student Life Engagement scale was characterized by a frequency distribution summarizing the accumulation of endorsements representing participation in the activities listed. Three summary items were included in the *Overall Satisfaction* scale; these items are common in many instruments measuring satisfaction. In the current report, tables show the results for graduates of the current year with frequencies for each item anchor and including frequencies of *Not applicable* and *Did not answer* when appropriate. The results tables comparing the most recent five years (tables 9-14) show trend lines from the weighted averages of responses. The weighted averages take into account only the students who responded to an item; nonresponses and “not applicable” responses carry no weight and were excluded from the weighted averages.

Satisfaction with Academic Program. Graduates reported varying levels of satisfaction related to academic programs over the previous year (see tables 3 and 9). Graduating students reported highest satisfaction with *Advisement on Degree Requirements* (4.29) and *Professionalism of Instructors* (4.28). No item fell below the 4.0 weighted average associated with the scale anchor “Satisfied”.

Satisfaction with Campus Services. Satisfaction with campus services improved in all but one instance for the current year (see tables 4 and 10). Highest satisfaction was reported for the Covelle Hall Wellness Center (4.17) and the Post Office (4.17) followed by the C-Store at Wilson Commons (4.14). Parking (3.21) received the lowest satisfaction ratings for 2019; difficulties with parking lot renovations

likely resulted in the lowest satisfaction reported in the last five years and was the only campus service listed to receive a lower satisfaction score this year compared to 2018 (see table 10).

Satisfaction with Student Services. All Student Services areas showed improvement in satisfaction among graduating students for 2019 (see tables 5 and 11). The highest satisfaction ratings were reported for *Library Services* (4.30) and tutoring services in the *LASSO Center* (4.09). Lowest ratings were reported for Student Financial Services (3.77).

Extracurricular Activities. Reported frequency of participation in extracurricular activities greatly improved for all extracurricular activities listed with *Free Food Events* (2.98) and *Student Life sponsored free activities* (2.92; see tables 6 and 12) showing highest participation rates. Intramural Sports continues to show the least participation (2.50). Remember, however, that students do not rate these activities or events in terms of satisfaction, merely on self-reported participation. Class schedules, internships, and resident/commuter status likely affect opportunities for participation.

General Feedback. Graduates reported an increase in agreement with all items in this scale from the previous year continuing a positive trend. The items “OSUIT helped me achieve my educational goals” showed the highest level of agreement for graduating students (4.70). The item, “OSUIT helped me build contacts with industry professionals” remains consistently lowest (4.38), though an increase in agreement with the statement this year was evident. Agreement with the item “OSUIT helped prepare me to interact with people from diverse backgrounds” continues to increase (4.47; see tables 7 and 13).

Summary Items. There was a substantial increase in agreement with all three summary items (see tables 8 and 14). Graduating students report their highest level of agreement with the summary item “Overall, I am satisfied with my college experience at OSUIT” (4.55) followed by “I would recommend OSUIT to my friends and family” (4.46) and “I would choose to attend OSUIT again” (4.44).

Following are tabled and graphic results for each of the scales. Tables 3-8 show results for the current year (academic year 2018-2019); tables 9-14 present five-years of trends for academic years 2014-2015 through 2018-2019.

Table 3. Satisfaction with academic program (2018-2019 academic year)

"Please indicate your satisfaction with your Academic Program at OSUIT."	1 Very Dissatisfied count	1 Very Dissatisfied percent	2 Dissatisfied count	2 Dissatisfied percent	3 Neutral count	3 Neutral percent	4 Satisfied count	4 Satisfied percent	5 Very Satisfied count	5 Very Satisfied percent	No Answer count	No Answer percent
Professionalism of instructors	9	2.32%	5	1.29%	30	7.73%	166	42.78%	177	45.62%	1	0.26%
Quality of instructors' communication with students	8	2.06%	11	2.84%	46	11.86%	153	39.43%	169	43.56%	1	0.26%
Quality of instructors in General Education (ex., math, writing, history courses)	9	2.32%	10	2.58%	57	14.69%	155	39.95%	155	39.95%	2	0.52%
Quality of instructors in my major program of study	13	3.35%	11	2.84%	38	9.79%	135	34.79%	189	48.71%	2	0.52%
Advisement I received on my degree requirements	7	1.80%	3	0.77%	47	12.11%	142	36.60%	185	47.68%	4	1.03%
Advisement I received on career matters	9	2.32%	7	1.80%	63	16.24%	140	36.08%	167	43.04%	2	0.52%
Opportunities for practical experience in my chosen career field	6	1.55%	8	2.06%	62	15.98%	135	34.79%	175	45.10%	2	0.52%
Student organization associated with my program	10	2.58%	11	2.84%	76	19.59%	132	34.02%	158	40.72%	1	0.26%

Table 4. Satisfaction with campus services (2018-2019 academic year)

"Please indicate your satisfaction with Campus Services at OSUIT."	1 Very Dissatisfied count	1 Very Dissatisfied percent	2 Dissatisfied count	2 Dissatisfied percent	3 Neutral count	3 Neutral percent	4 Satisfied count	4 Satisfied percent	5 Very Satisfied count	5 Very Satisfied percent	0 Not applicable count	0 Not applicable percent	No Answer count	No Answer percent
Bookstore	20	5.15%	23	5.93%	63	16.24%	119	30.67%	139	35.82%	21	5.41%	3	0.77%
C-Store	7	1.80%	7	1.80%	45	11.60%	95	24.48%	118	30.41%	112	28.87%	4	1.03%
Cafeteria	14	3.61%	19	4.90%	52	13.40%	119	30.67%	116	29.90%	66	17.01%	2	0.52%
Campus Housing	13	3.35%	17	4.38%	85	21.91%	62	15.98%	63	16.24%	144	37.11%	4	1.03%
Campus Security	29	7.47%	23	5.93%	62	15.98%	74	19.07%	94	24.23%	104	26.80%	2	0.52%
Child Care Center	4	1.03%	1	0.26%	53	13.66%	25	6.44%	46	11.86%	255	65.72%	4	1.03%
Copy Center	4	1.03%	2	0.52%	60	15.46%	54	13.92%	85	21.91%	181	46.65%	2	0.52%
Covelle Hall - Wellness Center	6	1.55%	4	1.03%	50	12.89%	87	22.42%	121	31.19%	118	30.41%	2	0.52%
Health Center/ Infirmary	12	3.09%	11	2.84%	57	14.69%	49	12.63%	72	18.56%	184	47.42%	3	0.77%
Parking	72	18.56%	48	12.37%	62	15.98%	77	19.85%	95	24.48%	31	7.99%	3	0.77%
Post Office	5	1.29%	1	0.26%	48	12.37%	64	16.49%	102	26.29%	166	42.78%	2	0.52%

Table 5. Satisfaction with student services (2018-2019 academic year)

"Please indicate your satisfaction with the Student Services department at OSUIT."	1 Very Dissat- isfied count	1 Very Dissat- isfied percent	2 Dissat- isfied count	2 Dissat- isfied percent	3 Neutral count	3 Neutral percent	4 Satis- fied count	4 Satis- fied percent	5 Very Satisfied count	5 Very Satisfied percent	0 Not appli- cable count	0 Not appli- cable percent	No Answer count	No Answer percent
Admissions/ Recruitment	15	3.87%	14	3.61%	74	19.07%	134	34.54%	124	31.96%	24	6.19%	3	0.77%
Assessment Center	5	1.29%	2	0.52%	82	21.13%	107	27.58%	107	27.58%	80	20.62%	5	1.29%
Bursar's Office	14	3.61%	16	4.12%	67	17.27%	135	34.79%	139	35.82%	10	2.58%	7	1.80%
Counseling Services	9	2.32%	3	0.77%	64	16.49%	59	15.21%	78	20.10%	172	44.33%	3	0.77%
LASSO Center (tutoring services)	7	1.80%	4	1.03%	50	12.89%	70	18.04%	101	26.03%	151	38.92%	5	1.29%
Library Services	4	1.03%	2	0.52%	45	11.60%	114	29.38%	156	40.21%	62	15.98%	5	1.29%
Registrar's Office/ Enrollment	11	2.84%	10	2.58%	71	18.30%	137	35.31%	131	33.76%	23	5.93%	5	1.29%
Student Financial Services	30	7.73%	20	5.15%	66	17.01%	100	25.77%	119	30.67%	47	12.11%	6	1.55%

Table 6. Extracurricular activities (2018-2019 academic year)

"How often did you participate in these extracurricular activities?"	1 Never count	1 Never percent	2 Seldom count	2 Seldom percent	3 Occasionally count	3 Occasionally percent	4 Usually count	4 Usually percent	5 Always count	5 Always percent	No Answer count	No Answer percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	167	43.04%	74	19.07%	90	23.20%	35	9.02%	19	4.90%	3	0.77%
Intramural Sports	260	67.01%	43	11.08%	41	10.57%	19	4.90%	21	5.41%	4	1.03%
Seasonal Festivals (CarniFall, SpringFest, etc.)	199	51.29%	67	17.27%	57	14.69%	36	9.28%	24	6.19%	5	1.29%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	220	56.70%	51	13.14%	46	11.86%	36	9.28%	31	7.99%	4	1.03%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	187	48.20%	50	12.89%	82	21.13%	39	10.05%	25	6.44%	5	1.29%

Table 7. General feedback (2018-2019 academic year)

"Please indicate the extent to which you agree with the following statements."	1 Strongly Disagree count	1 Strongly Disagree percent	2 Disagree count	2 Disagree percent	3 Neutral count	3 Neutral percent	4 Agree count	4 Agree percent	5 Strongly Agree count	5 Strongly Agree percent	No Answer count	No Answer percent
OSUIT helped me gain the proper skills needed for my chosen career.	8	2.06%	3	0.77%	57	14.69%	189	48.71%	126	32.47%	5	1.29%
OSUIT provided opportunities for hands-on experience in my chosen career field.	8	2.06%	10	2.58%	55	14.18%	172	44.33%	138	35.57%	5	1.29%
OSUIT helped me build contacts with industry professionals.	13	3.35%	25	6.44%	78	20.10%	154	39.69%	113	29.12%	5	1.29%
OSUIT helped prepare me to interact with people from diverse backgrounds.	10	2.58%	13	3.35%	92	23.71%	162	41.75%	105	27.06%	6	1.55%
OSUIT helped me achieve my educational goals.	5	1.29%	7	1.80%	46	11.86%	190	48.97%	135	34.79%	5	1.29%

Table 8. Summary items (2018-2019 academic year)

"Please indicate the extent to which you agree with the following statements."	1 Strongly Disagree count	1 Strongly Disagree percent	2 Disagree count	2 Disagree percent	3 Neutral count	3 Neutral percent	4 Agree count	4 Agree percent	5 Strongly Agree count	5 Strongly Agree percent	No Answer count	No Answer percent
I would choose to attend OSUIT again.	14	3.61%	10	2.58%	73	18.81%	145	37.37%	139	35.82%	7	1.80%
I would recommend OSUIT to my friends and family.	14	3.61%	11	2.84%	65	16.75%	151	38.92%	141	36.34%	6	1.55%
Overall, I am satisfied with my college experience at OSUIT.	10	2.58%	12	3.09%	52	13.40%	163	42.01%	146	37.63%	5	1.29%

Table 9. Satisfaction with academic program (2015-2019)

"Please indicate your satisfaction with your Academic Program at OSUIT."	2015	2016	2017	2018	2019
Professionalism of instructors	4.38	3.60	4.19	4.30	4.28
Quality of instructors' communication with students	4.26	3.99	4.09	4.21	4.20
Quality of instructors in General Education (ex., math, writing, history courses)	4.16	4.00	4.07	4.09	4.13
Quality of instructors in my major program of study	4.41	4.24	4.17	4.26	4.23
Advisement I received on my degree requirements	4.38	4.15	4.19	4.31	4.29
Advisement I received on career matters	4.18	4.01	4.01	4.16	4.16
Opportunities for practical experience in my chosen career field	4.24	4.10	4.01	4.19	4.20
Student organization associated with my program	3.92	4.20	3.84	4.06	4.08

Table 10. Satisfaction with Campus Services (2015-2019)

"Please indicate your satisfaction with Campus Services at OSUIT."	2015	2016	2017	2018	2019
Bookstore	4.00	3.61	4.12	3.83	3.92
C-Store	4.10	3.16	3.99	3.91	4.14
Cafeteria	3.63	3.47	3.74	3.79	3.95
Campus Housing	3.29	3.76	3.46	3.40	3.60
Campus Security	3.58	3.48	3.52	3.56	3.64
Child Care Center	3.81	3.25	3.54	3.59	3.84
Copy Center	4.10	3.49	3.86	3.80	4.04
Covelle Hall - Wellness Center	3.86	3.27	3.98	4.00	4.17
Health Center/Infirmary	3.19	3.46	3.73	3.68	3.79
Parking	4.00	3.75	3.35	3.40	3.21
Post Office	3.57	3.74	3.94	4.02	4.17

Table 11. Satisfaction with student services (2015-2019)

"Please indicate your satisfaction with the Student Services department at OSUIT."	2015	2016	2017	2018	2019
Admissions/Recruitment	4.12	3.62	3.85	3.88	3.94
Assessment Center	4.13	3.83	3.92	3.92	4.02
Bursar's Office	4.22	3.91	3.86	3.81	3.99
Counseling Services	3.97	3.58	3.86	3.85	3.91
LASSO Center (tutoring services)	4.05	3.51	3.93	3.89	4.09
Library Services	4.28	3.86	4.17	4.07	4.30
Registrar's Office/Enrollment	4.19	3.71	3.98	3.91	4.02
Student Financial Services	4.04	3.85	3.60	3.67	3.77

Table 12. Extracurricular activities (2015-2019)

"How often did you participate in these extracurricular activities?"	2015	2016	2017	2018	2019
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	2.40	2.40	2.03	2.11	2.98
Intramural Sports	1.87	2.29	1.93	1.72	2.50
Seasonal Festivals (CarniFall, SpringFest, etc.)	2.19	2.35	2.00	2.04	2.81
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	2.19	1.95	1.66	2.16	2.71
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	2.17	2.58	2.11	2.06	2.92

Table 13. General Feedback (2015-2019)

"Please indicate the extent to which you agree with the following statements."	2015	2016	2017	2018	2019
OSUIT helped me gain the proper skills needed for my chosen career.	4.19	4.12	3.99	4.04	4.66
OSUIT provided opportunities for hands-on experience in my chosen career field.	4.13	3.89	3.97	4.05	4.60
OSUIT helped me build contacts with industry professionals.	3.87	3.75	3.74	3.77	4.38
OSUIT helped prepare me to interact with people from diverse backgrounds.	3.97	4.01	3.77	3.85	4.47
OSUIT helped me achieve my educational goals.	4.27	4.04	4.04	4.07	4.70

Table 14. Summary Items (2015-2019)

"Please indicate the extent to which you agree with the following statements."	2015	2016	2017	2018	2019
I would choose to attend OSUIT again.	4.11	4.08	3.89	3.93	4.44
I would recommend OSUIT to my friends and family.	4.19	4.04	3.94	3.99	4.46
Overall, I am satisfied with my college experience at OSUIT.	4.22	3.95	3.99	4.05	4.55

Note on appendices:

Appendix A reports placement rates by academic school.

Appendix B reports salary ranges by school.

Appendix C reports comparisons of overall scale averages for each school over the last four years.

Appendix D reports side-by-side comparisons of school on each overall scale.

Appendix E-I provides the response detail for each scale, broken out by item, for each school.

Appendix J provides a downloaded version of the online survey instrument, including survey flow and display logic, for reference.

Respectfully submitted,

Curtis Miller, Analyst

OSUIT Office of Institutional Research

Reference

NACE: National Association of Colleges and Employers (January 2014). *Standards and protocols for the collection and dissemination of graduating student initial career outcomes information for undergraduates.*

Retrieved from www.nacweb.org.

Appendix A

Placement rates by academic school

Arts & Sciences

Placement	Count	Percent
I have accepted a job in my field of study	2	4.35%
I have accepted a job in an unrelated field	5	10.87%
I am self-employed in my field of study	1	2.17%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	5	10.87%
I am transferring to another college or university	24	52.17%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	4	8.70%
I am not seeking employment at this time (please explain):	5	10.87%
(blank)	0	0.00%
Grand Total	46	100.00%

Automotive

Placement	Count	Percent
I have accepted a job in my field of study	16	84.21%
I have accepted a job in an unrelated field	1	5.26%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	2	10.53%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	0	0.00%
I am not seeking employment at this time (please explain):	0	0.00%
(blank)	0	0.00%
Grand Total	19	100.00%

Construction

Placement	Count	Percent
I have accepted a job in my field of study	67	68.37%
I have accepted a job in an unrelated field	1	1.02%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	1	1.02%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	28	28.57%
I am not seeking employment at this time (please explain):	1	1.02%
(blank)	0	0.00%
Grand Total	98	100.00%

Culinary Arts

Placement	Count	Percent
I have accepted a job in my field of study	11	68.75%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	1	6.25%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	3	18.75%
I am not seeking employment at this time (please explain):	1	6.25%
(blank)	0	0.00%
Grand Total	16	100.00%

Diesel & Heavy Equipment

Placement	Count	Percent
I have accepted a job in my field of study	34	85.00%
I have accepted a job in an unrelated field	1	2.50%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	2	5.00%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	2	5.00%
I am not seeking employment at this time (please explain):	1	2.50%
(blank)	0	0.00%
Grand Total	40	100.00%

Energy

Placement	Count	Percent
I have accepted a job in my field of study	23	67.65%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	2	5.88%
I am transferring to another college or university	1	2.94%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	8	23.53%
I am not seeking employment at this time (please explain):	0	0.00%
(blank)	0	0.00%
Grand Total	34	100.00%

Engineering

Placement	Count	Percent
I have accepted a job in my field of study	30	57.69%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	7	13.46%
I am transferring to another college or university	2	3.85%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	12	23.08%
I am not seeking employment at this time (please explain):	1	1.92%
(blank)	0	0.00%
Grand Total	52	100.00%

Information Technologies

Placement	Count	Percent
I have accepted a job in my field of study	16	28.07%
I have accepted a job in an unrelated field	2	3.51%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	27	47.37%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	8	14.04%
I am not seeking employment at this time (please explain):	4	7.02%
(blank)	0	0.00%
Grand Total	57	100.00%

Nursing & Health Sciences

Placement	Count	Percent
I have accepted a job in my field of study	9	40.91%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	1	4.55%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	1	4.55%
I am transferring to another college or university	3	13.64%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	7	31.82%
I am not seeking employment at this time (please explain):	1	4.55%
(blank)	0	0.00%
Grand Total	22	100.00%

Visual Communications

Placement	Count	Percent
I have accepted a job in my field of study	0	0.00%
I have accepted a job in an unrelated field	0	0.00%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	4	100.00%
I am not seeking employment at this time (please explain):	0	0.00%
(blank)	0	0.00%
Grand Total	4	100.00%

Appendix B
Salary ranges by academic school

Percentages represent the ratio of responses to the number of respondents reporting salary data.

*Note: Below federal minimum wage for full-time yearly pay.

Arts & Sciences

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999		0.00%
\$60,000-\$64,999		0.00%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999	1	33.33%
\$40,000-\$44,999	1	33.33%
\$35,000-\$39,999		0.00%
\$30,000-\$34,999		0.00%
\$25,000-\$29,999		0.00%
\$20,000-\$24,999		0.00%
\$15,000-\$19,999	1	33.33%
Less than \$15,000*		0.00%
Total	3	100.00%

Automotive

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999	1	7.14%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999	1	7.14%
\$60,000-\$64,999		0.00%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999	1	7.14%
\$40,000-\$44,999	1	7.14%
\$35,000-\$39,999	2	14.29%
\$30,000-\$34,999	3	21.43%
\$25,000-\$29,999	3	21.43%
\$20,000-\$24,999	2	14.29%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	14	100.00%

Construction

Salary	Count	Percent
\$100,000 or more	1	1.79%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999	2	3.57%
\$75,000-\$79,999	2	3.57%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999	1	1.79%
\$60,000-\$64,999	2	3.57%
\$55,000-\$59,999	7	12.50%
\$50,000-\$54,999	12	21.43%
\$45,000-\$49,999	8	14.29%
\$40,000-\$44,999	9	16.07%
\$35,000-\$39,999	7	12.50%
\$30,000-\$34,999	1	1.79%
\$25,000-\$29,999	1	1.79%
\$20,000-\$24,999	1	1.79%
\$15,000-\$19,999		0.00%
Less than \$15,000*	2	3.57%
Total	56	100.00%

Culinary Arts

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999		0.00%
\$60,000-\$64,999		0.00%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999		0.00%
\$40,000-\$44,999		0.00%
\$35,000-\$39,999		0.00%
\$30,000-\$34,999		0.00%
\$25,000-\$29,999		0.00%
\$20,000-\$24,999	5	50.00%
\$15,000-\$19,999	2	20.00%
Less than \$15,000*	3	30.00%
Total	10	100.00%

Diesel & Heavy Equipment

Salary	Count	Percent
\$100,000 or more	1	3.70%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999	1	3.70%
\$60,000-\$64,999		0.00%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999	1	3.70%
\$40,000-\$44,999	4	14.81%
\$35,000-\$39,999	7	25.93%
\$30,000-\$34,999	8	29.63%
\$25,000-\$29,999	3	11.11%
\$20,000-\$24,999	1	3.70%
\$15,000-\$19,999	1	3.70%
Less than \$15,000*		0.00%
Total	27	100.00%

Energy

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999	1	5.26%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999	1	5.26%
\$80,000-\$84,999	1	5.26%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999		0.00%
\$60,000-\$64,999	7	36.84%
\$55,000-\$59,999	3	15.79%
\$50,000-\$54,999	2	10.53%
\$45,000-\$49,999	2	10.53%
\$40,000-\$44,999	2	10.53%
\$35,000-\$39,999		0.00%
\$30,000-\$34,999		0.00%
\$25,000-\$29,999		0.00%
\$20,000-\$24,999		0.00%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	19	100.00%

Engineering

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999	2	8.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999	2	8.00%
\$60,000-\$64,999	5	20.00%
\$55,000-\$59,999	3	12.00%
\$50,000-\$54,999	4	16.00%
\$45,000-\$49,999	1	4.00%
\$40,000-\$44,999	3	12.00%
\$35,000-\$39,999	2	8.00%
\$30,000-\$34,999	3	12.00%
\$25,000-\$29,999		0.00%
\$20,000-\$24,999		0.00%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	25	100.00%

Information Technologies

Salary	Count	Percent
\$100,000 or more	1	5.88%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999	1	5.88%
\$65,000-\$69,999	1	5.88%
\$60,000-\$64,999	2	11.76%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999	1	5.88%
\$40,000-\$44,999	1	5.88%
\$35,000-\$39,999	5	29.41%
\$30,000-\$34,999	1	5.88%
\$25,000-\$29,999	3	17.65%
\$20,000-\$24,999	1	5.88%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	17	100.00%

Nursing & Health Sciences

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999	1	12.50%
\$60,000-\$64,999	1	12.50%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999	3	37.50%
\$45,000-\$49,999		0.00%
\$40,000-\$44,999	1	12.50%
\$35,000-\$39,999	1	12.50%
\$30,000-\$34,999		0.00%
\$25,000-\$29,999	1	12.50%
\$20,000-\$24,999		0.00%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	8	100.00%

Visual Communications

Salary	Count	Percent
\$100,000 or more		0.00%
\$95,000-\$99,999		0.00%
\$90,000-\$94,999		0.00%
\$85,000-\$89,999		0.00%
\$80,000-\$84,999		0.00%
\$75,000-\$79,999		0.00%
\$70,000-\$74,999		0.00%
\$65,000-\$69,999		0.00%
\$60,000-\$64,999		0.00%
\$55,000-\$59,999		0.00%
\$50,000-\$54,999		0.00%
\$45,000-\$49,999		0.00%
\$40,000-\$44,999		0.00%
\$35,000-\$39,999		0.00%
\$30,000-\$34,999		0.00%
\$25,000-\$29,999		0.00%
\$20,000-\$24,999		0.00%
\$15,000-\$19,999		0.00%
Less than \$15,000*		0.00%
Total	0	0.00%

Appendix C

Four-year comparisons:

School by scale overall average

Arts & Sciences	2016	2017	2018	2019
Satisfaction with Academic Programs	4.16	3.86	4.01	4.21
Satisfaction with Campus Services	3.88	4.07	3.97	4.39
Satisfaction with Student Services	4.22	4.05	4.01	4.37
Participation in Extracurricular Activities	2.37	1.74	1.83	1.97
General Feedback	3.86	3.49	3.56	3.79
Summary Items	4.50	4.02	3.99	4.21

Automotive	2016	2017	2018	2019
Satisfaction with Academic Programs	3.8	4.24	4.36	4.25
Satisfaction with Campus Services	3.23	3.71	3.72	3.70
Satisfaction with Student Services	3.38	3.80	3.88	3.66
Participation in Extracurricular Activities	2.06	1.69	1.84	1.85
General Feedback	3.76	3.78	3.94	4.13
Summary Items	3.73	3.85	3.98	4.12

Construction	2016	2017	2018	2019
Satisfaction with Academic Programs	4.43	4.28	4.38	4.03
Satisfaction with Campus Services	3.61	3.77	3.82	3.64
Satisfaction with Student Services	3.93	4.07	4.03	3.79
Participation in Extracurricular Activities	2.38	2.18	2.26	2.18
General Feedback	4.61	4.07	4.06	3.85
Summary Items	4.56	4.07	4.06	3.71

Culinary Arts	2016	2017	2018	2019
Satisfaction with Academic Programs	4.09	4.13	4.19	4.42
Satisfaction with Campus Services	3.50	3.80	3.44	4.14
Satisfaction with Student Services	3.56	3.81	3.46	4.15
Participation in Extracurricular Activities	2.49	2.09	2.26	2.20
General Feedback	4.17	4.01	4.08	4.50
Summary Items	4.25	3.99	3.97	4.42

Diesel & Heavy Equipment	2016	2017	2018	2019
Satisfaction with Academic Programs	4.00	3.82	4.04	4.42
Satisfaction with Campus Services	3.06	3.40	3.20	3.70
Satisfaction with Student Services	3.33	3.63	3.09	3.79
Participation in Extracurricular Activities	2.09	1.78	1.52	1.78
General Feedback	3.65	3.60	3.60	4.05
Summary Items	3.38	3.31	3.21	3.89

Energy	2016	2017	2018	2019
Satisfaction with Academic Programs	3.76	4.13	4.24	4.17
Satisfaction with Campus Services	3.35	3.73	3.72	3.83
Satisfaction with Student Services	3.63	3.75	3.86	3.94
Participation in Extracurricular Activities	2.00	1.87	1.77	1.83
General Feedback	3.70	4.06	4.19	4.12
Summary Items	3.78	3.92	4.15	4.04

Engineering	2016	2017	2018	2019
Satisfaction with Academic Programs	3.92	4.00	4.09	4.04
Satisfaction with Campus Services	3.52	3.83	3.91	4.01
Satisfaction with Student Services	3.76	3.86	4.01	4.03
Participation in Extracurricular Activities	2.31	2.21	2.23	2.02
General Feedback	3.90	3.94	3.96	3.95
Summary Items	3.85	3.86	3.96	4.00

Information Technologies	2016	2017	2018	2019
Satisfaction with Academic Programs	3.79	3.92	3.94	4.22
Satisfaction with Campus Services	3.47	3.90	4.00	3.95
Satisfaction with Student Services	3.65	4.00	4.12	4.34
Participation in Extracurricular Activities	2.29	1.75	1.78	1.83
General Feedback	3.65	3.82	3.67	4.06
Summary Items	3.76	4.08	3.84	4.32

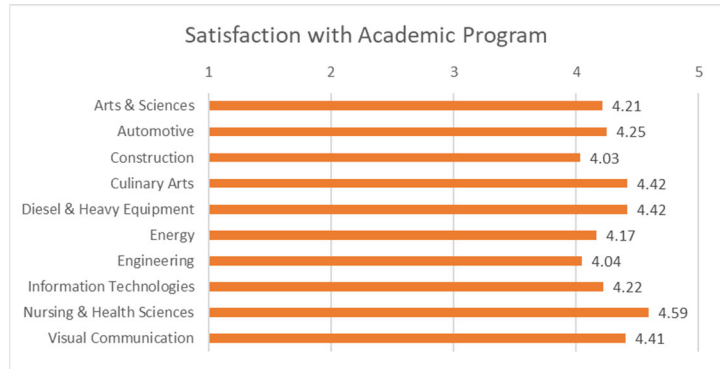
Nursing & Health Sciences	2016	2017	2018	2019
Satisfaction with Academic Programs	4.3	4.42	4.49	4.59
Satisfaction with Campus Services	3.79	4.09	4.11	4.11
Satisfaction with Student Services	3.99	3.88	4.10	4.23
Participation in Extracurricular Activities	2.64	1.96	2.23	2.09
General Feedback	4.32	4.45	4.47	4.64
Summary Items	4.42	4.46	4.60	4.51

Visual Communication	2016	2017	2018	2019
Satisfaction with Academic Programs	3.89	4.04	3.83	4.41
Satisfaction with Campus Services	3.22	3.73	2.97	3.83
Satisfaction with Student Services	3.37	3.64	3.27	3.49
Participation in Extracurricular Activities	2.18	2.29	1.36	1.75
General Feedback	3.84	3.85	4.08	4.55
Summary Items	3.59	3.56	3.27	4.67

Appendix D
School side-by-side comparisons

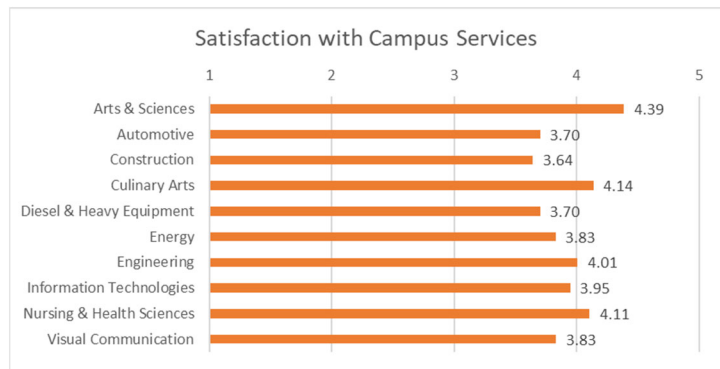
Satisfaction with Academic Programs

School	Mean
Arts & Sciences	4.21
Automotive	4.25
Construction	4.03
Culinary Arts	4.42
Diesel & Heavy Equipment	4.42
Energy	4.17
Engineering	4.04
Information Technologies	4.22
Nursing & Health Sciences	4.59
Visual Communication	4.41



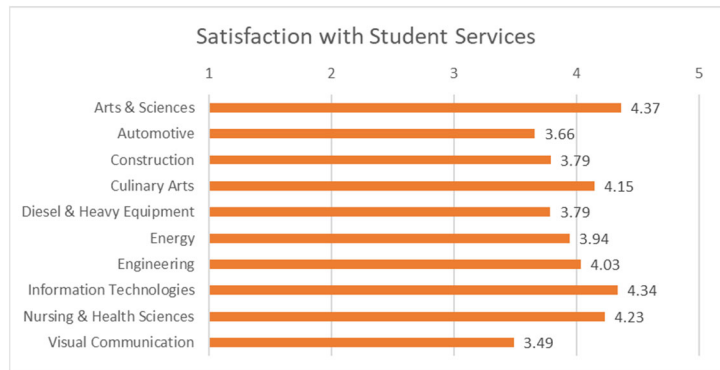
Satisfaction with Campus Services

School	Mean
Arts & Sciences	4.39
Automotive	3.70
Construction	3.64
Culinary Arts	4.14
Diesel & Heavy Equipment	3.70
Energy	3.83
Engineering	4.01
Information Technologies	3.95
Nursing & Health Sciences	4.11
Visual Communication	3.83



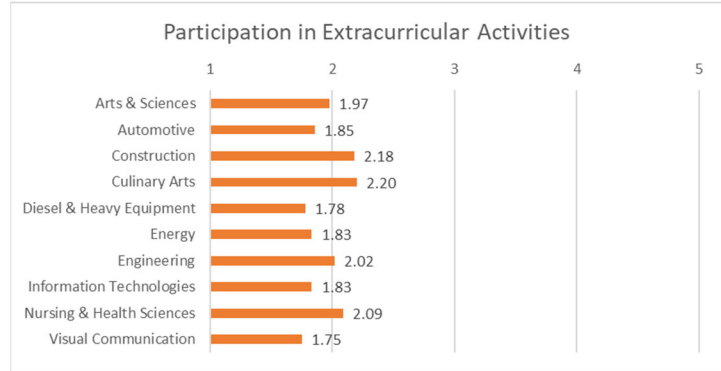
Satisfaction with Student Services

School	Mean
Arts & Sciences	4.37
Automotive	3.66
Construction	3.79
Culinary Arts	4.15
Diesel & Heavy Equipment	3.79
Energy	3.94
Engineering	4.03
Information Technologies	4.34
Nursing & Health Sciences	4.23
Visual Communication	3.49



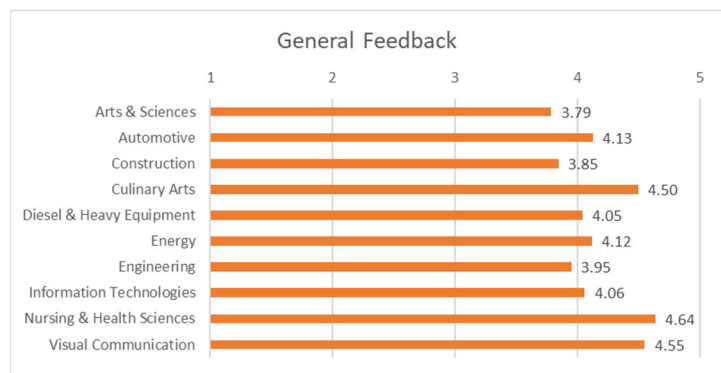
Participation in Extracurricular Activities

School	Mean
Arts & Sciences	1.97
Automotive	1.85
Construction	2.18
Culinary Arts	2.20
Diesel & Heavy Equipment	1.78
Energy	1.83
Engineering	2.02
Information Technologies	1.83
Nursing & Health Sciences	2.09
Visual Communication	1.75



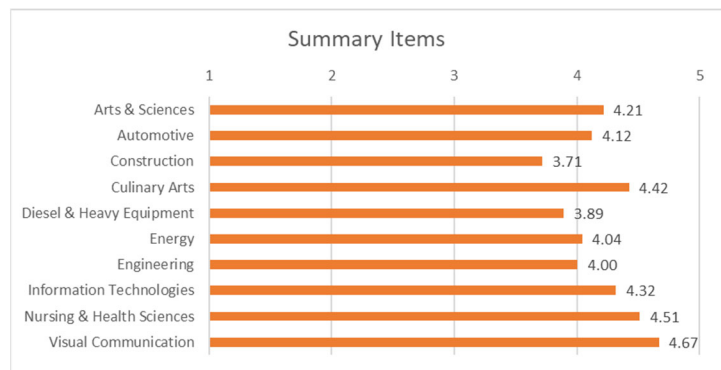
General Feedback

School	Mean
Arts & Sciences	3.79
Automotive	4.13
Construction	3.85
Culinary Arts	4.50
Diesel & Heavy Equipment	4.05
Energy	4.12
Engineering	3.95
Information Technologies	4.06
Nursing & Health Sciences	4.64
Visual Communication	4.55



Summary Items

School	Mean
Arts & Sciences	4.21
Automotive	4.12
Construction	3.71
Culinary Arts	4.42
Diesel & Heavy Equipment	3.89
Energy	4.04
Engineering	4.00
Information Technologies	4.32
Nursing & Health Sciences	4.51
Visual Communication	4.67



Appendix E

Response detail by school:

Satisfaction with academic program

Arts & Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	1	2.17%	2	4.35%	20	43.48%	23	50.00%
Quality of instructors' communication with students	0	0.00%	0	0.00%	5	10.87%	24	52.17%	17	36.96%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	1	2.17%	2	4.35%	22	47.83%	21	45.65%
Quality of instructors in my major program of study	1	2.17%	1	2.17%	4	8.70%	19	41.30%	21	45.65%
Advisement I received on my degree requirements	1	2.17%	1	2.17%	4	8.70%	21	45.65%	19	41.30%
Advisement I received on career matters	3	6.67%	0	0.00%	8	17.78%	19	42.22%	15	33.33%
Opportunities for practical experience in my chosen career field	0	0.00%	1	2.22%	11	24.44%	17	37.78%	16	35.56%
Student organization associated with my program	0	0.00%	1	2.17%	8	17.39%	19	41.30%	18	39.13%

Automotive	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	1	5.26%	9	47.37%	9	47.37%
Quality of instructors' communication with students	0	0.00%	0	0.00%	1	5.26%	7	36.84%	11	57.89%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	5.26%	1	5.26%	5	26.32%	6	31.58%	6	31.58%
Quality of instructors in my major program of study	0	0.00%	1	5.26%	0	0.00%	7	36.84%	11	57.89%
Advisement I received on my degree requirements	1	5.26%	0	0.00%	3	15.79%	8	42.11%	7	36.84%
Advisement I received on career matters	0	0.00%	1	5.26%	1	5.26%	10	52.63%	7	36.84%
Opportunities for practical experience in my chosen career field	0	0.00%	1	5.26%	1	5.26%	8	42.11%	9	47.37%
Student organization associated with my program	0	0.00%	0	0.00%	3	15.79%	9	47.37%	7	36.84%

Construction	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	6	6.12%	2	2.04%	12	12.24%	38	38.78%	40	40.82%
Quality of instructors' communication with students	5	5.10%	7	7.14%	12	12.24%	35	35.71%	39	39.80%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	4	4.08%	2	2.04%	18	18.37%	36	36.73%	38	38.78%
Quality of instructors in my major program of study	9	9.28%	4	4.12%	9	9.28%	30	30.93%	45	46.39%
Advisement I received on my degree requirements	3	3.06%	2	2.04%	14	14.29%	35	35.71%	44	44.90%
Advisement I received on career matters	4	4.08%	3	3.06%	15	15.31%	37	37.76%	39	39.80%
Opportunities for practical experience in my chosen career field	4	4.08%	1	1.02%	16	16.33%	35	35.71%	42	42.86%
Student organization associated with my program	5	5.10%	7	7.14%	21	21.43%	32	32.65%	33	33.67%

Culinary Arts	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	2	12.50%	2	12.50%	12	75.00%
Quality of instructors' communication with students	0	0.00%	0	0.00%	2	12.50%	4	25.00%	10	62.50%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	2	12.50%	2	12.50%	6	37.50%	6	37.50%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	2	12.50%	4	25.00%	10	62.50%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	4	26.67%	3	20.00%	8	53.33%
Advisement I received on career matters	0	0.00%	0	0.00%	3	18.75%	4	25.00%	9	56.25%
Opportunities for practical experience in my chosen career field	0	0.00%	0	0.00%	1	6.25%	4	25.00%	11	68.75%
Student organization associated with my program	0	0.00%	0	0.00%	2	12.50%	5	31.25%	9	56.25%

Diesel & Heavy Equipment	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	1	2.50%	18	45.00%	21	52.50%
Quality of instructors' communication with students	0	0.00%	0	0.00%	1	2.50%	14	35.00%	25	62.50%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	2	5.00%	0	0.00%	5	12.50%	16	40.00%	17	42.50%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	1	2.50%	11	27.50%	28	70.00%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	4	10.26%	17	43.59%	18	46.15%
Advisement I received on career matters	0	0.00%	0	0.00%	3	7.50%	18	45.00%	19	47.50%
Opportunities for practical experience in my chosen career field	0	0.00%	0	0.00%	2	5.00%	16	40.00%	22	55.00%
Student organization associated with my program	0	0.00%	0	0.00%	9	22.50%	15	37.50%	16	40.00%

Energy	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	1	2.94%	1	2.94%	3	8.82%	15	44.12%	14	41.18%
Quality of instructors' communication with students	1	2.94%	2	5.88%	5	14.71%	15	44.12%	11	32.35%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	0	0.00%	6	17.65%	17	50.00%	11	32.35%
Quality of instructors in my major program of study	1	2.94%	2	5.88%	5	14.71%	13	38.24%	13	38.24%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	3	8.82%	17	50.00%	14	41.18%
Advisement I received on career matters	0	0.00%	1	2.94%	2	5.88%	16	47.06%	15	44.12%
Opportunities for practical experience in my chosen career field	0	0.00%	1	2.94%	4	11.76%	12	35.29%	17	50.00%
Student organization associated with my program	2	5.88%	0	0.00%	6	17.65%	13	38.24%	13	38.24%

Engineering	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	1	1.96%	4	7.84%	30	58.82%	16	31.37%
Quality of instructors' communication with students	0	0.00%	2	3.92%	13	25.49%	22	43.14%	14	27.45%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	2	3.92%	6	11.76%	22	43.14%	21	41.18%
Quality of instructors in my major program of study	0	0.00%	2	3.92%	9	17.65%	27	52.94%	13	25.49%
Advisement I received on my degree requirements	1	1.96%	0	0.00%	8	15.69%	23	45.10%	19	37.25%
Advisement I received on career matters	1	1.96%	0	0.00%	13	25.49%	20	39.22%	17	33.33%
Opportunities for practical experience in my chosen career field	1	1.96%	2	3.92%	14	27.45%	18	35.29%	16	31.37%
Student organization associated with my program	2	3.92%	1	1.96%	12	23.53%	20	39.22%	16	31.37%

Information Technologies	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	1	1.75%	0	0.00%	5	8.77%	30	52.63%	21	36.84%
Quality of instructors' communication with students	1	1.75%	0	0.00%	6	10.53%	30	52.63%	20	35.09%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	1.75%	1	1.75%	7	12.28%	24	42.11%	24	42.11%
Quality of instructors in my major program of study	1	1.75%	1	1.75%	8	14.04%	20	35.09%	27	47.37%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	6	10.71%	15	26.79%	35	62.50%
Advisement I received on career matters	0	0.00%	2	3.51%	16	28.07%	13	22.81%	26	45.61%
Opportunities for practical experience in my chosen career field	0	0.00%	2	3.51%	13	22.81%	20	35.09%	22	38.60%
Student organization associated with my program	0	0.00%	2	3.51%	13	22.81%	15	26.32%	27	47.37%

Nursing & Health Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	1	4.55%	0	0.00%	0	0.00%	2	9.09%	19	86.36%
Quality of instructors' communication with students	1	4.55%	0	0.00%	0	0.00%	1	4.55%	20	90.91%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	4.76%	1	4.76%	4	19.05%	5	23.81%	10	47.62%
Quality of instructors in my major program of study	1	4.55%	0	0.00%	0	0.00%	2	9.09%	19	86.36%
Advisement I received on my degree requirements	1	4.55%	0	0.00%	1	4.55%	2	9.09%	18	81.82%
Advisement I received on career matters	1	4.55%	0	0.00%	2	9.09%	2	9.09%	17	77.27%
Opportunities for practical experience in my chosen career field	1	4.55%	0	0.00%	0	0.00%	3	13.64%	18	81.82%
Student organization associated with my program	1	4.55%	0	0.00%	1	4.55%	3	13.64%	17	77.27%

Visual Communication	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	0	0.00%	2	50.00%	2	50.00%
Quality of instructors' communication with students	0	0.00%	0	0.00%	1	25.00%	1	25.00%	2	50.00%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	0	0.00%	2	50.00%	1	25.00%	1	25.00%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	0	0.00%	2	50.00%	2	50.00%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
Advisement I received on career matters	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
Opportunities for practical experience in my chosen career field	0	0.00%	0	0.00%	0	0.00%	2	50.00%	2	50.00%
Student organization associated with my program	0	0.00%	0	0.00%	1	25.00%	1	25.00%	2	50.00%

Appendix F

Response detail by school:

Satisfaction with campus services

Arts & Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	3	6.52%	2	4.35%	14	30.43%	24	52.17%	3	6.52%
C-Store at Wilson Commons	0	0.00%	1	2.17%	1	2.17%	7	15.22%	17	36.96%	20	43.48%
Cafeteria	0	0.00%	2	4.35%	3	6.52%	8	17.39%	14	30.43%	19	41.30%
Campus Housing	0	0.00%	2	4.44%	1	2.22%	3	6.67%	5	11.11%	34	75.56%
Campus Security	0	0.00%	1	2.17%	3	6.52%	8	17.39%	16	34.78%	18	39.13%
Childcare	0	0.00%	0	0.00%	0	0.00%	1	2.17%	6	13.04%	39	84.78%
Copy Center	0	0.00%	0	0.00%	2	4.35%	6	13.04%	12	26.09%	26	56.52%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	1	2.17%	12	26.09%	18	39.13%	15	32.61%
Health Center/Infirmary	1	2.17%	0	0.00%	2	4.35%	5	10.87%	10	21.74%	28	60.87%
Parking	2	4.35%	7	15.22%	3	6.52%	11	23.91%	16	34.78%	7	15.22%
Post Office	0	0.00%	0	0.00%	0	0.00%	5	10.87%	11	23.91%	30	65.22%

Automotive	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	2	10.53%	1	5.26%	4	21.05%	8	42.11%	4	21.05%	0	0.00%
C-Store at Willson Commons	0	0.00%	0	0.00%	1	5.26%	9	47.37%	8	42.11%	1	5.26%
Cafeteria	1	5.26%	1	5.26%	3	15.79%	4	21.05%	9	47.37%	1	5.26%
Campus Housing	1	5.26%	0	0.00%	5	26.32%	5	26.32%	4	21.05%	4	21.05%
Campus Security	5	26.32%	0	0.00%	1	5.26%	7	36.84%	2	10.53%	4	21.05%
Childcare	0	0.00%	0	0.00%	3	15.79%	2	10.53%	1	5.26%	13	68.42%
Copy Center	0	0.00%	0	0.00%	4	21.05%	6	31.58%	2	10.53%	7	36.84%
Covelle Hall - Wellness Center	0	0.00%	1	5.26%	1	5.26%	6	31.58%	6	31.58%	5	26.32%
Health Center/Infirmary	1	5.56%	1	5.56%	3	16.67%	2	11.11%	3	16.67%	8	44.44%
Parking	5	26.32%	1	5.26%	5	26.32%	5	26.32%	3	15.79%	0	0.00%
Post Office	0	0.00%	0	0.00%	4	21.05%	5	26.32%	1	5.26%	9	47.37%

Construction	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	8	8.25%	13	13.40%	19	19.59%	26	26.80%	30	30.93%	1	1.03%
C-Store at Willson Commons	5	5.10%	4	4.08%	16	16.33%	27	27.55%	29	29.59%	17	17.35%
Cafeteria	7	7.14%	5	5.10%	11	11.22%	41	41.84%	27	27.55%	7	7.14%
Campus Housing	9	9.28%	3	3.09%	26	26.80%	17	17.53%	19	19.59%	23	23.71%
Campus Security	13	13.27%	7	7.14%	19	19.39%	21	21.43%	20	20.41%	18	18.37%
Childcare	4	4.08%	1	1.02%	18	18.37%	12	12.24%	15	15.31%	48	48.98%
Copy Center	4	4.08%	0	0.00%	19	19.39%	15	15.31%	25	25.51%	35	35.71%
Covelle Hall - Wellness Center	4	4.08%	0	0.00%	14	14.29%	26	26.53%	35	35.71%	19	19.39%
Health Center/Infirmary	7	7.14%	4	4.08%	16	16.33%	18	18.37%	21	21.43%	32	32.65%
Parking	32	32.99%	12	12.37%	24	24.74%	11	11.34%	18	18.56%	0	0.00%
Post Office	5	5.10%	0	0.00%	15	15.31%	21	21.43%	27	27.55%	30	30.61%

Culinary Arts	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	0	0.00%	2	12.50%	5	31.25%	8	50.00%	1	6.25%
C-Store at Willson Commons	0	0.00%	0	0.00%	1	6.25%	4	25.00%	6	37.50%	5	31.25%
Cafeteria	0	0.00%	3	18.75%	2	12.50%	5	31.25%	5	31.25%	1	6.25%
Campus Housing	0	0.00%	0	0.00%	5	31.25%	2	12.50%	5	31.25%	4	25.00%
Campus Security	0	0.00%	1	6.25%	2	12.50%	3	18.75%	6	37.50%	4	25.00%
Childcare	0	0.00%	0	0.00%	1	6.67%	0	0.00%	2	13.33%	12	80.00%
Copy Center	0	0.00%	0	0.00%	1	6.25%	3	18.75%	3	18.75%	9	56.25%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	2	12.50%	3	18.75%	5	31.25%	6	37.50%
Health Center/Infirmary	1	6.25%	0	0.00%	2	12.50%	3	18.75%	3	18.75%	7	43.75%
Parking	3	18.75%	1	6.25%	2	12.50%	4	25.00%	5	31.25%	1	6.25%
Post Office	0	0.00%	0	0.00%	1	6.25%	2	12.50%	6	37.50%	7	43.75%

Diesel & Heavy Equipment	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	3	7.50%	0	0.00%	7	17.50%	13	32.50%	17	42.50%	0	0.00%
C-Store at Willson Commons	0	0.00%	0	0.00%	6	15.38%	16	41.03%	14	35.90%	3	7.69%
Cafeteria	2	5.00%	4	10.00%	8	20.00%	15	37.50%	9	22.50%	2	5.00%
Campus Housing	3	7.50%	5	12.50%	11	27.50%	10	25.00%	7	17.50%	4	10.00%
Campus Security	4	10.00%	2	5.00%	10	25.00%	12	30.00%	8	20.00%	4	10.00%
Childcare	0	0.00%	0	0.00%	7	17.50%	1	2.50%	5	12.50%	27	67.50%
Copy Center	0	0.00%	0	0.00%	12	30.00%	3	7.50%	10	25.00%	15	37.50%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	11	27.50%	6	15.00%	11	27.50%	12	30.00%
Health Center/Infirmary	0	0.00%	1	2.50%	11	27.50%	5	12.50%	8	20.00%	15	37.50%
Parking	18	45.00%	8	20.00%	4	10.00%	2	5.00%	7	17.50%	1	2.50%
Post Office	0	0.00%	0	0.00%	8	20.00%	9	22.50%	11	27.50%	12	30.00%

Energy	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	1	2.94%	1	2.94%	6	17.65%	16	47.06%	10	29.41%	0	0.00%
C-Store at Willson Commons	0	0.00%	0	0.00%	5	14.71%	12	35.29%	14	41.18%	3	8.82%
Cafeteria	1	2.94%	1	2.94%	9	26.47%	11	32.35%	9	26.47%	3	8.82%
Campus Housing	0	0.00%	3	8.82%	11	32.35%	9	26.47%	5	14.71%	6	17.65%
Campus Security	1	2.94%	2	5.88%	12	35.29%	8	23.53%	6	17.65%	5	14.71%
Childcare	0	0.00%	0	0.00%	7	20.59%	4	11.76%	4	11.76%	19	55.88%
Copy Center	0	0.00%	0	0.00%	8	23.53%	10	29.41%	5	14.71%	11	32.35%
Covelle Hall - Wellness Center	1	2.94%	0	0.00%	3	8.82%	18	52.94%	8	23.53%	4	11.76%
Health Center/Infirmary	1	2.94%	0	0.00%	6	17.65%	10	29.41%	6	17.65%	11	32.35%
Parking	4	11.76%	8	23.53%	6	17.65%	8	23.53%	7	20.59%	1	2.94%
Post Office	0	0.00%	0	0.00%	6	17.65%	10	29.41%	9	26.47%	9	26.47%

Engineering	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	3	5.88%	3	5.88%	9	17.65%	17	33.33%	17	33.33%	2	3.92%
C-Store at Willson Commons	1	2.00%	0	0.00%	6	12.00%	10	20.00%	15	30.00%	18	36.00%
Cafeteria	1	1.96%	3	5.88%	6	11.76%	17	33.33%	16	31.37%	8	15.69%
Campus Housing	0	0.00%	2	3.92%	10	19.61%	7	13.73%	8	15.69%	24	47.06%
Campus Security	0	0.00%	3	5.88%	7	13.73%	6	11.76%	17	33.33%	18	35.29%
Childcare	0	0.00%	0	0.00%	5	9.80%	4	7.84%	4	7.84%	38	74.51%
Copy Center	0	0.00%	0	0.00%	5	9.80%	7	13.73%	12	23.53%	27	52.94%
Covelle Hall - Wellness Center	0	0.00%	1	1.96%	7	13.73%	9	17.65%	19	37.25%	15	29.41%
Health Center/Infirmary	0	0.00%	3	5.88%	7	13.73%	5	9.80%	7	13.73%	29	56.86%
Parking	5	9.80%	7	13.73%	9	17.65%	14	27.45%	14	27.45%	2	3.92%
Post Office	0	0.00%	0	0.00%	6	11.76%	5	9.80%	17	33.33%	23	45.10%

Information Technologies	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	3	5.26%	1	1.75%	8	14.04%	16	28.07%	17	29.82%	12	21.05%
C-Store at Willson Commons	1	1.75%	1	1.75%	7	12.28%	7	12.28%	11	19.30%	30	52.63%
Cafeteria	1	1.75%	0	0.00%	6	10.53%	15	26.32%	14	24.56%	21	36.84%
Campus Housing	0	0.00%	2	3.51%	11	19.30%	9	15.79%	5	8.77%	30	52.63%
Campus Security	2	3.51%	2	3.51%	5	8.77%	8	14.04%	12	21.05%	28	49.12%
Childcare	0	0.00%	0	0.00%	8	14.04%	1	1.75%	5	8.77%	43	75.44%
Copy Center	0	0.00%	1	1.75%	6	10.53%	3	5.26%	9	15.79%	38	66.67%
Covelle Hall - Wellness Center	1	1.75%	1	1.75%	7	12.28%	4	7.02%	12	21.05%	32	56.14%
Health Center/Infirmary	1	1.75%	2	3.51%	6	10.53%	1	1.75%	10	17.54%	37	64.91%
Parking	2	3.51%	3	5.26%	5	8.77%	14	24.56%	14	24.56%	19	33.33%
Post Office	0	0.00%	1	1.75%	5	8.77%	7	12.28%	14	24.56%	30	52.63%

Nursing & Health Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	1	4.76%	5	23.81%	2	9.52%	11	52.38%	2	9.52%
C-Store at Willson Commons	0	0.00%	1	4.76%	1	4.76%	2	9.52%	3	14.29%	14	66.67%
Cafeteria	1	4.76%	0	0.00%	4	19.05%	1	4.76%	11	52.38%	4	19.05%
Campus Housing	0	0.00%	0	0.00%	3	14.29%	0	0.00%	3	14.29%	15	71.43%
Campus Security	4	19.05%	5	23.81%	2	9.52%	0	0.00%	5	23.81%	5	23.81%
Childcare	0	0.00%	0	0.00%	2	10.00%	0	0.00%	3	15.00%	15	75.00%
Copy Center	0	0.00%	1	4.76%	1	4.76%	1	4.76%	6	28.57%	12	57.14%
Covelle Hall - Wellness Center	0	0.00%	1	4.76%	1	4.76%	3	14.29%	6	28.57%	10	47.62%
Health Center/Infirmary	0	0.00%	0	0.00%	2	9.52%	0	0.00%	3	14.29%	16	76.19%
Parking	1	4.76%	0	0.00%	2	9.52%	8	38.10%	10	47.62%	0	0.00%
Post Office	0	0.00%	0	0.00%	1	4.76%	0	0.00%	5	23.81%	15	71.43%

Visual Communication	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	0	0.00%	1	25.00%	2	50.00%	1	25.00%	0	0.00%
C-Store at Willson Commons	0	0.00%	0	0.00%	1	25.00%	1	25.00%	1	25.00%	1	25.00%
Cafeteria	0	0.00%	0	0.00%	0	0.00%	2	50.00%	2	50.00%	0	0.00%
Campus Housing	0	0.00%	0	0.00%	2	50.00%	0	0.00%	2	50.00%	0	0.00%
Campus Security	0	0.00%	0	0.00%	1	25.00%	1	25.00%	2	50.00%	0	0.00%
Childcare	0	0.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	1	25.00%
Copy Center	0	0.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	1	25.00%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	3	75.00%	0	0.00%	1	25.00%	0	0.00%
Health Center/Infirmary	0	0.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	1	25.00%
Parking	0	0.00%	1	25.00%	2	50.00%	0	0.00%	1	25.00%	0	0.00%
Post Office	0	0.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	1	25.00%

Appendix G

Response detail by school:

Satisfaction with student services

Arts & Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	2.17%	3	6.52%	4	8.70%	13	28.26%	22	47.83%	3	6.52%
Assessment Center	0	0.00%	0	0.00%	6	13.04%	12	26.09%	18	39.13%	10	21.74%
Bursar's Office	0	0.00%	2	4.44%	5	11.11%	15	33.33%	22	48.89%	1	2.22%
Counseling Services	0	0.00%	0	0.00%	1	2.17%	8	17.39%	13	28.26%	24	52.17%
LASSO Center (tutoring services)	1	2.17%	0	0.00%	1	2.17%	10	21.74%	20	43.48%	14	30.43%
Library Services	0	0.00%	0	0.00%	1	2.17%	16	34.78%	22	47.83%	7	15.22%
Registrar's Office/Enrollment	0	0.00%	3	6.52%	3	6.52%	16	34.78%	21	45.65%	3	6.52%
Student Financial Services	2	4.35%	1	2.17%	4	8.70%	11	23.91%	21	45.65%	7	15.22%

Automotive	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	2	10.53%	0	0.00%	7	36.84%	6	31.58%	4	21.05%	0	0.00%
Assessment Center	0	0.00%	0	0.00%	9	47.37%	6	31.58%	3	15.79%	1	5.26%
Bursar's Office	2	10.53%	0	0.00%	5	26.32%	8	42.11%	4	21.05%	0	0.00%
Counseling Services	0	0.00%	0	0.00%	6	31.58%	3	15.79%	5	26.32%	5	26.32%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	4	22.22%	5	27.78%	0	0.00%	9	50.00%
Library Services	0	0.00%	0	0.00%	3	16.67%	8	44.44%	2	11.11%	5	27.78%
Registrar's Office/Enrollment	1	5.56%	0	0.00%	7	38.89%	7	38.89%	3	16.67%	0	0.00%
Student Financial Services	2	11.11%	2	11.11%	5	27.78%	4	22.22%	5	27.78%	0	0.00%

Construction	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	7	7.14%	2	2.04%	26	26.53%	32	32.65%	26	26.53%	5	5.10%
Assessment Center	4	4.12%	1	1.03%	25	25.77%	27	27.84%	24	24.74%	16	16.49%
Bursar's Office	10	10.20%	4	4.08%	20	20.41%	33	33.67%	29	29.59%	2	2.04%
Counseling Services	5	5.10%	1	1.02%	21	21.43%	20	20.41%	19	19.39%	32	32.65%
LASSO Center (tutoring services)	4	4.08%	0	0.00%	17	17.35%	22	22.45%	27	27.55%	28	28.57%
Library Services	4	4.12%	1	1.03%	20	20.62%	29	29.90%	32	32.99%	11	11.34%
Registrar's Office/Enrollment	5	5.15%	3	3.09%	22	22.68%	35	36.08%	28	28.87%	4	4.12%
Student Financial Services	11	11.34%	8	8.25%	16	16.49%	27	27.84%	27	27.84%	8	8.25%

Culinary Arts	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	0	0.00%	3	18.75%	6	37.50%	5	31.25%	2	12.50%
Assessment Center	0	0.00%	0	0.00%	1	6.25%	5	31.25%	4	25.00%	6	37.50%
Bursar's Office	0	0.00%	0	0.00%	4	25.00%	5	31.25%	7	43.75%	0	0.00%
Counseling Services	0	0.00%	0	0.00%	1	6.25%	4	25.00%	2	12.50%	9	56.25%
LASSO Center (tutoring services)	0	0.00%	1	6.25%	1	6.25%	2	12.50%	3	18.75%	9	56.25%
Library Services	0	0.00%	0	0.00%	1	6.25%	6	37.50%	8	50.00%	1	6.25%
Registrar's Office/Enrollment	0	0.00%	0	0.00%	3	18.75%	4	25.00%	8	50.00%	1	6.25%
Student Financial Services	1	6.25%	1	6.25%	5	31.25%	4	25.00%	4	25.00%	1	6.25%

Diesel & Heavy Equipment	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	2	5.00%	2	5.00%	13	32.50%	10	25.00%	9	22.50%	4	10.00%
Assessment Center	1	2.50%	0	0.00%	15	37.50%	8	20.00%	9	22.50%	7	17.50%
Bursar's Office	1	2.50%	3	7.50%	9	22.50%	11	27.50%	13	32.50%	3	7.50%
Counseling Services	1	2.50%	0	0.00%	13	32.50%	3	7.50%	8	20.00%	15	37.50%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	8	20.00%	4	10.00%	8	20.00%	20	50.00%
Library Services	0	0.00%	0	0.00%	5	12.50%	13	32.50%	16	40.00%	6	15.00%
Registrar's Office/Enrollment	1	2.50%	1	2.50%	11	27.50%	12	30.00%	9	22.50%	6	15.00%
Student Financial Services	7	17.50%	1	2.50%	9	22.50%	9	22.50%	8	20.00%	6	15.00%

Energy	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	2	6.06%	6	18.18%	14	42.42%	11	33.33%	0	0.00%
Assessment Center	0	0.00%	1	3.03%	8	24.24%	12	36.36%	9	27.27%	3	9.09%
Bursar's Office	0	0.00%	2	6.06%	5	15.15%	14	42.42%	11	33.33%	1	3.03%
Counseling Services	1	3.03%	0	0.00%	7	21.21%	5	15.15%	6	18.18%	14	42.42%
LASSO Center (tutoring services)	1	3.03%	2	6.06%	4	12.12%	9	27.27%	8	24.24%	9	27.27%
Library Services	0	0.00%	1	3.03%	5	15.15%	12	36.36%	11	33.33%	4	12.12%
Registrar's Office/Enrollment	1	3.03%	1	3.03%	7	21.21%	11	33.33%	12	36.36%	1	3.03%
Student Financial Services	2	6.06%	3	9.09%	5	15.15%	11	33.33%	8	24.24%	4	12.12%

Engineering	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	1.96%	3	5.88%	7	13.73%	20	39.22%	14	27.45%	6	11.76%
Assessment Center	0	0.00%	0	0.00%	11	21.57%	13	25.49%	13	25.49%	14	27.45%
Bursar's Office	1	1.96%	2	3.92%	10	19.61%	21	41.18%	17	33.33%	0	0.00%
Counseling Services	1	1.96%	0	0.00%	7	13.73%	10	19.61%	8	15.69%	25	49.02%
LASSO Center (tutoring services)	1	2.00%	1	2.00%	5	10.00%	10	20.00%	12	24.00%	21	42.00%
Library Services	0	0.00%	0	0.00%	5	9.80%	15	29.41%	23	45.10%	8	15.69%
Registrar's Office/Enrollment	2	3.92%	2	3.92%	6	11.76%	23	45.10%	15	29.41%	3	5.88%
Student Financial Services	3	5.88%	1	1.96%	12	23.53%	12	23.53%	17	33.33%	6	11.76%

Information Technologies	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	1.75%	1	1.75%	4	7.02%	25	43.86%	24	42.11%	2	3.51%
Assessment Center	0	0.00%	0	0.00%	6	10.53%	17	29.82%	20	35.09%	14	24.56%
Bursar's Office	0	0.00%	1	1.82%	5	9.09%	21	38.18%	25	45.45%	3	5.45%
Counseling Services	0	0.00%	2	3.51%	7	12.28%	5	8.77%	12	21.05%	31	54.39%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	6	10.53%	7	12.28%	19	33.33%	25	43.86%
Library Services	0	0.00%	0	0.00%	2	3.51%	11	19.30%	26	45.61%	18	31.58%
Registrar's Office/Enrollment	0	0.00%	0	0.00%	6	10.53%	22	38.60%	26	45.61%	3	5.26%
Student Financial Services	0	0.00%	1	1.79%	6	10.71%	17	30.36%	23	41.07%	9	16.07%

Nursing & Health Sciences	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	1	4.76%	0	0.00%	3	14.29%	7	33.33%	8	38.10%	2	9.52%
Assessment Center	0	0.00%	0	0.00%	0	0.00%	6	30.00%	6	30.00%	8	40.00%
Bursar's Office	0	0.00%	1	5.00%	2	10.00%	7	35.00%	10	50.00%	0	0.00%
Counseling Services	1	4.76%	0	0.00%	0	0.00%	1	4.76%	5	23.81%	14	66.67%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	2	9.52%	1	4.76%	3	14.29%	15	71.43%
Library Services	0	0.00%	0	0.00%	2	9.52%	3	14.29%	15	71.43%	1	4.76%
Registrar's Office/Enrollment	1	4.76%	0	0.00%	3	14.29%	7	33.33%	8	38.10%	2	9.52%
Student Financial Services	1	4.76%	2	9.52%	2	9.52%	5	23.81%	5	23.81%	6	28.57%

Visual Communication	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	1	25.00%	1	25.00%	1	25.00%	1	25.00%	0	0.00%
Assessment Center	0	0.00%	0	0.00%	1	25.00%	1	25.00%	1	25.00%	1	25.00%
Bursar's Office	0	0.00%	1	25.00%	2	50.00%	0	0.00%	1	25.00%	0	0.00%
Counseling Services	0	0.00%	0	0.00%	1	25.00%	0	0.00%	0	0.00%	3	75.00%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	1	25.00%
Library Services	0	0.00%	0	0.00%	1	25.00%	1	25.00%	1	25.00%	1	25.00%
Registrar's Office/Enrollment	0	0.00%	0	0.00%	3	75.00%	0	0.00%	1	25.00%	0	0.00%
Student Financial Services	1	25.00%	0	0.00%	2	50.00%	0	0.00%	1	25.00%	0	0.00%

Appendix H

Response detail by school:

Satisfaction with extracurricular activities

Arts & Sciences	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	24	52.17%	3	6.52%	13	28.26%	5	10.87%	1	2.17%
Intramural Sports	38	82.61%	4	8.70%	1	2.17%	2	4.35%	1	2.17%
Seasonal Festivals (CarniFall, SpringFest, etc.)	19	41.30%	6	13.04%	13	28.26%	6	13.04%	2	4.35%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	31	67.39%	6	13.04%	4	8.70%	4	8.70%	1	2.17%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	17	36.96%	4	8.70%	12	26.09%	8	17.39%	5	10.87%

Automotive	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	8	42.11%	4	21.05%	4	21.05%	2	10.53%	1	5.26%
Intramural Sports	11	57.89%	2	10.53%	3	15.79%	2	10.53%	1	5.26%
Seasonal Festivals (CarniFall, SpringFest, etc.)	12	66.67%	3	16.67%	1	5.56%	2	11.11%	0	0.00%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	16	88.89%	1	5.56%	0	0.00%	0	0.00%	1	5.56%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	8	44.44%	2	11.11%	5	27.78%	1	5.56%	2	11.11%

Construction	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	40	40.82%	15	15.31%	28	28.57%	8	8.16%	7	7.14%
Intramural Sports	52	53.61%	9	9.28%	18	18.56%	6	6.19%	12	12.37%
Seasonal Festivals (CarniFall, SpringFest, etc.)	53	54.64%	10	10.31%	16	16.49%	9	9.28%	9	9.28%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	47	47.96%	13	13.27%	22	22.45%	7	7.14%	9	9.18%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	43	43.88%	14	14.29%	22	22.45%	11	11.22%	8	8.16%

Culinary Arts	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	5	31.25%	4	25.00%	3	18.75%	3	18.75%	1	6.25%
Intramural Sports	13	81.25%	2	12.50%	0	0.00%	0	0.00%	1	6.25%
Seasonal Festivals (CarniFall, SpringFest, etc.)	7	43.75%	4	25.00%	2	12.50%	2	12.50%	1	6.25%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	11	68.75%	2	12.50%	0	0.00%	1	6.25%	2	12.50%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	2	12.50%	1	6.25%	6	37.50%	5	31.25%	2	12.50%

Diesel & Heavy Equipment	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	16	40.00%	11	27.50%	9	22.50%	2	5.00%	2	5.00%
Intramural Sports	25	62.50%	8	20.00%	2	5.00%	2	5.00%	3	7.50%
Seasonal Festivals (CarniFall, SpringFest, etc.)	24	60.00%	8	20.00%	4	10.00%	2	5.00%	2	5.00%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	30	75.00%	6	15.00%	1	2.50%	1	2.50%	2	5.00%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	22	56.41%	7	17.95%	6	15.38%	2	5.13%	2	5.13%

Energy	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	14	42.42%	7	21.21%	8	24.24%	3	9.09%	1	3.03%
Intramural Sports	14	42.42%	8	24.24%	9	27.27%	1	3.03%	1	3.03%
Seasonal Festivals (CarniFall, SpringFest, etc.)	20	60.61%	6	18.18%	3	9.09%	3	9.09%	1	3.03%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	23	69.70%	3	9.09%	5	15.15%	1	3.03%	1	3.03%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	19	57.58%	6	18.18%	7	21.21%	1	3.03%	0	0.00%

Engineering	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	19	37.25%	14	27.45%	14	27.45%	4	7.84%	0	0.00%
Intramural Sports	36	70.59%	8	15.69%	5	9.80%	2	3.92%	0	0.00%
Seasonal Festivals (CarniFall, SpringFest, etc.)	19	37.25%	13	25.49%	10	19.61%	6	11.76%	3	5.88%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	23	45.10%	6	11.76%	6	11.76%	11	21.57%	5	9.80%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	29	56.86%	7	13.73%	7	13.73%	6	11.76%	2	3.92%

Information Technologies	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	33	57.89%	8	14.04%	6	10.53%	5	8.77%	5	8.77%
Intramural Sports	50	87.72%	2	3.51%	2	3.51%	2	3.51%	1	1.75%
Seasonal Festivals (CarniFall, SpringFest, etc.)	35	61.40%	8	14.04%	7	12.28%	2	3.51%	5	8.77%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	29	50.88%	10	17.54%	8	14.04%	5	8.77%	5	8.77%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	31	54.39%	5	8.77%	14	24.56%	4	7.02%	3	5.26%

Nursing & Health Sciences	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	6	28.57%	7	33.33%	5	23.81%	2	9.52%	1	4.76%
Intramural Sports	18	85.71%	0	0.00%	0	0.00%	2	9.52%	1	4.76%
Seasonal Festivals (CarniFall, SpringFest, etc.)	9	42.86%	7	33.33%	0	0.00%	4	19.05%	1	4.76%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	7	33.33%	3	14.29%	0	0.00%	6	28.57%	5	23.81%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	15	71.43%	2	9.52%	2	9.52%	1	4.76%	1	4.76%

Visual Communication	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	2	50.00%	1	25.00%	0	0.00%	1	25.00%	0	0.00%
Intramural Sports	3	75.00%	0	0.00%	1	25.00%	0	0.00%	0	0.00%
Seasonal Festivals (CarniFall, SpringFest, etc.)	1	25.00%	2	50.00%	1	25.00%	0	0.00%	0	0.00%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	3	75.00%	1	25.00%	0	0.00%	0	0.00%	0	0.00%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	1	25.00%	2	50.00%	1	25.00%	0	0.00%	0	0.00%

Appendix I

Response detail by school:

OSUIT overall satisfaction and summary items

Arts & Sciences	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	10	22.22%	24	53.33%	11	24.44%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	3	6.67%	13	28.89%	20	44.44%	9	20.00%
OSUIT helped me build contacts with industry professionals.	3	6.67%	9	20.00%	15	33.33%	13	28.89%	5	11.11%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	4	8.89%	9	20.00%	24	53.33%	8	17.78%
OSUIT helped me achieve my educational goals.	0	0.00%	1	2.22%	4	8.89%	27	60.00%	13	28.89%
I would choose to attend OSUIT again.	1	2.22%	1	2.22%	5	11.11%	20	44.44%	18	40.00%
I would recommend OSUIT to my friends and family.	1	2.22%	2	4.44%	2	4.44%	22	48.89%	18	40.00%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	2	4.44%	3	6.67%	21	46.67%	19	42.22%

Automotive	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	1	5.26%	11	57.89%	7	36.84%
OSUIT provided opportunities for hands-on experience in my chosen career field.	1	5.26%	0	0.00%	0	0.00%	9	47.37%	9	47.37%
OSUIT helped me build contacts with industry professionals.	0	0.00%	0	0.00%	3	15.79%	11	57.89%	5	26.32%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	1	5.26%	4	21.05%	10	52.63%	4	21.05%
OSUIT helped me achieve my educational goals.	0	0.00%	1	5.26%	2	10.53%	12	63.16%	4	21.05%
I would choose to attend OSUIT again.	0	0.00%	0	0.00%	2	10.53%	13	68.42%	4	21.05%
I would recommend OSUIT to my friends and family.	0	0.00%	1	5.26%	2	10.53%	11	57.89%	5	26.32%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	0	0.00%	2	10.53%	11	57.89%	6	31.58%

Construction	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	6	6.12%	2	2.04%	14	14.29%	54	55.10%	22	22.45%
OSUIT provided opportunities for hands-on experience in my chosen career field.	5	5.10%	2	2.04%	11	11.22%	52	53.06%	28	28.57%
OSUIT helped me build contacts with industry professionals.	7	7.14%	3	3.06%	18	18.37%	48	48.98%	22	22.45%
OSUIT helped prepare me to interact with people from diverse backgrounds.	6	6.12%	3	3.06%	26	26.53%	43	43.88%	20	20.41%
OSUIT helped me achieve my educational goals.	4	4.08%	2	2.04%	18	18.37%	46	46.94%	28	28.57%
I would choose to attend OSUIT again.	8	8.16%	3	3.06%	23	23.47%	41	41.84%	23	23.47%
I would recommend OSUIT to my friends and family.	8	8.16%	2	2.04%	23	23.47%	43	43.88%	22	22.45%
Overall, I am satisfied with my college experience at OSUIT.	8	8.16%	5	5.10%	14	14.29%	48	48.98%	23	23.47%

Culinary Arts	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	2	12.50%	5	31.25%	9	56.25%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	0	0.00%	1	6.25%	3	18.75%	12	75.00%
OSUIT helped me build contacts with industry professionals.	0	0.00%	0	0.00%	1	6.25%	6	37.50%	9	56.25%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	0	0.00%	3	18.75%	5	31.25%	8	50.00%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	2	12.50%	3	18.75%	11	68.75%
I would choose to attend OSUIT again.	0	0.00%	1	6.67%	3	20.00%	1	6.67%	10	66.67%
I would recommend OSUIT to my friends and family.	1	6.25%	0	0.00%	3	18.75%	1	6.25%	11	68.75%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	0	0.00%	1	6.25%	4	25.00%	11	68.75%

Diesel & Heavy Equipment	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	7	17.50%	21	52.50%	12	30.00%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	0	0.00%	6	15.00%	21	52.50%	13	32.50%
OSUIT helped me build contacts with industry professionals.	0	0.00%	1	2.50%	12	30.00%	17	42.50%	10	25.00%
OSUIT helped prepare me to interact with people from diverse backgrounds.	1	2.50%	1	2.50%	11	27.50%	15	37.50%	12	30.00%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	7	17.50%	21	52.50%	12	30.00%
I would choose to attend OSUIT again.	1	2.56%	3	7.69%	10	25.64%	12	30.77%	13	33.33%
I would recommend OSUIT to my friends and family.	1	2.50%	2	5.00%	12	30.00%	13	32.50%	12	30.00%
Overall, I am satisfied with my college experience at OSUIT.	1	2.50%	1	2.50%	8	20.00%	17	42.50%	13	32.50%

Energy	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	1	3.03%	6	18.18%	17	51.52%	9	27.27%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	2	6.06%	5	15.15%	17	51.52%	9	27.27%
OSUIT helped me build contacts with industry professionals.	0	0.00%	0	0.00%	2	6.06%	18	54.55%	13	39.39%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	0	0.00%	9	27.27%	14	42.42%	10	30.30%
OSUIT helped me achieve my educational goals.	0	0.00%	1	3.03%	2	6.06%	19	57.58%	11	33.33%
I would choose to attend OSUIT again.	1	3.03%	0	0.00%	9	27.27%	12	36.36%	11	33.33%
I would recommend OSUIT to my friends and family.	0	0.00%	1	3.03%	6	18.18%	15	45.45%	11	33.33%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	2	6.06%	5	15.15%	15	45.45%	11	33.33%

Engineering	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	1	1.96%	0	0.00%	8	15.69%	26	50.98%	16	31.37%
OSUIT provided opportunities for hands-on experience in my chosen career field.	1	1.96%	1	1.96%	11	21.57%	22	43.14%	16	31.37%
OSUIT helped me build contacts with industry professionals.	1	1.96%	5	9.80%	13	25.49%	18	35.29%	14	27.45%
OSUIT helped prepare me to interact with people from diverse backgrounds.	1	1.96%	1	1.96%	14	27.45%	22	43.14%	13	25.49%
OSUIT helped me achieve my educational goals.	1	1.96%	2	3.92%	5	9.80%	30	58.82%	13	25.49%
I would choose to attend OSUIT again.	3	5.88%	0	0.00%	12	23.53%	21	41.18%	15	29.41%
I would recommend OSUIT to my friends and family.	2	3.92%	0	0.00%	9	17.65%	24	47.06%	16	31.37%
Overall, I am satisfied with my college experience at OSUIT.	1	1.96%	1	1.96%	8	15.69%	23	45.10%	18	35.29%

Information Technologies	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	1	1.79%	0	0.00%	8	14.29%	26	46.43%	21	37.50%
OSUIT provided opportunities for hands-on experience in my chosen career field.	1	1.79%	2	3.57%	8	14.29%	22	39.29%	23	41.07%
OSUIT helped me build contacts with industry professionals.	2	3.57%	6	10.71%	13	23.21%	17	30.36%	18	32.14%
OSUIT helped prepare me to interact with people from diverse backgrounds.	2	3.64%	2	3.64%	14	25.45%	20	36.36%	17	30.91%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	6	10.71%	25	44.64%	25	44.64%
I would choose to attend OSUIT again.	0	0.00%	1	1.79%	7	12.50%	21	37.50%	27	48.21%
I would recommend OSUIT to my friends and family.	0	0.00%	1	1.82%	8	14.55%	18	32.73%	28	50.91%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	0	0.00%	10	17.86%	19	33.93%	27	48.21%

Nursing & Health Sciences	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	1	4.76%	4	19.05%	16	76.19%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	0	0.00%	0	0.00%	5	23.81%	16	76.19%
OSUIT helped me build contacts with industry professionals.	0	0.00%	1	4.76%	0	0.00%	6	28.57%	14	66.67%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	1	4.76%	1	4.76%	7	33.33%	12	57.14%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	0	0.00%	6	28.57%	15	71.43%
I would choose to attend OSUIT again.	0	0.00%	1	4.76%	1	4.76%	4	19.05%	15	71.43%
I would recommend OSUIT to my friends and family.	1	4.76%	2	9.52%	0	0.00%	3	14.29%	15	71.43%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	1	4.76%	1	4.76%	4	19.05%	15	71.43%

Visual Communication	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
OSUIT helped me build contacts with industry professionals.	0	0.00%	0	0.00%	1	25.00%	0	0.00%	3	75.00%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	0	0.00%	1	25.00%	2	50.00%	1	25.00%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
I would choose to attend OSUIT again.	0	0.00%	0	0.00%	1	25.00%	0	0.00%	3	75.00%
I would recommend OSUIT to my friends and family.	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	0	0.00%	0	0.00%	1	25.00%	3	75.00%

Appendix J

Graduation Survey:

Online survey downloaded, includes survey flow and display logic

Graduation Survey (GS)

Congratulations on earning your degree from OSUIT!

Your completed Graduation Survey will provide information necessary for OSUIT accreditation and accountability; it impacts federal, state, and regional funding of programs that require placement and salary data.

This survey has two parts:

1) Demographic/occupational data to be shared with your school/academic department; this data is very important as it affects funding sources that keep educational costs down for all students.

2) Satisfaction data; this data will be kept confidential in the Office of Institutional Research. We value your opinions and appreciate your feedback.

Reports will not include any personally identifiable data. Comments will be reviewed by the Office of Academic Affairs after dissociation of all personally identifiable information by Institutional Research; these comments will be reviewed verbatim and may be addressed as deemed appropriate by the V.P. of Academic Affairs.

Please consider your responses carefully. This survey cannot be edited or changed, either by you, your school, or the Office of Institutional Research, once it has been submitted.

Please mark your *current* graduation month and year (semester).

August 2016 (summer)

December 2016 (fall)

April 2017 (spring)

August 2017 (summer)

December 2017 (fall)

April 2018 (spring)

August 2018 (summer)

December 2018 (fall)

April 2019 (spring)

August 2019 (summer)

December 2019 (fall)

April 2020 (spring)

August 2020 (summer)

December 2020 (fall)

April 2021 (spring)

August 2021 (summer)

December 2021 (fall)

April 2022 (spring)

School you are currently graduating from (if more than one, select your *primary* area).

- Arts & Sciences
- Automotive
- Construction
- Culinary Arts
- Diesel & Heavy Equipment
- Energy
- Engineering
- Information Technologies
- Nursing and Health Sciences
- Visual Communications
- Watchmaking
- Other: _____

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Arts & Sciences

You listed "Arts & Sciences": What is your graduation major?

Allied Health Science

Business

Enterprise Development

Office Information Systems Technologies

Pre-Education

Pre-Professional Studies

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Automotive

You listed "Automotive Technologies": What is your graduation major?

Collision Repair

Ford ASSET

GM ASEP

MOPAR CAP

PRO-TECH

Toyota T-TEN

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Construction

You listed "Construction Technologies": What is your graduation major?

Air Conditioning & Refrigeration

Electrical

High Voltage

Construction Management

OTHER: Masonry/Residential/Welding

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Culinary Arts

You listed "Culinary Arts": What is your graduation major?

Culinary Arts

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Diesel & Heavy Equipment

You listed "Diesel & Heavy Equipment": What is your graduation major?

Aggreko SelecTech

CAT Dealer Prep

Komatsu ACT

Truck Technician

Western Equipment Dealers

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Energy

You listed "School of Energy": What is your graduation major?

Natural Gas Compression

Pipeline Integrity

Power Plant

Industrial Maintenance

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Engineering

You listed "Engineering Technologies": What is your graduation major?

Civil Engineering/Surveying (AAS)

Civil Engineering (BT)

Engineering Graphics & Design Drafting (AAS)

Electrical/Electronic (AAS)

Electromechanical (AAS)

Instrumentation (AAS)

Instrumentation Engineering (BT)

Manufacturing (AAS)

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Information Technologies

You listed "Information Technologies": What is your graduation major?

- Information Technologies (AAS)
- Information Technologies (AS)
- Information Technology (BT); no option
- Information Technology (BT) Cybersecurity and Digital Forensics
- Information Technology (BT) Software Development
- Information Technology (BT) Network Infrastructure
- Information Technology (BT) Enterprise Management

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Nursing and Health Sciences

You listed "Nursing & Health Sciences": What is your graduation major?

- Nursing
- Nursing LPN to RN Transition
- Orthotics & Prosthetics

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Visual Communications

You listed "Visual Communications": What is your graduation major?

Graphic Design

3D Modeling & Animation

Photography

Display This Question:

If School you are currently graduating from (if more than one, select your primary area). = Watchmaking

You listed "Watchmaking Technologies": What is your graduation major?

Watchmaking

Are you graduating from any other school this semester? (Note: Most do not graduate from more than one school at a time).

Yes

No

Display This Question:

If Are you graduating from any other school this semester? (Note: Most do not graduate from more th... = Yes)

Which school and major?

Demographics: Contact information *after* graduation

- First Name _____
- Middle Name/Initial _____
- Last Name _____
- Suffix (Jr., II, etc.), if applicable _____
- Campus-wide ID _____
- Date of Birth _____
- Address 1 _____
- City/Town _____
- State/Province _____
- Zip/Postal Code _____
- Country _____
- Telephone _____
- Email- *valid after graduation* _____

Placement: Please indicate what best describes your current activities (*Mark one best answer*).

- I have accepted a job in my field of study
- I have accepted a job in an unrelated field
- I am self-employed in my field of study
- I am self-employed, but in an unrelated field
- I am continuing my education at OSUIT
- I am transferring to another college or university
- I am or will be serving full-time in the military
- I am currently seeking employment
- I am not seeking employment at this time (please explain):

Reminder: OSUIT will keep the following information strictly confidential. Results will be reported only in aggregate.

Employment after graduation

- Company Name _____
 - Address 1 _____
 - City/Town _____
 - State/Province _____
 - Zip/Postal Code _____
 - Country _____
 - Telephone _____
-

Your Job title

Your Supervisor (if applicable)

- First Name _____
 - Last Name _____
 - Job Title _____
 - Phone _____
 - Email _____
-

Employment status

- Full time in field of study
- Full time- NOT in field of study
- Part time
- Other (please specify) _____

Display This Question:

If Employment status != Part time

What is your gross yearly/annual rate of pay? Do not include trainee/internship pay, overtime pay, or benefits.

▼ Less than \$15,000- Note: Below federal minimum wage for full-time yearly pay. ... \$100,000 or more

May we invite your supervisor to participate in the OSUIT Employer Survey?

- Yes
- No
- Does not apply to me

Which college/university do you plan to attend?

What degree(s) and major(s) do you plan to pursue?

Branch of Military Service

- Army
- Air Force
- Coast Guard
- Marines
- Navy
- Other (please specify): _____

Thank you for the update. Next is the *satisfaction* component of the survey.

Note: This information will not be reported with your personally identifiable information. Your individual satisfaction ratings will be kept confidential in the Office of Institutional Research.

Please indicate below your level of satisfaction with your academic program(s) at OSUIT.

Academic program	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Professionalism of instructors	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Quality of instructors' communication with students	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Quality of instructors in my major program of study	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Advisement I received on my degree requirements	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Advisement I received on career matters	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Opportunities for practical experience in my chosen career field	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Student organization associated with my program	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A

Please indicate your satisfaction with Campus Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Campus services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Bookstore	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
C-Store at Willson Commons	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Cafeteria	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Campus Housing	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Campus Security	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Childcare	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Copy Center	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Covelle Hall - Wellness Center	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Health Center/Infirmary	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Parking	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Post Office	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A

Please indicate your satisfaction with the Student Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Student services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Admissions/Recruitment	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Assessment Center	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Bursar's Office	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Counseling Services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
LASSO Center (tutoring services)	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Library Services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Registrar's Office/Enrollment	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Student Financial Services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A

How often did you participate in these extracurricular activities?

Extracurricular activity	Never	Seldom	Occasionally	Usually	Always
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	Never	Seldom	Occasionally	Usually	Always
Intramural Sports	Never	Seldom	Occasionally	Usually	Always
Seasonal Festivals (CarniFall, SpringFest, etc.)	Never	Seldom	Occasionally	Usually	Always
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	Never	Seldom	Occasionally	Usually	Always
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	Never	Seldom	Occasionally	Usually	Always

Please indicate the extent to which you agree with the following statements.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
OSUIT helped me gain the proper skills needed for my chosen career.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
OSUIT provided opportunities for hands-on experience in my chosen career field.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
OSUIT helped me build contacts with industry professionals.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
OSUIT helped prepare me to interact with people from diverse backgrounds.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
OSUIT helped me achieve my educational goals.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I would choose to attend OSUIT again.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I would recommend OSUIT to my friends and family.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Overall, I am satisfied with my college experience at OSUIT.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree

Is there anything else you would like us to know? Here's your chance...
