



# INSTITUTE OF TECHNOLOGY

## Graduation Survey Report

June 2023

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Oklahoma State University Institute of Technology  
Okmulgee, Oklahoma  
Office of Institutional Research

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# GRADUATION SURVEY REPORT 2022-2023

This report focuses on results from students graduating during academic year 2022-2023 (summer semester 2022 through spring semester 2023). The Graduation Survey is a self-report instrument for graduating students to update their forwarding contact information before they leave Oklahoma State University Institute of Technology. Once graduating students complete the contact and placement information, the survey continues with scales for rating satisfaction with academic and non-academic services and giving graduates the opportunity to provide feedback on their educational experiences. Administrators of each academic school receive contact information and placement data, while satisfaction scale ratings remain in the Office of Institutional Research for analysis, aggregation, and inclusion in the current report.

## Notes on Appendices

- Appendix A reports placement rates by academic school.
- Appendix B reports salary ranges by school.
- Appendix C reports comparisons of overall scale averages for each school over the last five years; tables for academic years 2019-2020 and 2020-2021 reflect the academic realignment that took place in summer 2019.
- Appendix D reports side-by-side comparisons by school on each scale overall.
- Appendices E-I provide the response detail for each scale, broken out by item, for each school.
- Appendix J contains text analysis of the final open-ended question responses.
- Appendix K provides a downloaded version of the online survey instrument, including survey flow and display logic, for reference.

The administrative assistants and program support strategists in each academic school remind graduating students to complete the Graduation Survey prior to graduation. The OSUIT Office of Institutional Research prefers administration during the last two weeks of school. Because of OSUIT's graduation schedule, administration of the Graduation Survey occurs continuously throughout the year as students prepare to graduate.

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## Degree Completion Data

A total of 751 students earned 782 degrees (see tables 1 and 2) between summer 2022 and spring 2023; of these, 751 graduated with one degree and 31 graduated with two degrees. The Office of Institutional Research received 354 survey submissions completed or partially completed, but 31 of those submissions were completed by students who did not complete graduation requirements. Therefore, those responses were excluded from this report. With 323 viable surveys there was a 41.30 percent response rate based on the number of degrees awarded. This is an increase of 1.06 percent from the 2022 Graduation Survey response rate. It is important to note that when graduates fail to report their employment data, employment rates as reported in the annual *OSUIT Employment Report* are impacted.

Table 1: Degrees conferred by academic school.

School	Summer 2022	Fall 2022	Spring 2023	Degrees Conferred	Surveys Complete	2023 Complete Percent	2022 Complete Percent	Difference
Arts, Sciences & Health	29	14	57	301	100	33.22%	28.09%	5.13%
Creative & Information Technologies	0	0	32	142	32	22.54%	14.09%	8.45%
Engineering & Construction Technologies	128	15	34	259	177	68.34%	44.18%	24.16%
Transportation & Heavy Equipment	0	0	14	80	14	17.50%	62.82%	-45.32%
<b>Total</b>	<b>157</b>	<b>29</b>	<b>137</b>	<b>782</b>	<b>323</b>	<b>41.30%</b>	<b>34.31%</b>	<b>6.99%</b>

Table 2: Degrees conferred by degree type.

Degree	Summer 2022	Fall 2022	Spring 2023	2023 Conferred Total	2022 Conferred Total	Difference
Associate in Applied Science	198	153	173	524	510	14
Associate in Science	52	54	65	171	150	21
Bachelor of Technology	36	30	21	87	121	-34
<b>Total</b>	<b>286</b>	<b>237</b>	<b>259</b>	<b>782</b>	<b>781</b>	<b>1</b>

## Placement

Of the 323 completed surveys submitted, 320 provided placement data, or 99.07 percent of responses and 34.22 percent of 2022-2023 graduates. 68.13 percent of survey responses (9.19 percent of 2022-2023 graduates) stated they were already employed in some capacity. 16.88 percent were continuing their education at OSUIT or another institution. 3.75 percent were **not** seeking employment (Figure 1). When asked to explain why they were not seeking employment, 8 stated they were already employed or continuing their education, See Appendix A to read the complete open-ended responses to “I am not seeking employment”.

When placement data reported by our graduating students was disaggregated by highest degree earned (see Figure 2), BT degree earners had the *highest rate of employment* and the *highest rate of seeking employment*. AAS had the second *highest rate of employment*, but AS had the *lowest rate of seeking employment*. Please note that the Graduation Survey is typically completed in the student’s last semester at OSUIT when they may not yet have a firm job offer.

Only 39.06 percent of AS graduates planned to transfer to another college or university to continue their education. This is a substantial change from previous years, where usually over half of the respondents graduating with an AS degree planned to transfer. The most frequently reported institutions for transfer were Oklahoma State University (OSU) - Stillwater, University of Central Oklahoma (UCO), and Northeastern State University (NSU).

Figure 1: 2023 Placement

Placement	Count	Percent
I am continuing my education at OSUIT	24	7.50%
I am currently seeking employment	44	13.75%
I am not seeking employment at this time (please explain):	12	3.75%
I am self-employed in my field of study	3	0.94%
I am self-employed, but in an unrelated field	3	0.94%
I am transferring to another college or university	30	9.38%
I am or will be serving full-time in the military	2	0.63%
I have accepted a job or am currently employed in an unrelated field	24	7.50%
I have accepted a job or am currently employed in my field of study	178	55.63%
<b>Grand Total</b>	<b>320</b>	<b>100.00%</b>

**Figure 2: 2023 Placement by highest degree earned**

Category	AAS Count	AAS Percent	AS Count	AS Percent	BT Count	BT Percent
I am continuing my education at OSUIT	22	9.73%	2	3.13%	0	0.00%
I am currently seeking employment	34	15.04%	4	6.25%	6	20.00%
I am not seeking employment at this time (please explain):	9	3.98%	3	4.69%	0	0.00%
I am self-employed in my field of study	3	1.33%	0	0.00%	0	0.00%
I am self-employed, but in an unrelated field	3	1.33%	0	0.00%	0	0.00%
I am transferring to another college or university	4	1.77%	25	39.06%	1	3.33%
I have accepted a job or am currently employed in an unrelated field	11	4.87%	12	18.75%	1	3.33%
I have accepted a job or am currently employed in my field of study	138	61.06%	18	28.13%	22	73.33%
I am or will be serving full-time in the military	2	0.88%	0	0.00%	0	0.00%
<b>Total</b>	<b>226</b>	<b>100.00%</b>	<b>64</b>	<b>100.00%</b>	<b>30</b>	<b>100.00%</b>

**Salary Data**

Salary data for graduates reporting starting pay is listed in Figure 3 (see Appendix B for salary ranges). Although reported pay ranges indicate that some graduates were likely responding as part-time employees, the median pay range for 2022-2023 respondents between \$50,000 and \$54,999. This marks an increase in salary range from the previous year. Seven respondents, 2.17 percent recognized as below the poverty line, and nineteen students, 5.88 percent reported making at or above the real US median household income for 2021.

Unfortunately, the process of completing the Graduation Survey, students who report placement in one of the *employment* categories sometimes leave the employment details blank. In the past, respondents have cited employment requirements-- such as signing a non-disclosure agreement-- as the reason. However, direction by the US Department of Labor, The US Department of Education, the North Central Association of the Higher Learning Commission, and the Oklahoma State Regents for Higher Education requires higher education institutions to report employment data, including salaries, for purposes of transparency and accountability. The OSUIT Graduation Survey is currently the most direct method at our disposal for collecting this information. 52.63 percent of survey responses provided employer information.

To meet federal and state requirements, the Graduation Survey data includes a confidentiality statement to the effect that all survey data, including employment data, is kept confidential. Student names are not listed with their employers, nor are salaries listed by employer. Salaries, as noted in Figure 3, are reported in ranges for an additional layer of privacy.

**Figure 3: Graduate reported starting pay**

Percentages represent the ratio of responses to the number of respondents reporting salary data.

Salary	Count	Percent
\$100,000 or more	2	0.62%
\$90,000-\$94,999	1	0.31%
\$85,000-\$89,999	1	0.31%
\$80,000-\$84,999	3	0.93%
\$75,000-\$79,999	2	0.62%
\$70,000-\$74,999**	10	3.10%
\$65,000-\$69,999	14	4.33%
\$60,000-\$64,999	15	4.64%
\$55,000-\$59,999	9	2.79%
\$50,000-\$54,999	15	4.64%
\$45,000-\$49,999	5	1.55%
\$40,000-\$44,999	12	3.72%
\$35,000-\$39,999	8	2.48%
\$30,000-\$34,999	6	1.86%
\$25,000-\$29,999	4	1.24%
\$20,000-\$24,999	12	3.72%
\$15,000-\$19,999	14	4.33%
Less than \$15,000*	7	2.17%
(blank)	183	56.66%
Grand Total	323	100.00%

\*Below federal minimum wage for full-time yearly pay – [US Department of Labor](#)

\*\*Real US median household income for 2021 was \$70,784 – [US Census Bureau](#)

**The most frequently reported employers by 2022-2023 respondents**

- Oklahoma Gas and Electric – 5.29%
- American Electric Power/PSO – 4.71%
- Saint Francis Health System – 4.12%
- Hilcrest Health System – 3.53%
- MHC Kenworth/Volvo – 3.53%

## Survey Scales

Five scales (tables 3-8) utilizing a five-point Likert scale were used to determine levels of satisfaction among graduating students in areas of *Academics*, *Campus Services*, *Student Services*, *General Feedback*, and *Summary Items*:

*1 = Very Dissatisfied to 5 = Very Satisfied or 1 = Strongly Disagree to 5 = Strongly Agree.*

The *Student Life Activities* questions examine student engagement in sponsored extracurricular activities. Unlike the other scales, which report average scaled responses, the Student Life Engagement scale was characterized by a frequency distribution summarizing the accumulation of endorsements representing participation in the activities listed.

## Satisfaction Questions

In the following charts and tables, the results for graduates of the most recent academic year are shown with frequencies for each item (response choice). Frequencies of *Not Applicable* and *No Answer* are included when appropriate. The results tables comparing the most recent five years (tables 2,4,6,8,10) show the weighted averages of responses for those five academic years. The weighted averages take into account only the students who responded to an item; nonresponses and “not applicable” responses carry no weight and were excluded from the weighted averages.

**Satisfaction with Academic Program.** Graduates in the current year reported lower levels of satisfaction in most areas compared to last year. Respondents reported the highest satisfaction with *Professionalism of Instructors* (4.28) and *Quality of instructors in my major program of study* (4.27). The item *Student organization associated with my program* (4.03) received lowest satisfaction ratings in this area for 2023.

**Satisfaction with Campus Services.** Graduates an increase in satisfaction with most campus services compared to last year (table 4). Highest satisfaction was reported for the *C-Store* (4.28) and *Covelle Hall-Wellness Center* (4.27). *Campus Housing* (3.60) had the lowest ratings among the campus services.

**Satisfaction with Student Services.** Student Services showed an increase in satisfaction in all areas compared to the previous year (table 6). The highest satisfaction ratings were reported for *Library Services* (4.27). The lowest ratings were reported for *Admissions/Recruitment* (4.01).

**Extracurricular Activities.** Students do not rate these activities or events in terms of satisfaction, merely on self-reported participation. Class schedules, internships, and resident/commuter status likely affect opportunities for participation. Reported frequency of participation in extracurricular activities increased in all areas from the previous year (table 8). The highest level of participation was *Intramural Sports* (2.02), and *Seasonal Festivals* showed the least participation (1.71). This may be because many of the festivals listed as an example have been discontinued.

**General Feedback & Summary.** Graduates reported they disagreed more with most statements over the previous year (table 10). The item *“OSUIT helped me achieve my educational goals”* showed the highest level of agreement for graduating students (4.13) followed by *“Overall, I am satisfied with my college experience at OSUIT”* (4.11). The item *“OSUIT helped me build contacts with industry professionals”*(3.80) had the lowest level of agreement.

**Survey Scale Analysis.** Table 11 and Chart 6 report the mean averages for all survey scale results over the past five years for comparison as satisfaction and attitudes vary over time. The results for most of the satisfaction and agreement items were quite in line with results from the past three years and appear to be stabilizing after the uncommonly high results from 2019.



Table 2. Five-Year Analysis (2019-2023)

Excludes empty responses from calculations.

Please indicate your satisfaction with your Academic Program at OSUIT.	2019	2020	2021	2022	2023
Professionalism of instructors	4.28	4.32	4.20	4.33	4.28
Quality of instructors' communication with students	4.20	4.26	4.07	4.26	4.16
Quality of instructors in General Education (ex., math, writing, history courses)	4.13	4.08	4.07	4.15	4.14
Quality of instructors in my major program of study	4.23	4.32	4.25	4.33	4.27
Advisement I received on my degree requirements	4.29	4.24	4.13	4.15	4.19
Advisement I received on career matters	4.16	4.07	4.01	4.05	4.06
Opportunities for practical experience in my chosen career field	4.20	4.16	4.04	4.19	4.11
Student organization associated with my program	4.08	3.96	3.86	4.01	4.03

Satisfaction with Campus Services (2022-2023 academic year)

Chart 2. Percentages

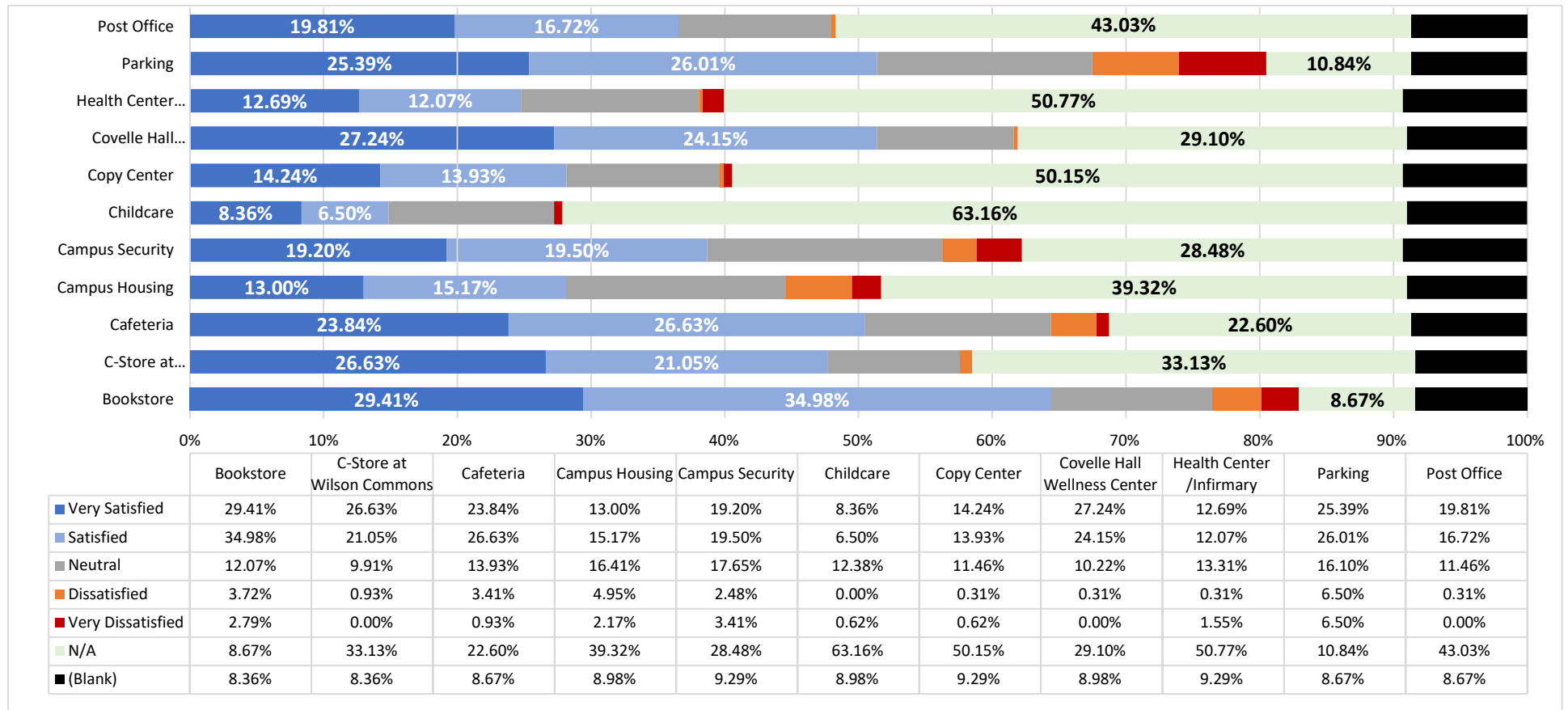


Table 3. Count

Please indicate your satisfaction with Campus Services at OSUIT. Mark N/A only if you never used or dealt with the service and have no evaluation to give.	Bookstore - Count	C-Store - Count	Cafeteria - Count	Campus Housing - Count	Campus Security - Count	Childcare - Count	Copy Center - Count	Wellness Center - Count	Health Center - Count	Parking - Count	Post Office - Count
Very Satisfied	95	86	77	42	62	27	46	88	41	82	64
Satisfied	113	68	86	49	63	21	45	78	39	84	54
Neutral	39	32	45	53	57	40	37	33	43	52	37
Dissatisfied	12	3	11	16	8	0	1	1	1	21	1
Very Dissatisfied	9	0	3	7	11	2	2	0	5	21	0
N/A	28	107	73	127	92	204	162	94	164	35	139
(Blank)	27	27	28	29	30	29	30	29	30	28	28
Grand Total	323	323	323	323	323	323	323	323	323	323	323

Table 4. Five-Year Analysis (2019-2023)

Please indicate your satisfaction with Campus Services at OSUIT.	2019	2020	2021	2022	2023
Bookstore	3.92	4.00	3.96	3.93	4.02
C-Store	4.14	4.04	4.22	4.21	4.28
Cafeteria	3.95	4.08	4.09	4.12	4.02
Campus Housing	3.60	3.66	3.65	3.56	3.60
Campus Security	3.64	3.69	3.82	3.88	3.78
Child Care Center	3.84	3.82	3.74	3.75	3.81
Copy Center	4.04	3.92	4.07	4.00	4.03
Covelle Hall - Wellness Center	4.17	4.12	4.22	4.13	4.27
Health Center/Infirmary	3.79	3.76	3.90	3.81	3.85
Parking	3.21	3.44	3.87	3.88	3.71
Post Office	4.17	4.03	4.10	4.10	4.16





**Table 6. Five-year Analysis (2019-2023)**

Please indicate your satisfaction with the Student Services department at OSUIT.	2019	2020	2021	2022	2023
Admissions/Recruitment	3.94	3.97	4.04	4.00	4.01
Assessment Center	4.02	4.06	4.05	4.03	4.15
Bursar's Office	3.99	4.08	4.08	4.04	4.16
Counseling Services	3.91	3.90	4.03	3.97	4.13
LASSO Center (tutoring services)	4.09	4.13	4.15	4.22	4.25
Library Services	4.30	4.29	4.32	4.19	4.27
Registrar's Office/Enrollment	4.02	4.06	4.07	4.02	4.16
Student Financial Services	3.77	3.82	3.99	4.00	4.03

**Extracurricular Activities (2022-2023 academic year)**

**Chart 4. Percentages**

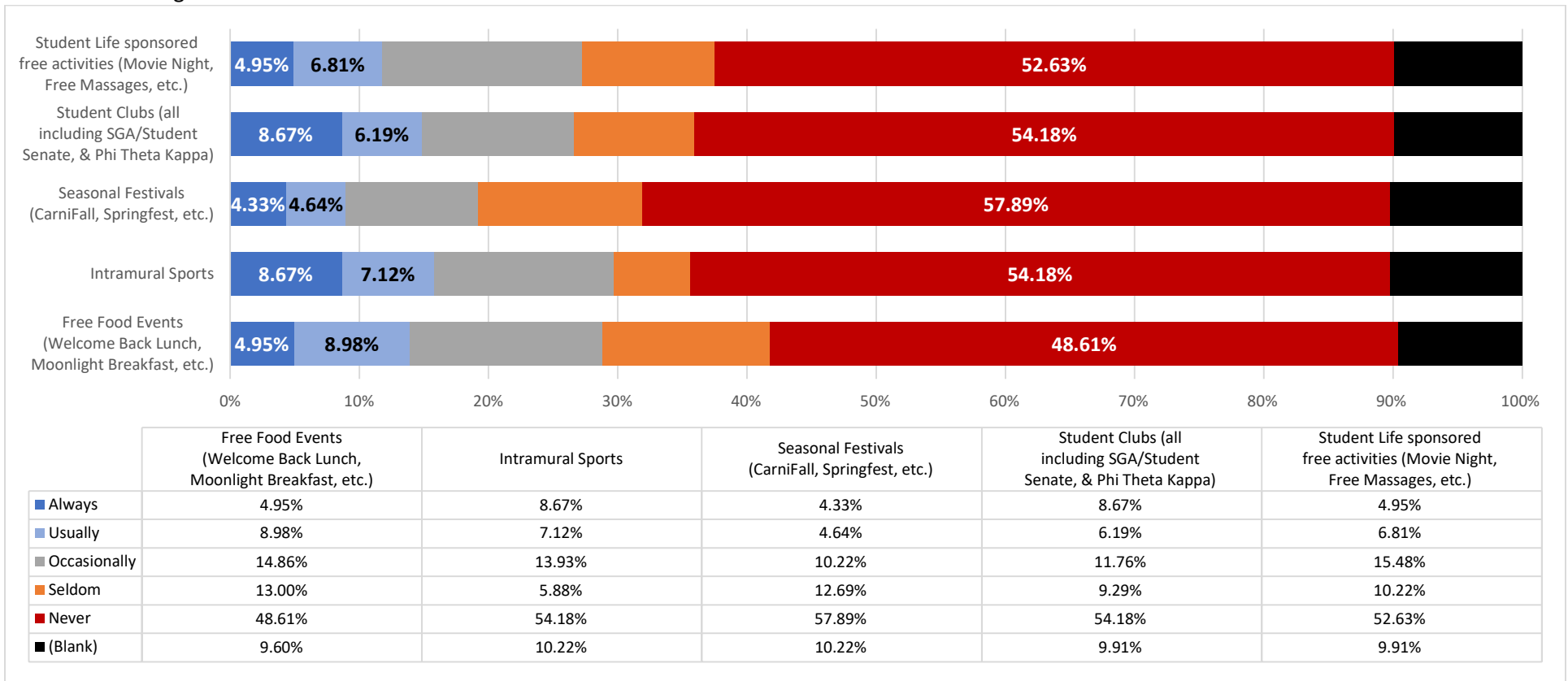


Table 7. Count

How often did you participate in these extracurricular activities?	Free Food - Count	Intramural - Count	Seasonal Fest - Count	Student Club - Count	Student Life Spon - Count
Always	16	28	14	28	16
Usually	29	23	15	20	22
Occasionally	48	45	33	38	50
Seldom	42	19	41	30	33
Never	157	175	187	175	170
(Blank)	31	33	33	32	32
Grand Total	323	323	323	323	323

Table 8. Five-year Analysis (2019-2023)

How often did you participate in these extracurricular activities?	2019	2020	2021	2022	2023
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	2.98	2.08	1.96	1.98	1.99
Intramural Sports	2.50	1.65	1.72	1.77	2.02
Seasonal Festivals (CarniFall, SpringFest, etc.)	2.81	1.91	1.79	1.63	1.71
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	2.71	1.95	1.81	1.81	1.93
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	2.92	2.12	1.96	1.81	1.89

General Feedback & Summary Items (2022-2023 academic year)

Chart 5. Percentages

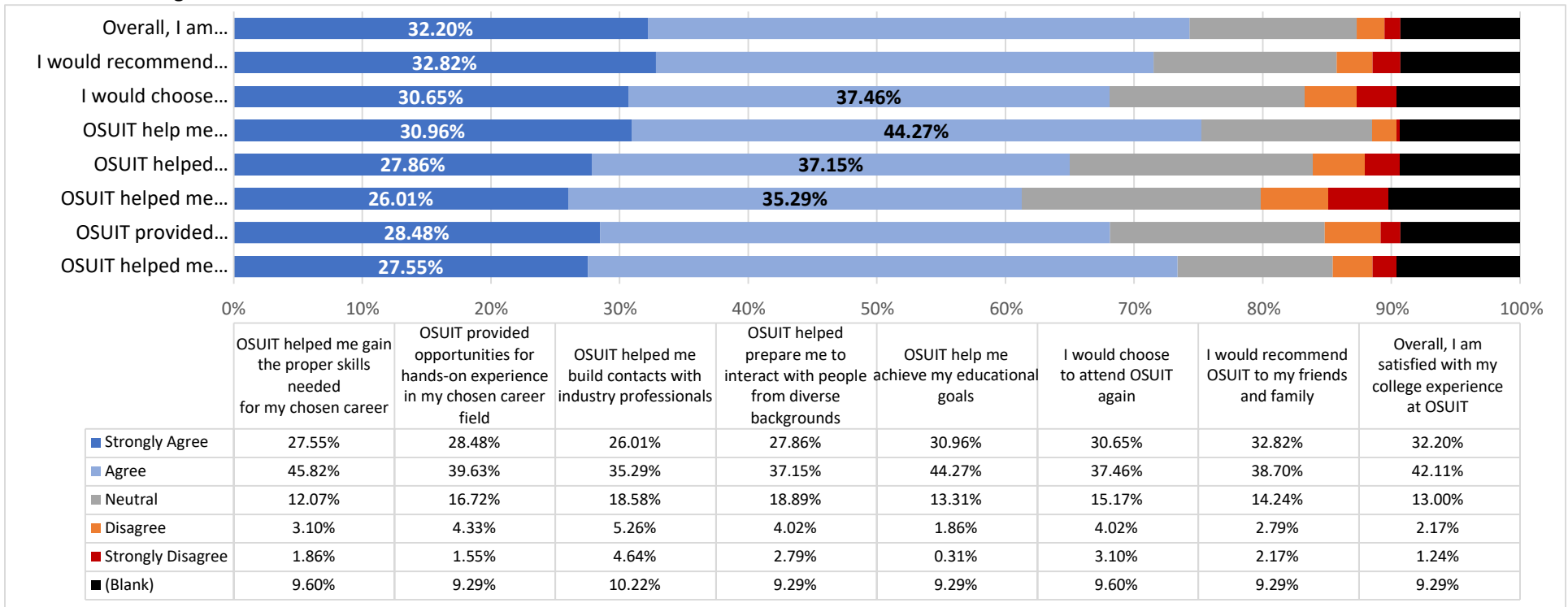


Table 9. Counts

Please indicate the extent to which you agree with the following statements	OSUIT helped me gain - Count	OSUIT provided - Count	OSUIT helped me build - Count	OSUIT helped prepare - Count	OSUIT help me achieve - Count	I would choose - Count	I would recommend - Count	Overall - Count
Strongly Agree	89	92	84	90	100	99	106	104
Agree	148	128	114	120	143	121	125	136
Neutral	39	54	60	61	43	49	46	42
Disagree	10	14	17	13	6	13	9	7
Strongly Disagree	6	5	15	9	1	10	7	4
(Blank)	31	30	33	30	30	31	30	30
Grand Total	323	323	323	323	323	323	323	323

Table 10. Five-Year Analysis (2019-2023)

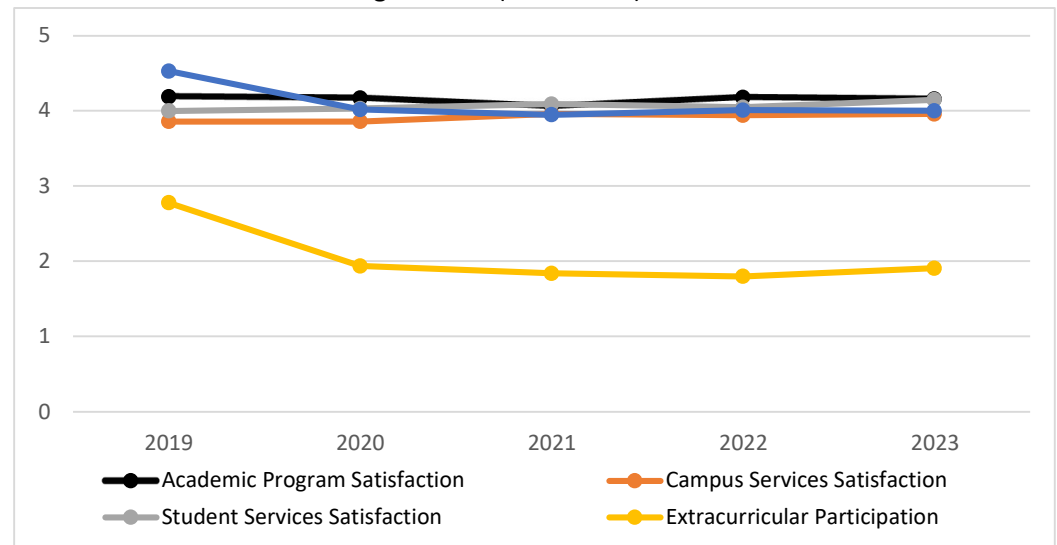
Please indicate the extent to which you agree with the following statements.	2019	2020	2021	2022	2023
OSUIT helped me gain the proper skills needed for my chosen career.	4.66	4.05	4.04	4.05	4.03
OSUIT provided opportunities for hands-on experience in my chosen career field.	4.60	4.03	3.89	4.05	3.97
OSUIT helped me build contacts with industry professionals.	4.38	3.77	3.58	3.76	3.80
OSUIT helped prepare me to interact with people from diverse backgrounds.	4.47	3.87	3.80	3.89	3.90
OSUIT helped me achieve my educational goals.	4.70	4.12	4.07	4.09	4.13
I would choose to attend OSUIT again.	4.44	4.05	4.02	4.02	3.98
I would recommend OSUIT to my friends and family.	4.46	4.14	4.10	4.10	4.06
Overall, I am satisfied with my college experience at OSUIT.	4.55	4.16	4.10	4.14	4.11

Survey Scale Analysis (2019-2023)

Table 11. Five-Year Averages (2019-2023)

Survey Scale	2019	2020	2021	2022	2023
Academic Program Satisfaction	4.19	4.17	4.07	4.18	4.16
Campus Services Satisfaction	3.86	3.86	3.96	3.94	3.96
Student Services Satisfaction	4.00	4.03	4.09	4.05	4.15
Extracurricular Participation	2.78	1.94	1.84	1.80	1.91
General Feedback & Satisfaction	4.53	4.02	3.95	4.01	4.00

Chart 6. Five-Year Mean Average Trends (2019-2023)



## Appendix A: Placement Rates by Academic School

### School of Arts, Sciences & Health

Placement	Count	Percent
I am continuing my education at OSUIT	3	3.00%
I am currently seeking employment	4	4.00%
I am not seeking employment at this time (please explain):	6	6.00%
I am self-employed in my field of study	1	1.00%
I am self-employed, but in an unrelated field	1	1.00%
I am transferring to another college or university	27	27.00%
I have accepted a job or am currently employed in an unrelated field	12	12.00%
I have accepted a job or am currently employed in my field of study	44	44.00%
I am or will be serving full-time in the military	0	0.00%
(blank)	2	2.00%
Grand Total	100	100.00%

### School of Creative & Information Technologies

Placement	Count	Percent
I am continuing my education at OSUIT	6	18.75%
I am currently seeking employment	6	18.75%
I am not seeking employment at this time (please explain):	2	6.25%
I am or will be serving full-time in the military	1	3.13%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	1	3.13%
I am transferring to another college or university	2	6.25%
I have accepted a job or am currently employed in an unrelated field	5	15.63%
I have accepted a job or am currently employed in my field of study	9	28.13%
(blank)	0	0.00%
Grand Total	32	100.00%

### School of Transportation & Heavy Equipment

Placement	Count	Percent
I have accepted a job or am currently employed in my field of study	12	85.71%
I have accepted a job or am currently employed in an unrelated field	0	0.00%
I am self-employed in my field of study	0	0.00%
I am self-employed, but in an unrelated field	0	0.00%
I am continuing my education at OSUIT	0	0.00%
I am transferring to another college or university	0	0.00%
I am or will be serving full-time in the military	1	7.14%
I am currently seeking employment	0	0.00%
I am not seeking employment at this time (please explain):	1	7.14%
(blank)	0	0.00%
Grand Total	14	100.00%

### School of Engineering & Construction Technologies

Placement	Count	Percent
I have accepted a job or am currently employed in my field of study	113	63.84%
I have accepted a job or am currently employed in an unrelated field	7	3.95%
I am self-employed in my field of study	2	1.13%
I am self-employed, but in an unrelated field	1	0.56%
I am continuing my education at OSUIT	15	8.47%
I am transferring to another college or university	1	0.56%
I am or will be serving full-time in the military	0	0.00%
I am currently seeking employment	34	19.21%
I am not seeking employment at this time (please explain):	3	1.69%
(blank)	1	0.56%
Grand Total	177	100.00%

### Reponses to "I am not seeking employment at this time." (Please explain.)

#### School of Art, Sciences & Health

- Applied to nursing program at OSU-IT
- Applying for the nursing program
- I am currently busy with family and focused on the NCLEX.
- I will be going into my field when I move back
- Maternity leave
- St. John ER new grad RN

#### School of Creative & Information Technologies

- Going to move closer to parents so want to find a place there first
- I am looking for possible jobs after graduation, not at the moment looking for employment

#### School of Engineering & Construction Technologies

- I am already employed at Red River Valley before I was graduated
- I am currently employed in an unrelated field and in my field of study.
- My internship will continue after my graduation

#### School of Transportation & Heavy Equipment

- I am currently employed at rush truck center in Ardmore

## Appendix B: Salary Ranges by Academic School

Percentages represent the ratio of responses to the number of respondents reporting salary data.

**\*Note:** Below federal minimum wage for full-time yearly pay according to [dol.gov](https://www.dol.gov).

**\*\*Note:** Median household income for the United States in 2021 according to [census.gov](https://www.census.gov).

### School of Arts, Sciences & Health

Salary	Count	Percent
\$100,000 or more	1	2.33%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	1	2.33%
\$80,000-\$84,999	1	2.33%
\$75,000-\$79,999	0	0.00%
\$70,000-\$74,999**	3	6.98%
\$65,000-\$69,999	2	4.65%
\$60,000-\$64,999	1	2.33%
\$55,000-\$59,999	3	6.98%
\$50,000-\$54,999	1	2.33%
\$45,000-\$49,999	1	2.33%
\$40,000-\$44,999	2	4.65%
\$35,000-\$39,999	3	6.98%
\$30,000-\$34,999	3	6.98%
\$25,000-\$29,999	2	4.65%
\$20,000-\$24,999	3	6.98%
\$15,000-\$19,999	10	23.26%
Less than \$15,000*	6	13.95%
Total	43	100.00%

### School of Engineering & Construction Technologies

Salary	Count	Percent
\$100,000 or more	1	1.22%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	1	1.22%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	1	1.22%
\$75,000-\$79,999	2	2.44%
\$70,000-\$74,999**	6	7.32%
\$65,000-\$69,999	12	14.63%
\$60,000-\$64,999	13	15.85%
\$55,000-\$59,999	6	7.32%
\$50,000-\$54,999	14	17.07%
\$45,000-\$49,999	3	3.66%
\$40,000-\$44,999	9	10.98%
\$35,000-\$39,999	2	2.44%
\$30,000-\$34,999	0	0.00%
\$25,000-\$29,999	0	0.00%
\$20,000-\$24,999	8	9.76%
\$15,000-\$19,999	4	4.88%
Less than \$15,000*	0	0.00%
Total	82	100.00%

### School of Creative & Information Technologies

Salary	Count	Percent
\$100,000 or more	0	0.00%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	1	14.29%
\$75,000-\$79,999	0	0.00%
\$70,000-\$74,999**	1	14.29%
\$65,000-\$69,999	0	0.00%
\$60,000-\$64,999	1	14.29%
\$55,000-\$59,999	0	0.00%
\$50,000-\$54,999	0	0.00%
\$45,000-\$49,999	1	14.29%
\$40,000-\$44,999	0	0.00%
\$35,000-\$39,999	0	0.00%
\$30,000-\$34,999	1	14.29%
\$25,000-\$29,999	1	14.29%
\$20,000-\$24,999	0	0.00%
\$15,000-\$19,999	0	0.00%
Less than \$15,000*	1	14.29%
Total	7	100.00%

### School of Transportation & Heavy Equipment

Salary	Count	Percent
\$100,000 or more	0	0.00%
\$95,000-\$99,999	0	0.00%
\$90,000-\$94,999	0	0.00%
\$85,000-\$89,999	0	0.00%
\$80,000-\$84,999	0	0.00%
\$75,000-\$79,999	0	0.00%
\$70,000-\$74,999**	0	0.00%
\$65,000-\$69,999	0	0.00%
\$60,000-\$64,999	0	0.00%
\$55,000-\$59,999	0	0.00%
\$50,000-\$54,999	0	0.00%
\$45,000-\$49,999	0	0.00%
\$40,000-\$44,999	1	12.50%
\$35,000-\$39,999	3	37.50%
\$30,000-\$34,999	2	25.00%
\$25,000-\$29,999	1	12.50%
\$20,000-\$24,999	1	12.50%
\$15,000-\$19,999	0	0.00%
Less than \$15,000*	0	0.00%
Total	8	100.00%

## Appendix C: Five-year comparisons: School by scale overall average

### School of Arts, Sciences & Health (SASH)

Previously: Arts & Sciences	2019
Satisfaction with Academic Programs	4.21
Satisfaction with Campus Services	4.39
Satisfaction with Student Services	4.37
Participation in Extracurricular Activities	1.97
General Feedback	3.79
Summary Items	4.21

Previously: Culinary Arts	2019
Satisfaction with Academic Programs	4.42
Satisfaction with Campus Services	4.14
Satisfaction with Student Services	4.15
Participation in Extracurricular Activities	2.20
General Feedback	4.50
Summary Items	4.42

Previously Nursing & Health Sciences	2019
Satisfaction with Academic Programs	4.59
Satisfaction with Campus Services	4.11
Satisfaction with Student Services	4.23
Participation in Extracurricular Activities	2.09
General Feedback	4.64
Summary Items	4.51

Combined: School of Arts, Sciences & Health	2020	2021	2022	2023
Satisfaction with Academic Programs	4.35	4.21	4.17	4.26
Satisfaction with Campus Services	4.03	4.06	3.92	4.05
Satisfaction with Student Services	4.14	4.12	4.11	4.33
Participation in Extracurricular Activities	1.78	1.76	1.62	1.72
General Feedback	3.97	3.96	3.91	4.02
Summary Items	4.26	4.40	4.20	4.26

### School of Creative & Information Technologies (SCIT)

Previously: Information Technologies	2019
Satisfaction with Academic Programs	4.22
Satisfaction with Campus Services	3.95
Satisfaction with Student Services	4.34
Participation in Extracurricular Activities	1.83
General Feedback	4.06
Summary Items	4.32

Previously: Visual Communication	2019
Satisfaction with Academic Programs	4.41
Satisfaction with Campus Services	3.83
Satisfaction with Student Services	3.49
Participation in Extracurricular Activities	1.75
General Feedback	4.55
Summary Items	4.67

Combined: School of Creative & Information Technologies	2020	2021	2022	2023
Satisfaction with Academic Programs	4.02	3.92	4.29	3.88
Satisfaction with Campus Services	4.01	3.85	4.09	3.88
Satisfaction with Student Services	4.11	4.10	4.61	4.04
Participation in Extracurricular Activities	1.66	1.52	1.19	1.81
General Feedback	3.80	3.73	3.80	3.92
Summary Items	4.08	4.10	4.22	3.93

## School of Engineering & Construction Technologies (SECT)

Previously: Construction	2019
Satisfaction with Academic Programs	4.03
Satisfaction with Campus Services	3.64
Satisfaction with Student Services	3.79
Participation in Extracurricular Activities	2.18
General Feedback	3.85
Summary Items	3.71

Previously: Energy	2019
Satisfaction with Academic Programs	4.17
Satisfaction with Campus Services	3.83
Satisfaction with Student Services	3.94
Participation in Extracurricular Activities	1.83
General Feedback	4.12
Summary Items	4.04

Previously: Engineering	2019
Satisfaction with Academic Programs	4.04
Satisfaction with Campus Services	4.01
Satisfaction with Student Services	4.03
Participation in Extracurricular Activities	2.02
General Feedback	3.95
Summary Items	4.00

Combined: School of Engineering & Construction Technologies	2020	2021	2022	2023
Satisfaction with Academic Programs	4.10	4.12	4.12	4.17
Satisfaction with Campus Services	3.75	4.00	3.95	3.95
Satisfaction with Student Services	3.95	4.13	4.02	4.11
Participation in Extracurricular Activities	2.20	2.13	2.04	2.03
General Feedback	3.99	3.97	4.01	3.98
Summary Items	4.03	4.05	4.04	3.98

## School of Transportation & Heavy Equipment (STHE)

Previously: Automotive	2019
Satisfaction with Academic Programs	4.25
Satisfaction with Campus Services	3.70
Satisfaction with Student Services	3.66
Participation in Extracurricular Activities	1.85
General Feedback	4.13
Summary Items	4.12

Previously: Diesel & Heavy Equipment	2019
Satisfaction with Academic Programs	4.42
Satisfaction with Campus Services	3.70
Satisfaction with Student Services	3.79
Participation in Extracurricular Activities	1.78
General Feedback	4.05
Summary Items	3.89

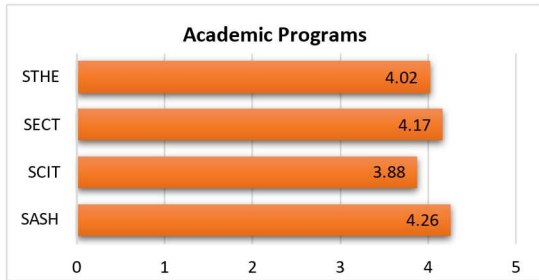
Combined: School of Transportation & Heavy Equipment	2020	2021	2022	2023
Satisfaction with Academic Programs	4.29	3.98	4.29	4.02
Satisfaction with Campus Services	3.74	3.47	3.86	3.73
Satisfaction with Student Services	4.00	3.34	3.80	3.86
Participation in Extracurricular Activities	1.71	1.65	1.77	1.88
General Feedback	4.20	3.42	4.00	3.79
Summary Items	4.06	2.36	3.91	3.69



## Appendix D: School Side-by-Side Satisfaction Comparisons

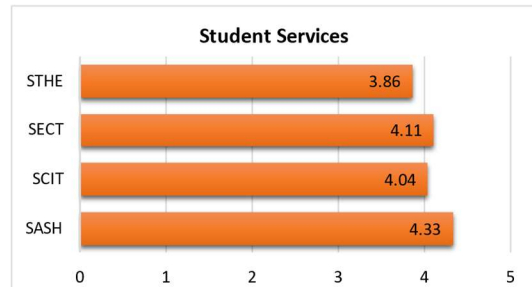
### Satisfaction with Academic Programs

Academic School	Satisfaction Mean
School of Arts, Sciences & Health (SASH)	4.26
School of Creative & Information Technologies (SCIT)	3.88
School of Engineering & Construction Technologies (SECT)	4.17
School of Transportation & Heavy Equipment (STHE)	4.02



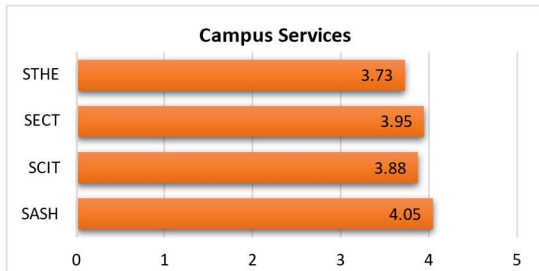
### Satisfaction with Student Services

Academic School	Satisfaction Mean
School of Arts, Sciences & Health (SASH)	4.33
School of Creative & Information Technologies (SCIT)	4.04
School of Engineering & Construction Technologies (SECT)	4.11
School of Transportation & Heavy Equipment (STHE)	3.86



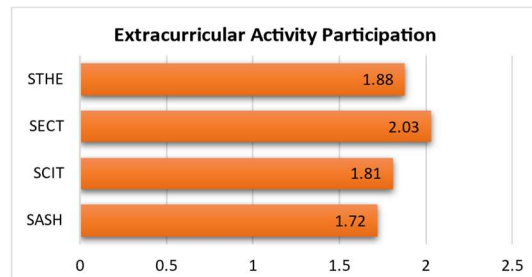
### Satisfaction with Campus Services

Academic School	Satisfaction Mean
School of Arts, Sciences & Health (SASH)	4.05
School of Creative & Information Technologies (SCIT)	3.88
School of Engineering & Construction Technologies (SECT)	3.95
School of Transportation & Heavy Equipment (STHE)	3.73



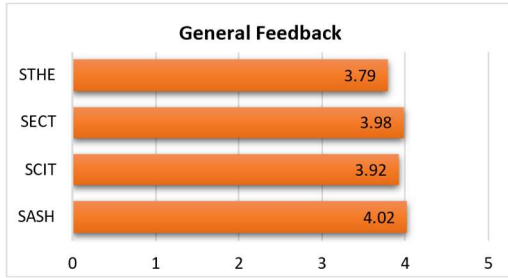
### Participation in Extracurricular Activities

Academic School	Satisfaction Mean
School of Arts, Sciences & Health (SASH)	1.72
School of Creative & Information Technologies (SCIT)	1.81
School of Engineering & Construction Technologies (SECT)	2.03
School of Transportation & Heavy Equipment (STHE)	1.88



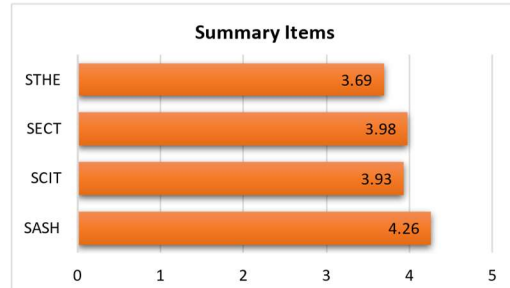
### General Feedback

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.02
School of Creative & Information Technologies	3.92
School of Engineering & Construction Technologies	3.98
School of Transportation & Heavy Equipment	3.79



### Summary Items

Academic School	Satisfaction Mean
School of Arts, Sciences & Health	4.26
School of Creative & Information Technologies	3.93
School of Engineering & Construction Technologies	3.98
School of Transportation & Heavy Equipment	3.69



## Appendix E: Response Detail by School: Satisfaction with academic program (2022-2023 academic year)

Note: Blanks are excluded from calculations

### School of Arts, Sciences & Health, N=95

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	1	1.05%	0	0.00%	9	9.47%	30	31.58%	55	57.89%
Quality of instructors' communication with students	3	3.16%	2	2.11%	11	11.58%	28	29.47%	51	53.68%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	1	1.05%	1	1.05%	17	17.89%	29	30.53%	47	49.47%
Quality of instructors in my major program of study	2	2.11%	2	2.11%	8	8.42%	28	29.47%	55	57.89%
Advisement I received on my degree requirements	2	2.11%	1	1.05%	19	20.00%	20	21.05%	53	55.79%
Advisement I received on career matters	1	1.05%	3	3.16%	25	26.32%	21	22.11%	45	47.37%
Opportunities for practical experience in my chosen career field	1	1.05%	3	3.16%	19	20.00%	24	25.26%	48	50.53%
Student organization associated with my program	2	2.11%	2	2.11%	20	21.05%	23	24.21%	47	49.47%

### School of Creative & Information Technologies, N=29

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	5	17.24%	14	48.28%	10	34.48%
Quality of instructors' communication with students	0	0.00%	2	6.90%	6	20.69%	14	48.28%	7	24.14%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	0	0.00%	7	24.14%	16	55.17%	6	20.69%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	6	20.69%	14	48.28%	9	31.03%
Advisement I received on my degree requirements	0	0.00%	5	17.24%	4	13.79%	10	34.48%	10	34.48%
Advisement I received on career matters	2	6.90%	2	6.90%	7	24.14%	11	37.93%	7	24.14%
Opportunities for practical experience in my chosen career field	1	3.45%	1	3.45%	5	17.24%	17	58.62%	5	17.24%
Student organization associated with my program	2	6.90%	1	3.45%	13	44.83%	7	24.14%	6	20.69%

### School of Engineering & Construction Technologies, N=160

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	2	1.25%	6	3.75%	17	10.63%	66	41.25%	69	43.13%
Quality of instructors' communication with students	2	1.25%	4	2.50%	20	12.50%	70	43.75%	65	40.63%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	3	1.88%	5	3.13%	21	13.13%	69	43.13%	62	38.75%
Quality of instructors in my major program of study	3	1.88%	1	0.63%	18	11.25%	67	41.88%	72	45.00%
Advisement I received on my degree requirements	4	2.50%	1	0.63%	20	12.50%	67	41.88%	69	43.13%
Advisement I received on career matters	5	3.13%	3	1.88%	20	12.50%	64	40.00%	69	43.13%
Opportunities for practical experience in my chosen career field	3	1.88%	4	2.50%	17	10.63%	74	46.25%	63	39.38%
Student organization associated with my program	4	2.50%	2	1.25%	26	16.25%	71	44.38%	57	35.63%

### School of Transportation & Heavy Equipment, N=12

Satisfaction with Academic Program	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent
Professionalism of instructors	0	0.00%	0	0.00%	3	25.00%	5	41.67%	4	33.33%
Quality of instructors' communication with students	1	8.33%	0	0.00%	1	8.33%	6	50.00%	4	33.33%
Quality of instructors in General Education (ex., math, writing, history courses, etc.)	0	0.00%	1	8.33%	0	0.00%	7	58.33%	4	33.33%
Quality of instructors in my major program of study	0	0.00%	0	0.00%	2	16.67%	6	50.00%	4	33.33%
Advisement I received on my degree requirements	0	0.00%	0	0.00%	3	25.00%	6	50.00%	3	25.00%
Advisement I received on career matters	1	8.33%	0	0.00%	3	25.00%	5	41.67%	3	25.00%
Opportunities for practical experience in my chosen career field	0	0.00%	1	8.33%	1	8.33%	6	50.00%	4	33.33%
Student organization associated with my program	0	0.00%	0	0.00%	5	41.67%	4	33.33%	3	25.00%

## Appendix F: Response Detail by School: Satisfaction with campus services (2022-2023 academic year)

Note: Blanks are excluded from calculations

### School of Arts, Sciences & Health, N=95

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	1	1.05%	9	9.47%	27	28.42%	41	43.16%	17	17.89%
C-Store at Wilson Commons	55	57.89%	0	0.00%	5	5.26%	9	9.47%	26	27.37%	5	5.26%
Cafeteria	1	1.05%	6	6.32%	6	6.32%	21	22.11%	26	27.37%	35	36.84%
Campus Housing	0	0.00%	3	3.16%	10	10.53%	9	9.47%	8	8.42%	64	67.37%
Campus Security	3	3.16%	3	3.16%	10	10.53%	15	15.79%	20	21.05%	42	44.21%
Childcare	0	0.00%	0	0.00%	9	9.47%	1	1.05%	6	6.32%	78	82.11%
Copy Center	0	0.00%	1	1.05%	5	5.26%	6	6.32%	12	12.63%	69	72.63%
Covelle Hall - Wellness Center	0	0.00%	1	1.05%	6	6.32%	19	20.00%	23	24.21%	46	48.42%
Health Center/Infirmary	3	3.16%	1	1.05%	10	10.53%	6	6.32%	7	7.37%	67	70.53%
Parking	6	6.32%	6	6.32%	13	13.68%	21	22.11%	32	33.68%	17	17.89%
Post Office	0	0.00%	0	0.00%	7	7.37%	8	8.42%	22	23.16%	58	61.05%

### School of Creative & Information Technologies, N=29

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	0	0.00%	1	3.45%	2	6.90%	15	51.72%	8	27.59%	3	10.34%
C-Store at Wilson Commons	0	0.00%	0	0.00%	4	13.79%	6	20.69%	5	17.24%	14	48.28%
Cafeteria	0	0.00%	1	3.45%	6	20.69%	4	13.79%	5	17.24%	13	44.83%
Campus Housing	0	0.00%	0	0.00%	8	27.59%	4	13.79%	3	10.34%	14	48.28%
Campus Security	0	0.00%	0	0.00%	5	17.24%	6	20.69%	6	20.69%	12	41.38%
Childcare	0	0.00%	0	0.00%	6	20.69%	1	3.45%	2	6.90%	20	68.97%
Copy Center	0	0.00%	0	0.00%	6	20.69%	3	10.34%	2	6.90%	18	62.07%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	6	20.69%	7	24.14%	4	13.79%	12	41.38%
Health Center/Infirmary	0	0.00%	0	0.00%	5	17.24%	4	13.79%	3	10.34%	16	55.17%
Parking	0	0.00%	0	0.00%	2	10.53%	4	21.05%	6	31.58%	7	36.84%
Post Office	0	0.00%	0	0.00%	1	5.26%	1	5.26%	1	5.26%	16	84.21%

### School of Engineering & Construction Technologies, N=159

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	8	5.03%	9	5.66%	25	15.72%	68	42.77%	43	27.04%	7	4.40%
C-Store at Wilson Commons	0	0.00%	3	1.89%	22	13.84%	50	31.45%	47	29.56%	38	23.90%
Cafeteria	2	1.26%	2	1.26%	32	20.13%	56	35.22%	42	26.42%	25	15.72%
Campus Housing	5	3.14%	10	6.29%	33	20.75%	33	20.75%	29	18.24%	49	30.82%
Campus Security	6	3.77%	4	2.52%	39	24.53%	39	24.53%	34	21.38%	37	23.27%
Childcare	2	1.26%	0	0.00%	25	15.72%	17	10.69%	17	10.69%	98	61.64%
Copy Center	1	0.63%	0	0.00%	24	15.09%	33	20.75%	28	17.61%	73	45.91%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	18	11.32%	47	29.56%	57	35.85%	36	22.64%
Health Center/Infirmary	2	1.26%	0	0.00%	24	15.09%	27	16.98%	29	18.24%	77	48.43%
Parking	9	5.66%	10	6.29%	34	21.38%	56	35.22%	40	25.16%	10	6.29%
Post Office	0	0.00%	0	0.00%	23	14.47%	39	24.53%	33	20.75%	18	11.32%

### School of Transportation & Heavy Equipment, N=12

Satisfaction with Campus Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Bookstore	1	8.33%	1	8.33%	3	25.00%	3	25.00%	3	25.00%	1	8.33%
C-Store at Wilson Commons	0	0.00%	0	0.00%	1	8.33%	3	25.00%	8	66.67%	0	0.00%
Cafeteria	0	0.00%	2	16.67%	1	8.33%	5	41.67%	4	33.33%	0	0.00%
Campus Housing	2	16.67%	3	25.00%	2	16.67%	3	25.00%	2	16.67%	0	0.00%
Campus Security	2	16.67%	1	8.33%	3	25.00%	3	25.00%	2	16.67%	1	8.33%
Childcare	0	0.00%	0	0.00%	0	0.00%	2	16.67%	2	16.67%	8	66.67%
Copy Center	1	8.33%	0	0.00%	2	16.67%	3	25.00%	4	33.33%	0	0.00%
Covelle Hall - Wellness Center	0	0.00%	0	0.00%	3	25.00%	5	41.67%	4	33.33%	0	0.00%
Health Center/Infirmary	0	0.00%	0	0.00%	4	33.33%	2	16.67%	2	16.67%	4	33.33%
Parking	6	50.00%	0	0.00%	3	25.00%	1	8.33%	2	16.67%	0	0.00%
Post Office	0	0.00%	1	8.33%	3	25.00%	4	33.33%	3	25.00%	1	8.33%

## Appendix G: Response detail by school: Satisfaction with student service (2023-2023 academic year)

Note: Blanks are excluded from calculations.

### School of Arts, Sciences & Health, N=95

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	2	2.11%	13	13.68%	34	35.79%	38	40.00%	8	8.42%
Assessment Center	0	0.00%	0	0.00%	11	11.58%	24	25.26%	31	32.63%	29	30.53%
Bursar's Office	0	0.00%	2	2.11%	11	11.58%	29	30.53%	48	50.53%	5	5.26%
Counseling Services	0	0.00%	1	1.05%	6	6.32%	9	9.47%	22	23.16%	55	57.89%
LASSO Center (tutoring services)	0	0.00%	1	1.05%	4	4.21%	10	10.53%	27	28.42%	52	54.74%
Library Services	0	0.00%	2	2.11%	5	5.26%	17	17.89%	39	41.05%	31	32.63%
Registrar's Office/Enrollment	1	1.05%	1	1.05%	10	10.53%	31	32.63%	46	48.42%	5	5.26%
Student Financial Services	3	3.16%	4	4.21%	13	13.68%	20	21.05%	40	42.11%	14	14.74%

### School of Creative & Information Technologies, N=28

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	0	0.00%	5	17.86%	14	50.00%	8	28.57%	1	3.57%
Assessment Center	0	0.00%	0	0.00%	4	14.29%	9	32.14%	6	21.43%	9	32.14%
Bursar's Office	0	0.00%	0	0.00%	5	17.86%	14	50.00%	8	28.57%	0	0.00%
Counseling Services	0	0.00%	0	0.00%	6	21.43%	8	28.57%	4	14.29%	10	35.71%
LASSO Center (tutoring services)	1	3.57%	1	3.57%	2	7.14%	8	28.57%	6	21.43%	10	35.71%
Library Services	0	0.00%	0	0.00%	4	14.29%	9	32.14%	6	21.43%	9	32.14%
Registrar's Office/Enrollment	0	0.00%	1	3.57%	4	14.29%	14	50.00%	7	25.00%	2	7.14%
Student Financial Services	0	0.00%	1	3.57%	7	25.00%	10	35.71%	7	25.00%	3	10.71%

School of Engineering & Construction Technologies, N=157

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	5	3.18%	5	3.18%	27	17.20%	67	42.68%	47	29.94%	6	3.82%
Assessment Center	0	0.00%	1	0.64%	25	15.92%	58	36.94%	42	26.75%	31	19.75%
Bursar's Office	2	1.27%	2	1.27%	26	16.56%	69	43.95%	51	32.48%	7	4.46%
Counseling Services	1	0.64%	2	1.27%	23	14.65%	37	23.57%	39	24.84%	55	35.03%
LASSO Center (tutoring services)	1	0.64%	0	0.00%	21	13.38%	42	26.75%	50	31.85%	43	27.39%
Library Services	0	0.00%	2	1.27%	19	12.10%	49	31.21%	51	32.48%	36	22.93%
Registrar's Office/Enrollment	2	1.27%	3	1.91%	29	18.47%	57	36.31%	56	35.67%	10	6.37%
Student Financial Services	2	1.27%	6	3.82%	26	16.56%	56	35.67%	50	31.85%	17	10.83%

School of Transportation & Heavy Equipment, N=12

Satisfaction with Student Services	Very Dissatisfied count	Very Dissatisfied percent	Dissatisfied count	Dissatisfied percent	Neutral count	Neutral percent	Satisfied count	Satisfied percent	Very Satisfied count	Very Satisfied percent	N/A count	N/A percent
Admissions/ Recruitment	0	0.00%	1	8.33%	4	33.33%	4	33.33%	2	16.67%	1	8.33%
Assessment Center	0	0.00%	0	0.00%	6	50.00%	2	16.67%	2	16.67%	2	16.67%
Bursar's Office	1	8.33%	1	8.33%	3	25.00%	3	25.00%	4	33.33%	0	0.00%
Counseling Services	0	0.00%	0	0.00%	3	25.00%	2	16.67%	2	16.67%	5	41.67%
LASSO Center (tutoring services)	0	0.00%	0	0.00%	3	25.00%	2	16.67%	2	16.67%	5	41.67%
Library Services	1	8.33%	0	0.00%	2	16.67%	3	25.00%	4	33.33%	2	16.67%
Registrar's Office/Enrollment	0	0.00%	0	0.00%	3	25.00%	7	58.33%	2	16.67%	0	0.00%
Student Financial Services	1	8.33%	0	0.00%	5	41.67%	4	33.33%	2	16.67%	0	0.00%



## Appendix H: Response detail by school: Participation in extracurricular activities (2022-2023 academic year)

Note: Blanks were excluded from calculations.

### School of Arts, Sciences & Health, N=95

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	57	60.00%	13	13.68%	13	13.68%	8	8.42%	4	4.21%
Intramural Sports	79	83.16%	3	3.16%	7	7.37%	3	3.16%	1	1.05%
Seasonal Festivals (CarniFall, SpringFest, etc.)	67	70.53%	10	10.53%	8	8.42%	7	7.37%	1	1.05%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	61	64.21%	4	4.21%	9	9.47%	8	8.42%	12	12.63%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	59	62.11%	8	8.42%	14	14.74%	10	3.00%		0.00%

### School of Creative & Information Technologies, N=28

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	20	71.43%	1	3.57%	1	3.57%	3	10.71%	3	10.71%
Intramural Sports	22	78.57%	1	3.57%	0	0.00%	2	7.14%	3	10.71%
Seasonal Festivals (CarniFall, SpringFest, etc.)	20	71.43%	3	10.71%	2	7.14%	0	0.00%	3	10.71%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	16	57.14%	3	10.71%	3	10.71%	2	7.14%	4	14.29%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	19	67.86%	1	3.57%	3	10.71%	2	7.14%	3	10.71%

### School of Engineering & Construction Technologies, N=157

Participation in Extracurricular Activities	Never count	Never percent	Seldom count	Seldom percent	Occasionally count	Occasionally percent	Usually count	Usually percent	Always count	Always percent
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	74	47.13%	27	17.20%	29	18.47%	18	11.46%	9	5.73%
Intramural Sports	71	45.22%	13	8.28%	33	21.02%	17	10.83%	23	14.65%
Seasonal Festivals (CarniFall, SpringFest, etc.)	92	58.60%	27	17.20%	20	12.74%	8	5.10%	10	6.37%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	90	57.32%	22	14.01%	23	14.65%	10	6.37%	12	7.64%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	86	54.78%	22	14.01%	29	18.47%	10	6.37%	10	6.37%

**School of Transportation & Heavy Equipment, N=12**

<b>Participation in Extracurricular Activities</b>	<b>Never count</b>	<b>Never percent</b>	<b>Seldom count</b>	<b>Seldom percent</b>	<b>Occasionally count</b>	<b>Occasionally percent</b>	<b>Usually count</b>	<b>Usually percent</b>	<b>Always count</b>	<b>Always percent</b>
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)	6	50.00%	1	8.33%	5	41.67%	0	0.00%	0	0.00%
Intramural Sports	3	25.00%	2	16.67%	5	41.67%	1	8.33%	1	8.33%
Seasonal Festivals (CarniFall, SpringFest, etc.)	8	66.67%	1	8.33%	3	25.00%	0	0.00%	0	0.00%
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)	8	66.67%	1	8.33%	3	25.00%	0	0.00%	0	0.00%
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)	6	50.00%	2	16.67%	4	33.33%	0	0.00%	0	0.00%

## Appendix I: Response detail by school: OSUIT general feedback and summary items (2022-2023 academic year)

Note: Blanks were excluded from calculations.

### School of Arts, Sciences & Health, N=95

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	2	2.11%	2	2.11%	10	10.53%	37	38.95%	43	45.26%
OSUIT provided opportunities for hands-on experience in my chosen career field.	4	4.21%	4	4.21%	23	24.21%	31	32.63%	33	34.74%
OSUIT helped me build contacts with industry professionals.	8	8.42%	8	8.42%	26	27.37%	25	26.32%	26	27.37%
OSUIT helped prepare me to interact with people from diverse backgrounds.	5	5.26%	2	2.11%	19	20.00%	25	26.32%	44	46.32%
OSUIT helped me achieve my educational goals.	1	1.05%	0	0.00%	14	14.74%	33	34.74%	47	49.47%
I would choose to attend OSUIT again.	2	2.11%	2	2.11%	15	15.79%	31	32.63%	45	47.37%
I would recommend OSUIT to my friends and family.	0	0.00%	4	4.21%	12	12.63%	33	34.74%	46	48.42%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	2	2.11%	12	12.63%	33	34.74%	48	50.53%

### School of Creative & Information Technologies, N=28

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	0	0.00%	0	0.00%	6	21.43%	16	57.14%	6	21.43%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	1	3.57%	6	21.43%	12	42.86%	9	32.14%
OSUIT helped me build contacts with industry professionals.	0	0.00%	5	17.86%	10	35.71%	5	17.86%	8	28.57%
OSUIT helped prepare me to interact with people from diverse backgrounds.	1	3.57%	2	7.14%	10	35.71%	7	25.00%	8	28.57%
OSUIT helped me achieve my educational goals.	0	0.00%	1	3.57%	3	10.71%	16	57.14%	8	28.57%
I would choose to attend OSUIT again.	0	0.00%	2	7.14%	11	39.29%	6	21.43%	9	32.14%
I would recommend OSUIT to my friends and family.	0	0.00%	2	7.14%	7	25.00%	9	32.14%	10	35.71%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	2	7.14%	4	14.29%	12	42.86%	10	35.71%

### School of Engineering & Construction Technologies, N=158

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	3	1.90%	7	4.43%	20	12.66%	89	56.33%	39	24.68%
OSUIT provided opportunities for hands-on experience in my chosen career field.	1	0.63%	8	5.06%	21	13.29%	79	50.00%	49	31.01%
OSUIT helped me build contacts with industry professionals.	7	4.43%	4	2.53%	22	13.92%	79	50.00%	45	28.48%
OSUIT helped prepare me to interact with people from diverse backgrounds.	2	1.27%	9	5.70%	28	17.72%	83	52.53%	36	22.78%
OSUIT helped me achieve my educational goals.	0	0.00%	5	3.16%	24	15.19%	86	54.43%	43	27.22%
I would choose to attend OSUIT again.	6	3.80%	9	5.70%	21	13.29%	77	48.73%	44	27.85%
I would recommend OSUIT to my friends and family.	6	3.80%	3	1.90%	25	15.82%	75	47.47%	49	31.01%
Overall, I am satisfied with my college experience at OSUIT.	4	2.53%	3	1.90%	24	15.19%	82	51.90%	45	28.48%

### School of Transportation & Heavy Equipment, N=12

General Feedback and Summary Items	Strongly Disagree count	Strongly Disagree percent	Disagree count	Disagree percent	Neutral count	Neutral percent	Agree count	Agree percent	Strongly Agree count	Strongly Agree percent
OSUIT helped me gain the proper skills needed for my chosen career.	1	8.33%	1	8.33%	3	25.00%	6	50.00%	1	8.33%
OSUIT provided opportunities for hands-on experience in my chosen career field.	0	0.00%	1	8.33%	4	33.33%	6	50.00%	1	8.33%
OSUIT helped me build contacts with industry professionals.	0	0.00%	0	0.00%	2	16.67%	5	41.67%	5	41.67%
OSUIT helped prepare me to interact with people from diverse backgrounds.	0	0.00%	1	8.33%	4	33.33%	5	41.67%	2	16.67%
OSUIT helped me achieve my educational goals.	0	0.00%	0	0.00%	2	16.67%	8	66.67%	2	16.67%
I would choose to attend OSUIT again.	2	16.67%	0	0.00%	2	16.67%	7	58.33%	1	8.33%
I would recommend OSUIT to my friends and family.	1	8.33%	0	0.00%	2	16.67%	8	66.67%	1	8.33%
Overall, I am satisfied with my college experience at OSUIT.	0	0.00%	0	0.00%	2	16.67%	9	75.00%	1	8.33%

## Appendix J: Open-Ended Comments (2022-2023 academic year)

The final Graduate Survey question provides respondents with the opportunity to elaborate on previous responses and share additional information they believe are important for OSUIT to be aware of. Of those who responded to the optional open-ended question, 65 students left a comment or replied with “N/A.” The following sections provide a text analysis of these responses in aggregate with additional breakdowns by School.

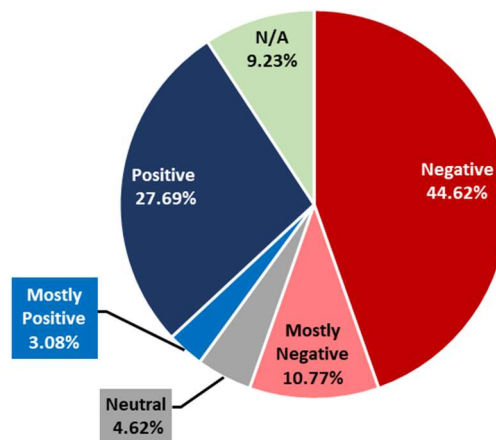
### OSUIT Open-Ended Comment Sentiment Analysis

The feedback in the comments presented was analyzed by Sentiment. Sentiment was broken down into five types; Negative (no positive references at all), Mostly Negative (primarily negative with a few positive references), Neutral (meets satisfaction with no explanation), Mostly Positive (primarily positive with a few negative references), and Positive (no negative references at all).

#### Overall Response

Sentiment	Count	Percent
Negative	29	44.62%
Mostly Negative	7	10.77%
Neutral	3	4.62%
Mostly Positive	2	3.08%
Positive	18	27.69%
N/A	6	9.23%
Total	65	100.00%

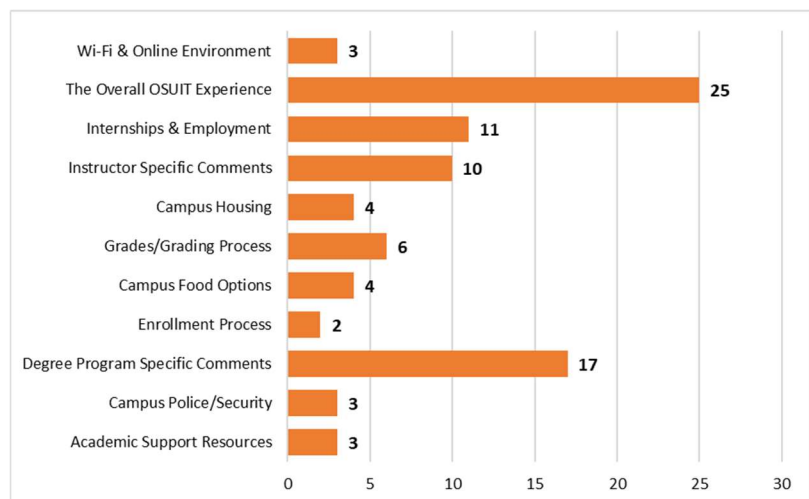
OSUIT Comment Sentiment Analysis



### OSUIT Open-Ended Comment Thematic Analysis

Student comments were also sorted by thematically by subject and keyword. The sum of all the comments organized by theme does not equal that of the number of comments since many comments fall under multiple themes. Comments that fell under “N/A” were not included in this analysis.

Comment Themes	Comment Count
Academic Support Resources	3
Campus Police/Security	3
Degree Program Specific Comments	17
Enrollment Process	2
Campus Food Options	4
Grades/Grading Process	6
Campus Housing	4
Instructor Specific Comments	10
Internships & Employment	11
The Overall OSUIT Experience	25
Wi-Fi & Online Environment	3



Appendix K: Graduation Survey: Online survey download, includes survey flow and display logic

# Graduation Survey (GS)

Congratulations on earning your degree from OSUIT!

***Please read this introduction carefully:***

We need you to complete the Graduation Survey near the end of the semester in which you graduate. If you have graduated before, we ask that you complete this survey again as some of your contact information and opinions may have changed. Your completed Graduation Survey will provide outcomes and placement information to support OSUIT accreditation and accountability; this vital information impacts federal, state, and regional funding of programs that require placement and salary data.

This survey is designed to be completed start-to-finish. Before you start, make sure you have updated information related to your plans for life after graduation, such as new contact information; and, as applicable, information on employment/salary, continuing education, military service, or other plans you have made.

This survey has two parts:

- 1) Demographic/occupational data to be shared with your school/academic department; this data is very important as it affects funding sources that keep educational costs down for all students.
- 2) Satisfaction data; this data will be kept confidential in the Office of Institutional Research. We value your opinions and appreciate your feedback.

Pay attention to your responses on scaled items: **Low** or **negative** responses may be on the **left** or **top**, while **high** or **positive** responses may be on the **right** or **bottom**, depending on your device.

Privacy Statement: Published reports will not include any personally identifiable data. Be careful not to identify yourself when adding comments. Comments will be reviewed by the Office of Academic Affairs after being separated from your personally identifiable data by Institutional Research; these comments will be reviewed as written and may be addressed as deemed appropriate by the V.P. of Academic Affairs. Questions or concerns? Contact Curtis Miller in Institutional Research, email [iar@okstate.edu](mailto:iar@okstate.edu).

Please mark your current graduation semester (month and year):

August 2016 (summer)

December 2016 (fall)

April 2017 (spring)

August 2017 (summer)

December 2017 (fall)

April 2018 (spring)

August 2018 (summer)

December 2018 (fall)

April 2019 (spring)

August 2019 (summer)

December 2019 (fall)

April 2020 (spring)

August 2020 (summer)

December 2020 (fall)

April 2021 (spring)

August 2021 (summer)

December 2021 (fall)

April 2022 (spring)

School you are currently graduating from this semester as marked above.

School of Arts, Sciences & Health

School of Creative & Information Technologies

School of Engineering & Construction Technologies

School of Transportation & Heavy Equipment Technologies

Display This Question: If School you are currently graduating from this semester as marked above. =  
School of Arts, Sciences & Health

You listed "School of Arts, Sciences, & Health": What is your graduation major?

- Applied Technical Leadership (BT)
- Business
- Culinary Arts
- Enterprise Development
- Nursing
- Office Information Systems Technologies
- Orthotics & Prosthetics
- Pre-Education
- Pre-Professional Studies
- Allied Health Sciences
- Culinary Arts, Baking & Pastry
- Culinary Arts, Food Studies
- Culinary Certificate I
- Culinary Certificate II
- Enterprise Development, General Studies
- Enterprise Development, Business Administration



Display This Question: If School you are currently graduating from this semester as marked above. =  
School of Creative & Information Technologies

You listed "School of Creative & Information Technologies": What is your graduation major?

- 3D Modeling & Animation
- Graphic Design
- Information Technologies (AAS)
- Information Technologies (AS)
- Information Technologies (BT)
- Photography
- IT, Cybersecurity & Digital Forensics BT
- IT, Software Development BT
- IT, Network Infrastructure BT
- IT, Enterprise Management BT

Display This Question: If School you are currently graduating from this semester as marked above. =  
School of Engineering & Construction Technologies

You listed "School of Engineering & Construction Technologies": What is your graduation major?

- Air Conditioning & Refrigeration
- Construction, Construction Management
- Construction, Electrical Construction
- High Voltage Lineman
- Engineering, Electrical/Electronics
- Engineering, Instrumentation AAS
- Instrumentation BT
- Engineering Graphics & Design Drafting
- Civil Engineering BT
- Civil Engineering/Surveying AAS
- Engineering, Electromechanical
- Industrial Maintenance, Natural Gas Compression
- Industrial Maintenance, Plant Maintenance
- Industrial Maintenance, Level I certificate
- Industrial Maintenance, Level II certificate
- Pipeline Integrity
- Power Plant

Display This Question: If School you are currently graduating from this semester as marked above. =  
School of Transportation & Heavy Equipment Technologies

You listed "School of Transportation & Heavy Equipment Technologies": What is your graduation major?

- Collision Repair
- Ford ASSET
- GM ASEP
- MOPAR CAP
- PRO-TECH
- Toyota T-TEN
- Komatsu ACT
- Aggreko SelecTech
- CAT Dealer Prep
- Truck Technician
- WEDA Technician

DEMOGRAPHICS: Contact information *after* graduation

First Name \_\_\_\_\_

Middle Name/Initial \_\_\_\_\_

Last Name \_\_\_\_\_

Suffix (Jr., II, etc.), if applicable \_\_\_\_\_

Campus-wide ID \_\_\_\_\_

Date of Birth \_\_\_\_\_

Address 1 \_\_\_\_\_

City/Town \_\_\_\_\_

State/Province \_\_\_\_\_

Zip/Postal Code \_\_\_\_\_

Country \_\_\_\_\_

Telephone \_\_\_\_\_

Email- *valid after graduation* \_\_\_\_\_

Placement: Please indicate what best describes your current activities (*Mark **one** best answer*).

I have accepted a job in my field of study

I have accepted a job in an unrelated field

I am self-employed in my field of study

I am self-employed, but in an unrelated field

I am continuing my education at OSUIT

I am transferring to another college or university

I am or will be serving full-time in the military

I am currently seeking employment

I am not seeking employment at this time (please explain):

**REMINDER:** OSUIT will keep the following information strictly confidential. Results will be reported only in aggregate.

EMPLOYMENT AFTER GRADUATION

Company Name \_\_\_\_\_

Address 1 \_\_\_\_\_

City/Town \_\_\_\_\_

State/Province \_\_\_\_\_

Zip/Postal Code \_\_\_\_\_

Country \_\_\_\_\_

Telephone \_\_\_\_\_

Your Job title

\_\_\_\_\_

Your Supervisor (if applicable)

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Job Title \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

What is your gross yearly/annual rate of pay? Do not include trainee/internship pay, overtime pay, or benefits.

Less than \$15,000- Note: Below federal minimum wage for full-time yearly pay.

\$15,000-\$19,999

\$20,000-\$24,999

\$25,000-\$29,999

\$30,000-\$34,999

\$35,000-\$39,999

\$40,000-\$44,999

\$45,000-\$49,999

\$50,000-\$54,999

\$55,000-\$59,999

\$60,000-\$64,999

\$65,000-\$69,999

\$70,000-\$74,999

\$75,000-\$79,999

\$80,000-\$84,999

\$85,000-\$89,999

\$90,000-\$94,999

\$95,000-\$99,999

\$100,000 or more

May we invite your supervisor to participate in the OSUIT Employer Survey?

Yes

No

Does not apply to me

Which college/university do you plan to attend?

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What degree(s) and major(s) do you plan to pursue?

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Branch of Military Service

Army

Air Force

Coast Guard

Marines

Navy

Other (please specify):

Thank you for the update. Next is the *satisfaction* component of the survey.

NOTE: This information will not be reported with your personally identifiable information. Your individual satisfaction ratings will be kept confidential in the Office of Institutional Research.

Please indicate below your level of satisfaction with your academic program(s) at OSUIT.

Academic Programs	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Professionalism of instructors					
Quality of instructors' communication with students					
Quality of instructors in General Education (ex., math, writing, history courses, etc.)					
Quality of instructors in my major program of study					
Advisement I received on my degree requirements					
Advisement I received on career matters					
Opportunities for practical experience in my chosen career field					
Student organization associated with my program					



Please indicate your satisfaction with Campus Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Campus Services	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)	N/A (0)
Bookstore						
C-Store at Willson Commons						
Cafeteria						
Campus Housing						
Campus Security						
Childcare						
Copy Center						
Covelle Hall - Wellness Center						
Health Center/Infirmary						
Parking						
Post Office						

Please indicate your satisfaction with the Student Services at OSUIT. Mark N/A *only if you never used or dealt with the service and have no evaluation to give.*

Student Services	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)	N/A (0)
Admissions/Recruitment						
Assessment Center						
Bursar's Office						
Counseling Services						
LASSO Center (tutoring services)						
Library Services						
Registrar's Office/Enrollment						
Student Financial Services						

How often did you participate in these extracurricular activities?

Extracurricular Activity	Never (1)	Seldom (2)	Occasionally (3)	Usually (4)	Always (5)
Free Food Events (Welcome Back Lunch, Moonlight Breakfast, etc.)					
Intramural Sports					
Seasonal Festivals (CarniFall, SpringFest, etc.)					
Student Clubs (all clubs including SGA/Student Senate and Phi Theta Kappa)					
Student Life sponsored free activities (Free Movie Night, Free Massages, etc.)					

Please indicate the extent to which you agree with the following statements.

Statement	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
OSUIT helped me gain the proper skills needed for my chosen career.					
OSUIT provided opportunities for hands-on experience in my chosen career field.					
OSUIT helped me build contacts with industry professionals.					
OSUIT helped prepare me to interact with people from diverse backgrounds.					
OSUIT helped me achieve my educational goals.					
I would choose to attend OSUIT again.					
I would recommend OSUIT to my friends and family.					
Overall, I am satisfied with my college experience at OSUIT.					

Is there anything else you would like us to know? Here's your chance...

Thank you for your participation. If you have questions about this survey, please email OSUIT Institutional Research: [iar@okstate.edu](mailto:iar@okstate.edu).