



INSTITUTE OF TECHNOLOGY

Withdrawing Students

December 2024

Oklahoma State University Institute of Technology
Okmulgee, Oklahoma

Office of Institutional Research

Summary

Student retention continues to be a focal point for Oklahoma State University Institute of Technology (OSUIT). The OSUIT Retention Task Force promoted efforts to determine why students leave the university without completing their programs of study; as we identify actionable reasons for these withdrawals, resources are focused on correcting conditions leading to these withdrawals. By minimizing deterrents, retention of our student population should improve. Work continues to determine the forces that influence students leading them to decide to withdraw from school. The *Withdrawal Survey* continues to play a part in these efforts.

Survey Design

The Institutional Research Office received 314 completed *Student Withdrawal Request Forms* that include *Withdrawal Survey* data for academic year 2023-2024. Please note that the *Student Withdrawal Request Form* has two parts: The front page, the *Student Withdrawal Request Form*, provides the Registrar's Office with essential contact information, an explanation of reasons for withdrawal, and signatures of required contacts prior to withdrawal. On the back of the form is the *Withdrawal Survey*, used by the Office of Institutional Research, to collect additional information such as intent to return, access to and use of services, and feedback on ways to help students stay in school. Although some of the information from the *Student Withdrawal Request Form* (front page) is useful for institutional research purposes, most of the information reported herein is based on responses to the *Withdrawal Survey* on the back of the form.

Withdrawal Survey Findings (Institutional Research Office)

This report contains data in the form of tables and visualizations that covers the *overall* results (appendix A), disaggregated results by students who *canceled* and those who *withdrew* (appendix B). A six-year comparison analysis is also provided (appendix C).

The *census date* refers to the day after the deadline when a student in full-term classes can withdraw with a full refund of tuition and fees. Census day also marks the day when institutions take an official preliminary headcount for the term. Most cancellations and withdrawals occurred during the fall 2023 semester (47.15%). Side-by-side comparison of the respondents by semester generally reflect enrollment patterns with more students canceling/withdrawing during semesters with the largest enrollment. The number of students who *canceled* before census (57.64%) was higher than those who *withdrew* after census (42.04%).

The *Withdrawal Survey* provides respondents with a checklist of potential student issues that help to identify the factors that led to their withdrawal from school. The majority of responses to potential re-enrollment were made up of *Yes, next term* (29.62%), followed closely by *Unknown/Undecided* (27.71%), and *No* (21.02%). Overall, (49.04%) of respondents reported they intended to re-enroll at OSUIT at some point. Initially, (79.30%) came to OSUIT with the intention of graduating.

The most cited checklist reasons for leaving included *Personal reasons* (153 responses), *Work/job-related* (115 responses), *Financial reasons* (92 responses), *Family reasons* (88 responses), and *Health Reasons* (57). The survey also asks about students' their access and usage of support services during their time at OSUIT. The response options were changed slightly on the most recently revised survey form to provide more response options; see Appendix A for a complete listing of responses and refer to Appendix C for the previous response options.

Canceled vs. Withdrawn Students

Students who canceled were slightly less engaged in seeking some of the processes thought to affect retention, specifically when seeking tutoring or the advice of an academic advisor. On the other hand, since cancelling classes occurs before or early in the term, some may have less opportunity to engage in these services. However, students who canceled reported speaking with an academic and financial aid counselor more than those who withdrew (by count).

The three most prevalent Major reasons for withdrawal are (in order of frequency)

- Financial
- Work/job-related
- Family

The three most prevalent Major reasons for cancelation are (in order of frequency)

- Personal
- Work/job-related
- Financial

Upon deciding to leave school:

- 3.87% of canceled students vs. 7.58% of withdrawn students engaged in tutoring services.
- 4.95% of canceled students vs. 7.58% of withdrawn students sought counseling.
- 51.93% of canceled students vs. 39.64% of withdrawn students talked to their academic advisor.
- 26.78% of canceled students vs. 29.55% of withdrawn students talked to a financial aid counselor.

When asked how we could have helped them stay in school:

- 9.30% of canceled students and 6.61% of withdrawn students suggested *more scholarships/grants*.
- 7.56% of canceled students and 6.61% of withdrawn students suggested *more online courses*.
- 5.23% of canceled students and 4.13% withdrawn students suggested *more flexible schedule*.
- The largest portions, 77.33% of canceled students and 78.51% of withdrawn students reported that *nothing could be done, they could not be helped* to stay in school.

Multi-Year Trend Analysis

Appendix C contains a six-year data comparison which covers academic years 2018-2018 through 2023-2024. Adjustments to the Withdrawal Survey items, are noted above and below affected tables. Due to a lack of standardization of response options year-over-year, longitudinal data analysis has become less informative on some questions.

Key Points

- Over the past six years, the Fall term has consistently had the largest number of cancels and withdrawals, which seems to be proportionate due to traditionally higher enrollment for the term.
- Every year cancels made up the largest type of withdrawal by response percentage.
- Most students who choose to withdraw or cancel state they intend to return to OSUIT at some point.
- However, since the addition of the *Undecided* response to the survey in 2021, its percentage of selection has either met or been higher than the *No* response.
- *Financial reasons* generally have remained one of the primary reasons for withdrawal over the past six years.
- However, over the past three years, *family reasons* and *conflict between job and school* have experienced dramatic increases, meeting or surpassing *financial reasons* over the past three years.
- Every year student support resources are consistently underutilized by students who choose to withdraw.

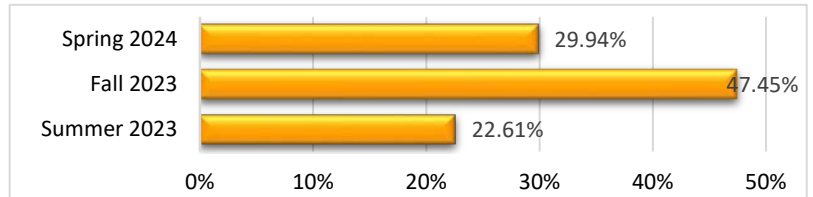
For open-ended comment analysis and *Other* responses from prior years, please refer to the previous reports on the OSUIT Institutional Research website under the "Withdrawing Student Survey" tab.

Michelle Owens
 Institutional Data Analyst
 OSUIT Office of Institutional Research

Appendix A Overall Results

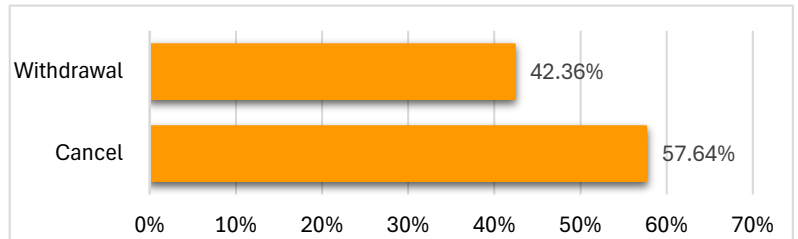
Withdrawal Term

Term	Count	Percent
Summer 2023	71	22.61%
Fall 2023	149	47.45%
Spring 2024	94	29.94%
Total	314	100.00%



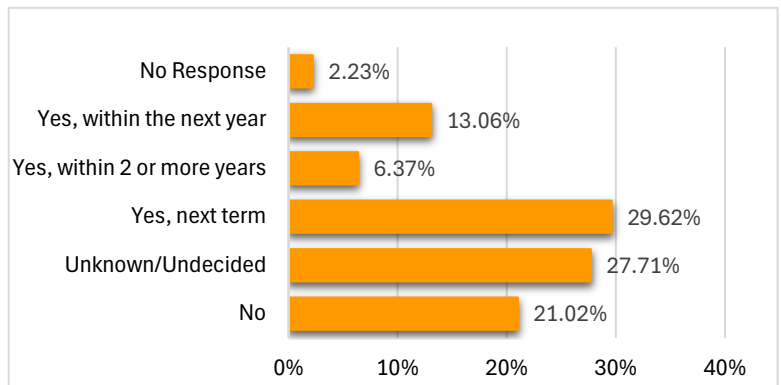
Cancel vs. Withdraw

Type	Count	Percent
Cancel	181	57.64%
Withdrawal	133	42.36%
Total	314	100.00%



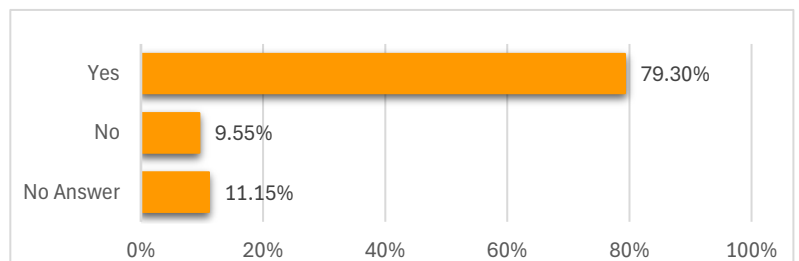
Do you plan to re-enroll at OSUIT?

Response	Count	Percent
No	66	21.02%
Unknown/Undecided	87	27.71%
Yes, next term	93	29.62%
Yes, within 2 or more years	20	6.37%
Yes, within the next year	41	13.06%
No Response	7	2.23%
Total	314	100.00%



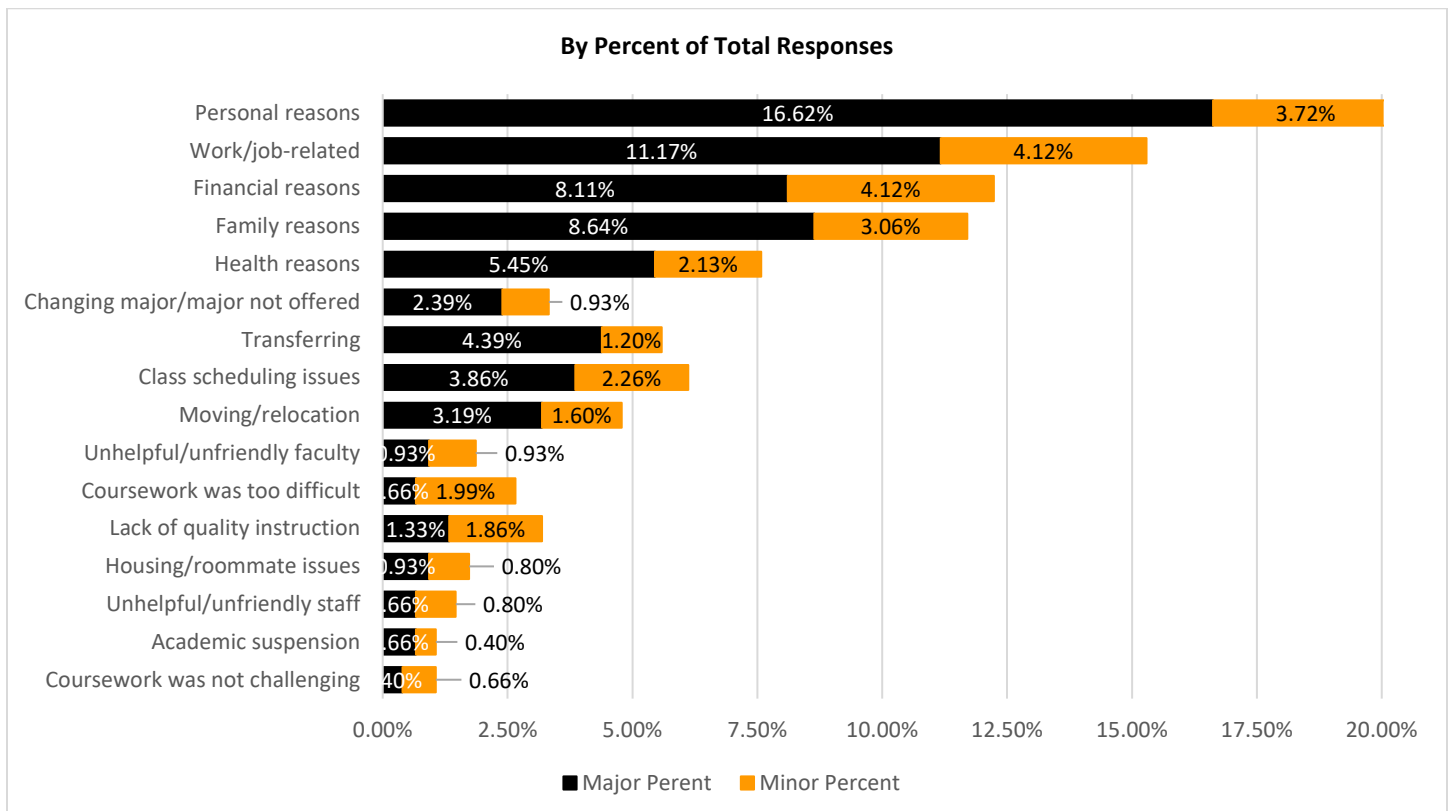
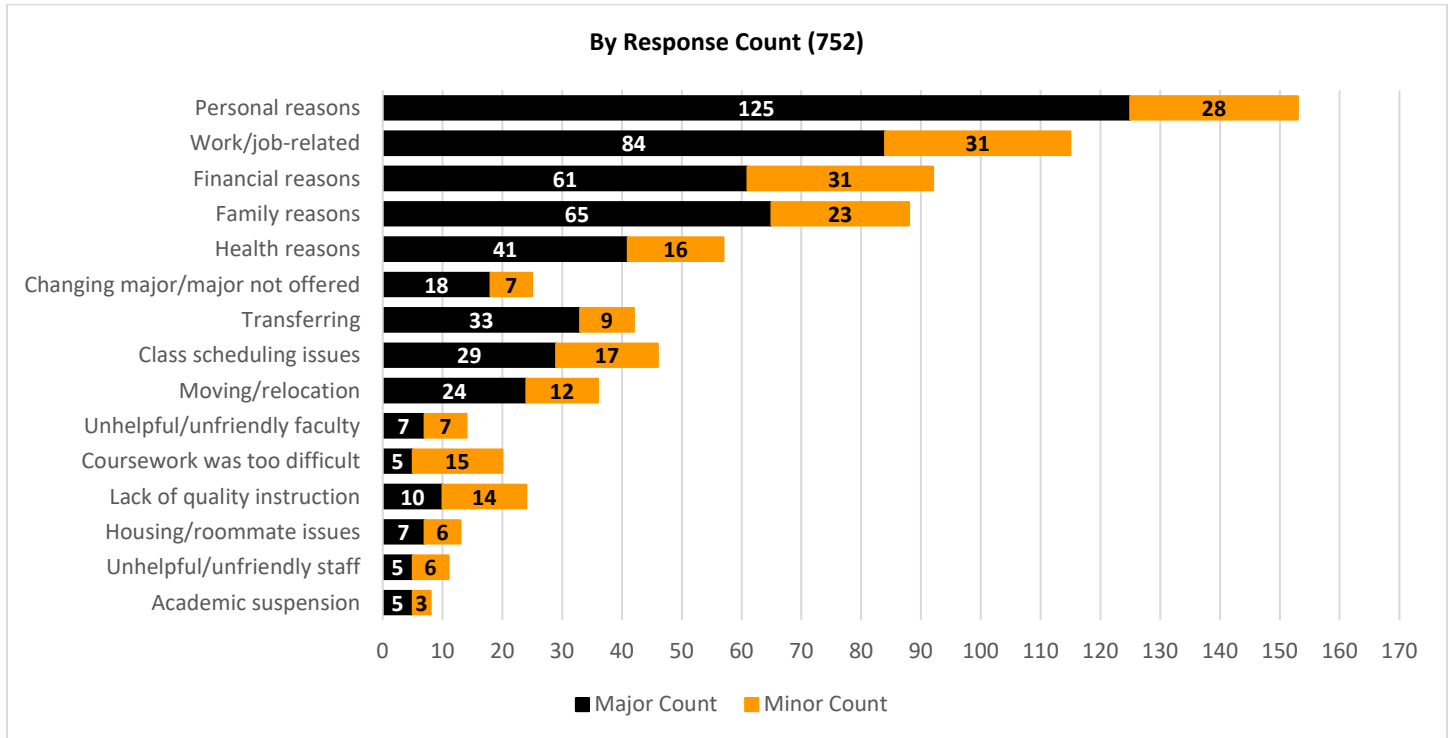
When you first came to OSUIT, were you planning to graduate?

Response	Count	Percent
No Answer	35	11.15%
No	30	9.55%
Yes	249	79.30%
Total	314	100.00%



Reasons for Withdrawal: Major and minor reasons shown as stacked bars

"No Answer" was not included in the response calculations.

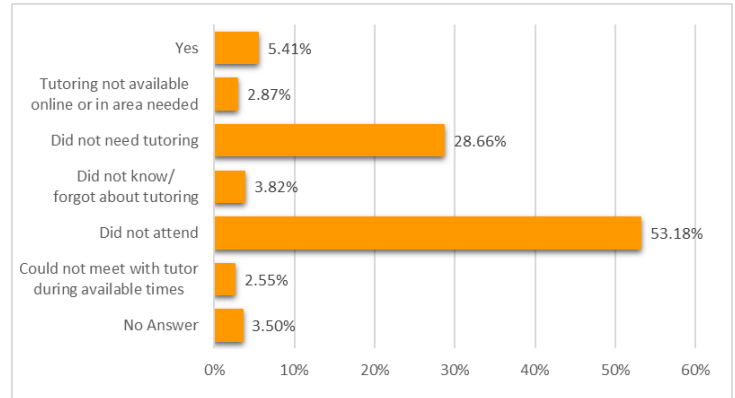


Usage of Student Support Resources

Due to multiple responses on paper forms the Total Count may differ from the total number of survey respondents.

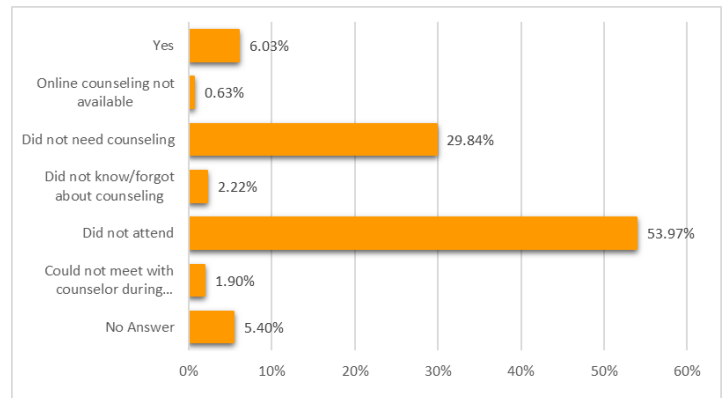
Did you use any of the Tutoring Services at the LASSO Center?

Response	Count	Percent
No Answer	11	3.50%
Could not meet with tutor during available times	8	2.55%
Did not attend	167	53.18%
Did not know/forgot about tutoring	12	3.82%
Did not need tutoring	90	28.66%
Tutoring not available online or in area needed	9	2.87%
Yes	17	5.41%
Total	314	100.00%



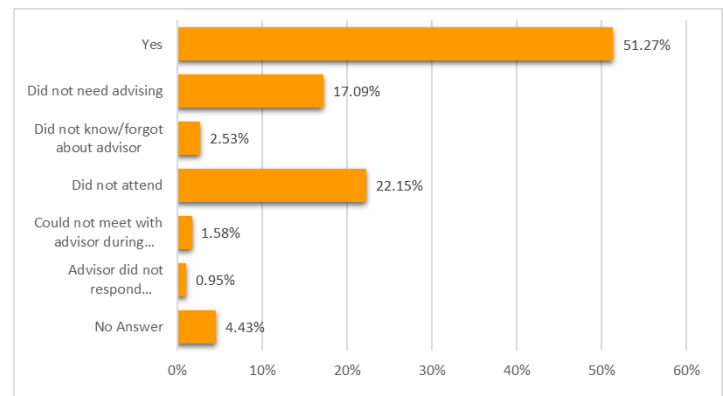
Did you use any of the Counseling Services?

Response	Count	Percent
No Answer	17	5.40%
Could not meet with counselor during available times	6	1.90%
Did not attend	170	53.97%
Did not know/forgot about counseling	7	2.22%
Did not need counseling	94	29.84%
Online counseling not available	2	0.63%
Yes	19	6.03%
Total	315	100.00%



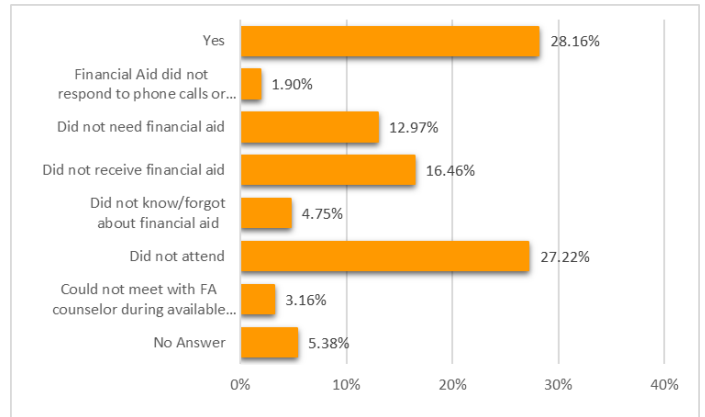
Did you talk to your Academic Advisor about withdrawing?

Response	Count	Percent
No Answer	14	4.43%
Advisor did not respond to phone calls or emails	3	0.95%
Could not meet with advisor during available hours	5	1.58%
Did not attend	70	22.15%
Did not know/forgot about advisor	8	2.53%
Did not need advising	54	17.09%
Yes	162	51.27%
Total	316	100.00%



Did you talk to a Financial Aid Counselor?

Response	Count	Percent
No Answer	17	5.38%
Could not meet with FA counselor during available times	10	3.16%
Did not attend	86	27.22%
Did not know/forgot about financial aid	15	4.75%
Did not receive financial aid	52	16.46%
Did not need financial aid	41	12.97%
Financial Aid did not respond to phone calls or emails	6	1.90%
Yes	89	28.16%
Total	316	100.00%

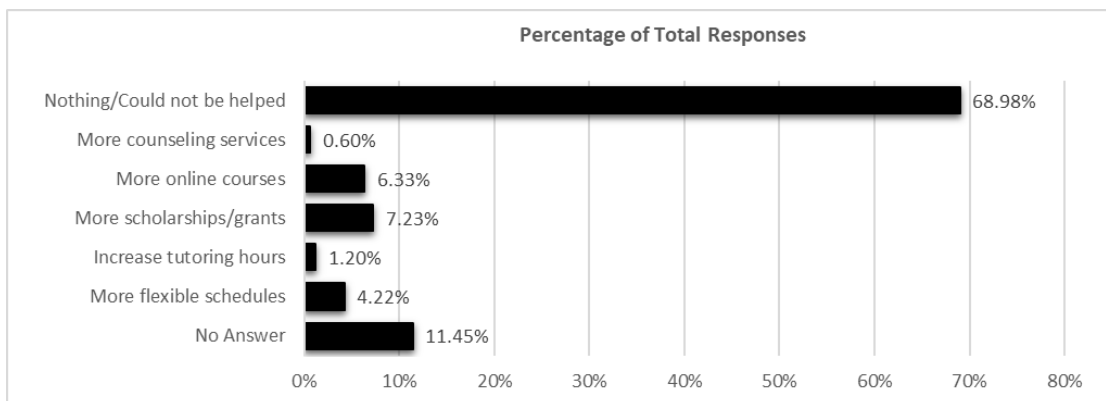
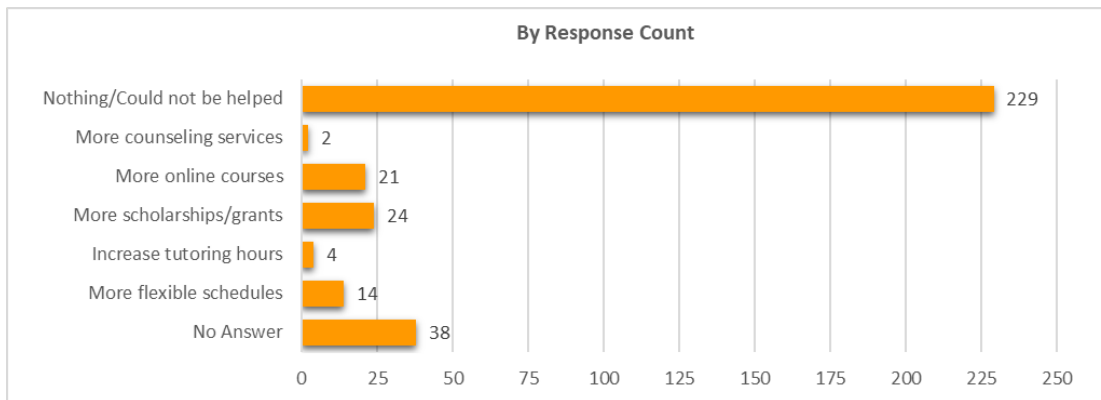


How could we have helped you stay in school?

The response of "Other" was removed from the most recent version of the survey.

Due to multiple responses on paper forms the Total Count may differ from the total number of survey respondents.

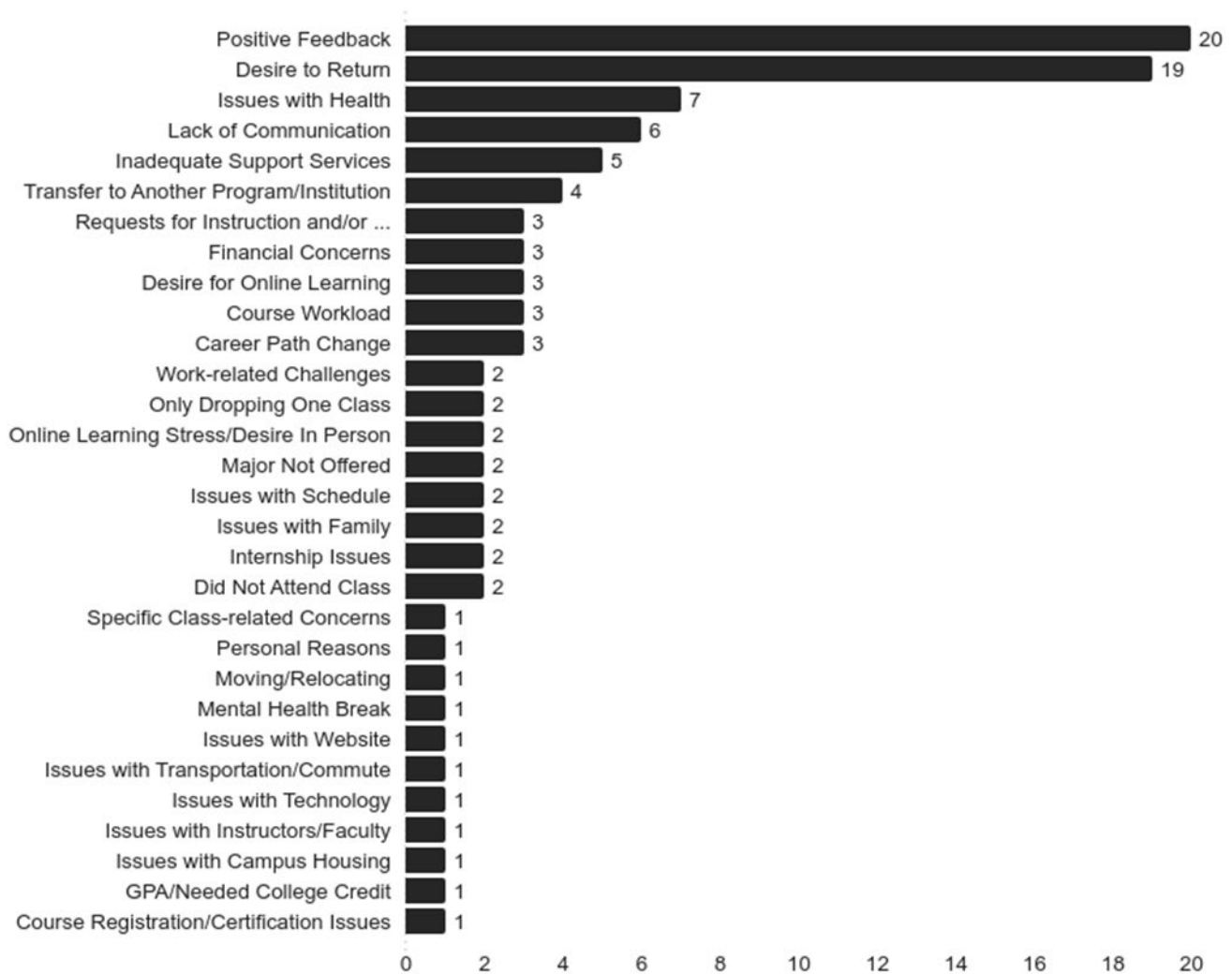
Response	Count	Percent
No Answer	38	11.45%
More flexible schedules	14	4.22%
Increase tutoring hours	4	1.20%
More scholarships/grants	24	7.23%
More online courses	21	6.33%
More counseling services	2	0.60%
Nothing/Could not be helped	229	68.98%
Total Responses	332	100.00%



Any comments or suggestions?

Thematic Analysis of Responses

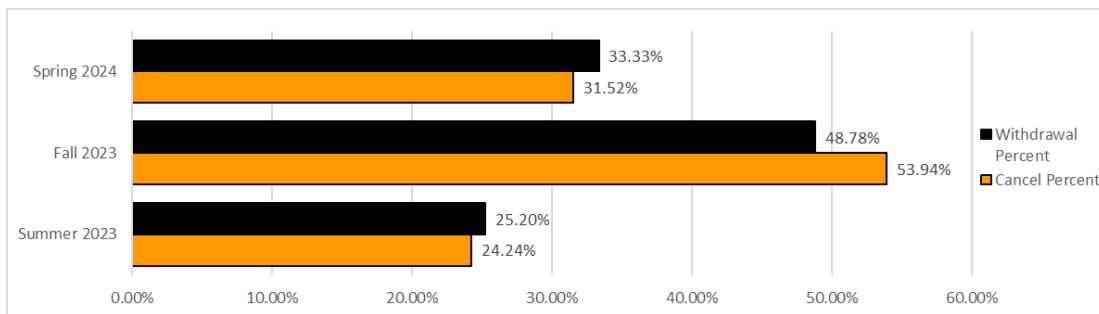
86 Responses



Appendix B Cancel vs. Withdraw Analysis 2023-2024

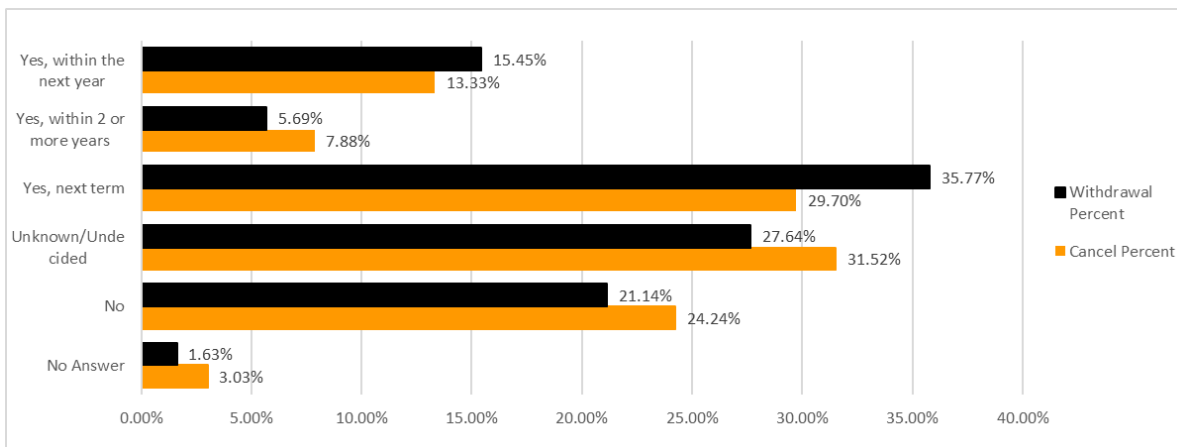
Withdrawal Term

Term	Cancel Count	Percent	Withdrawal Count	Percent
Summer 2023	40	24.24%	31	25.20%
Fall 2023	89	53.94%	60	48.78%
Spring 2024	52	31.52%	41	33.33%
Total	165	100.00%	123	100.00%



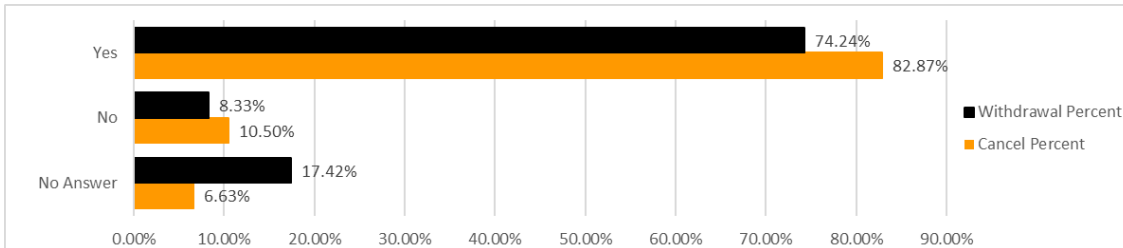
Do you plan to re-enroll at OSUIT?

Response	Cancel Count	Cancel Percent	Withdrawal Count	Withdrawal Percent
No Answer	5	3.03%	2	1.63%
No	40	24.24%	26	21.14%
Unknown/Undecided	52	31.52%	34	27.64%
Yes, next term	49	29.70%	44	35.77%
Yes, within 2 or more years	13	7.88%	7	5.69%
Yes, within the next year	22	13.33%	19	15.45%
Total	165	100.00%	123	100.00%



When you first came to OSUIT, were you planning to graduate?

Response	Cancel Count	Cancel Percent	Withdrawal Count	Withdrawal Percent
No Answer	12	6.63%	23	17.42%
No	19	10.50%	11	8.33%
Yes	150	82.87%	98	74.24%
Total	181	100.00%	132	100.00%

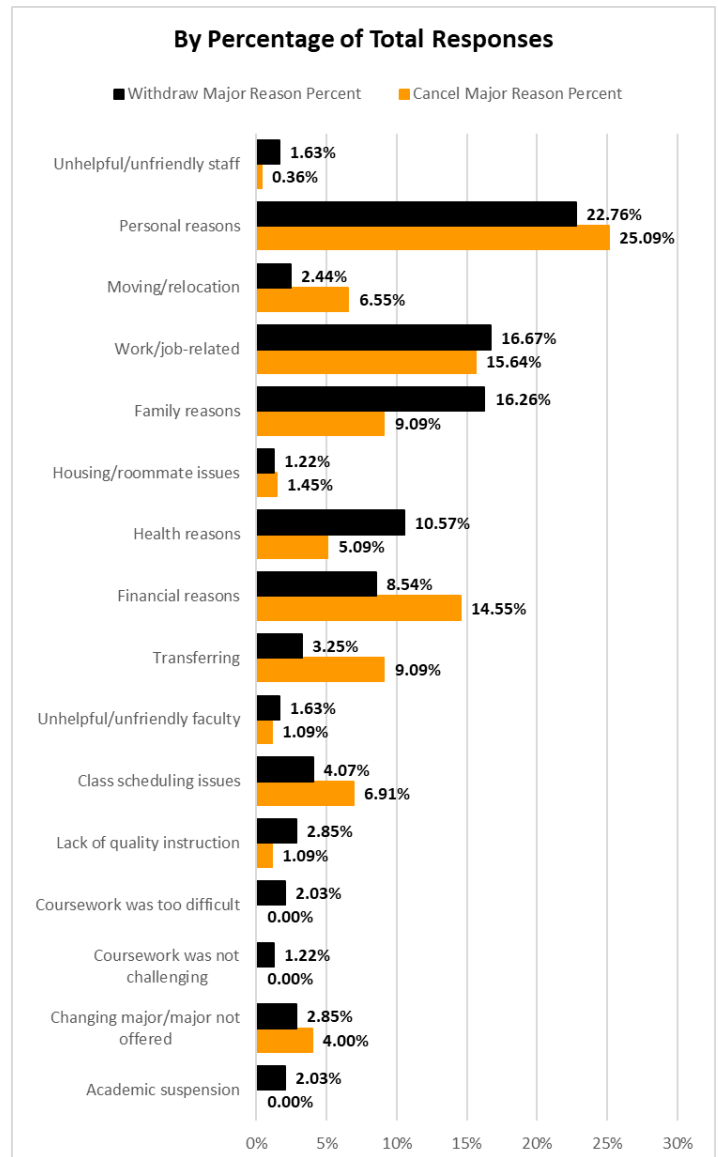
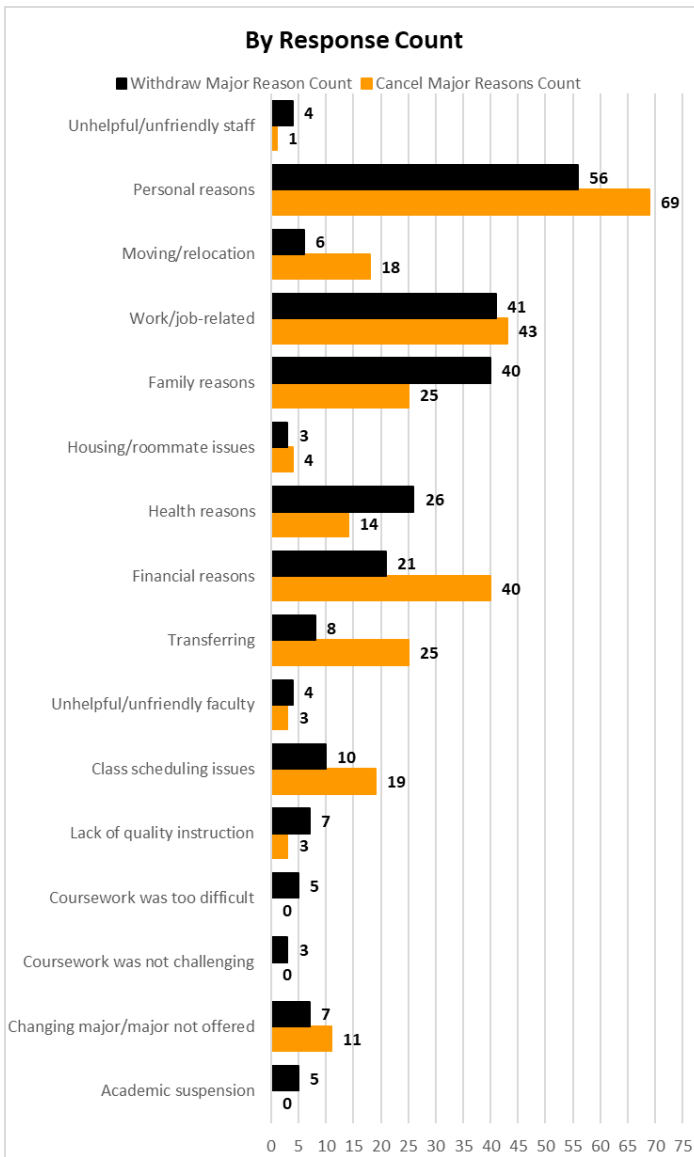


Reasons for withdrawal (select ALL that apply)

**Due to multiple responses on paper forms the Total Count may differ from the total number of survey respondents. "No Answer" was not included in the response calculations.*

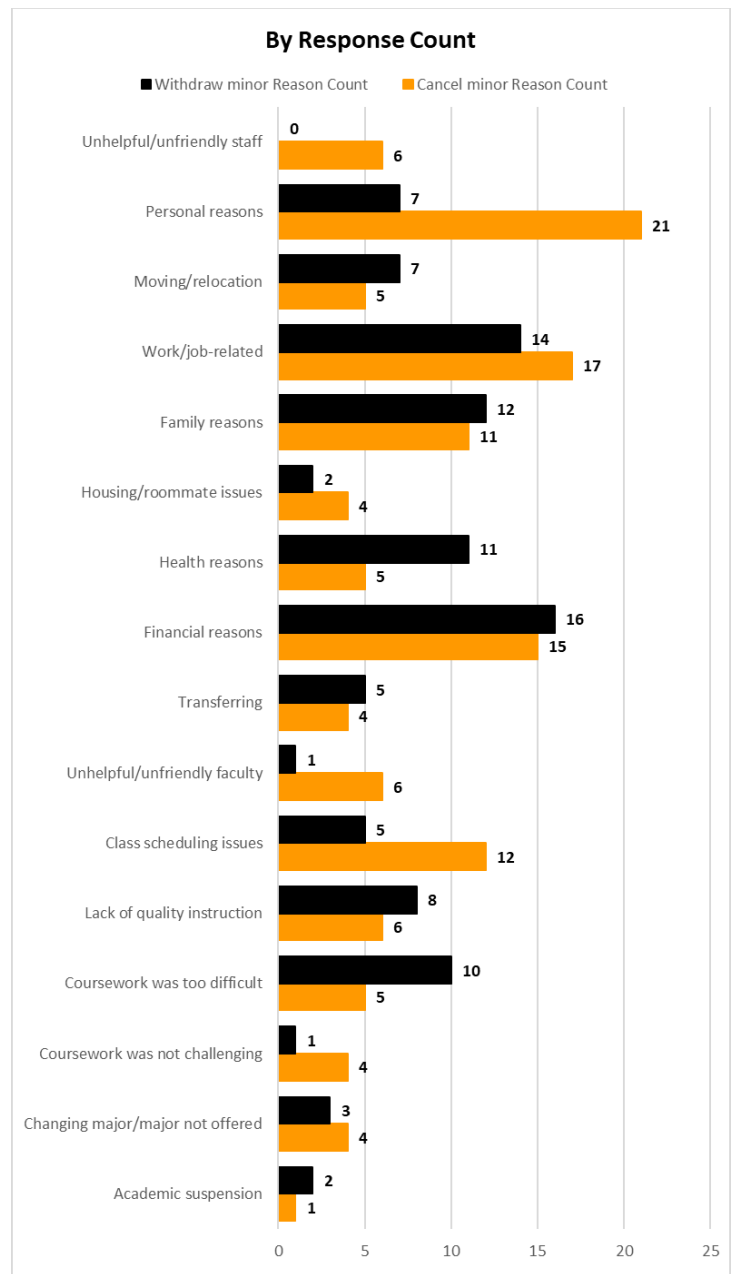
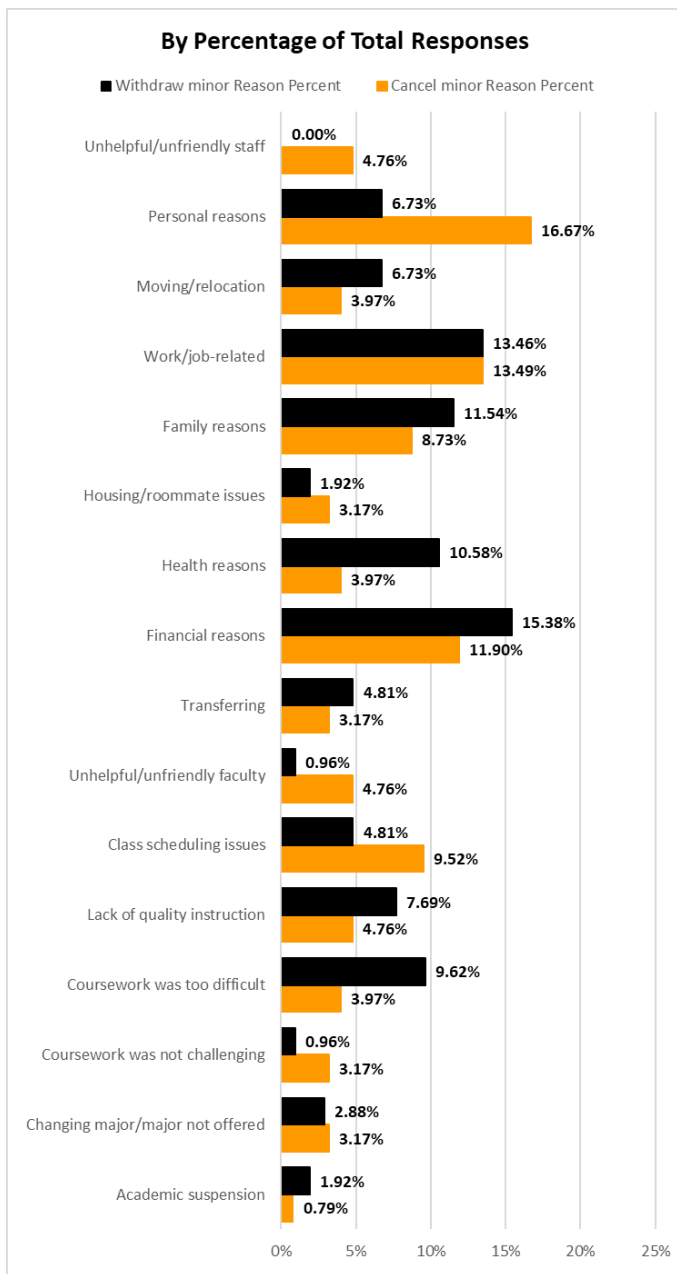
Major Reasons: Cancel vs. Withdraw

Response	Cancel Major Reasons Count	Withdraw Major Reason Count	Cancel Major Reason Percent	Withdraw Major Reason Percent
Academic suspension	0	5	0.00%	2.03%
Changing major/major not offered	11	7	4.00%	2.85%
Coursework was not challenging	0	3	0.00%	1.22%
Coursework was too difficult	0	5	0.00%	2.03%
Lack of quality instruction	3	7	1.09%	2.85%
Class scheduling issues	19	10	6.91%	4.07%
Unhelpful/unfriendly faculty	3	4	1.09%	1.63%
Transferring	25	8	9.09%	3.25%
Financial reasons	40	21	14.55%	8.54%
Health reasons	14	26	5.09%	10.57%
Housing/roommate issues	4	3	1.45%	1.22%
Family reasons	25	40	9.09%	16.26%
Work/job-related	43	41	15.64%	16.67%
Moving/relocation	18	6	6.55%	2.44%
Personal reasons	69	56	25.09%	22.76%
Unhelpful/unfriendly staff	1	4	0.36%	1.63%
Total	275	246	100.00%	100.00%



Minor Reasons: Cancel vs. Withdraw

Response	Cancel minor Reason Count	Withdraw minor Reason Count	Cancel minor Reason Percent	Withdraw minor Reason Percent
Academic suspension	1	2	0.79%	1.92%
Changing major/major not offered	4	3	3.17%	2.88%
Coursework was not challenging	4	1	3.17%	0.96%
Coursework was too difficult	5	10	3.97%	9.62%
Lack of quality instruction	6	8	4.76%	7.69%
Class scheduling issues	12	5	9.52%	4.81%
Unhelpful/unfriendly faculty	6	1	4.76%	0.96%
Transferring	4	5	3.17%	4.81%
Financial reasons	15	16	11.90%	15.38%
Health reasons	5	11	3.97%	10.58%
Housing/roommate issues	4	2	3.17%	1.92%
Family reasons	11	12	8.73%	11.54%
Work/job-related	17	14	13.49%	13.46%
Moving/relocation	5	7	3.97%	6.73%
Personal reasons	21	7	16.67%	6.73%
Unhelpful/unfriendly staff	6	0	4.76%	0.00%
Total	126	104	100.00%	100.00%

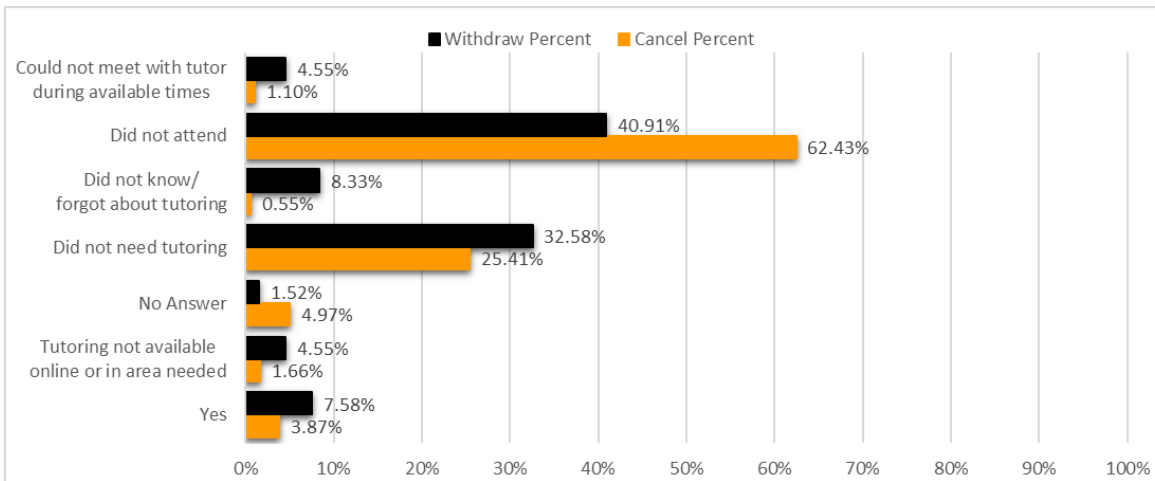


Usage of Student Support Resources

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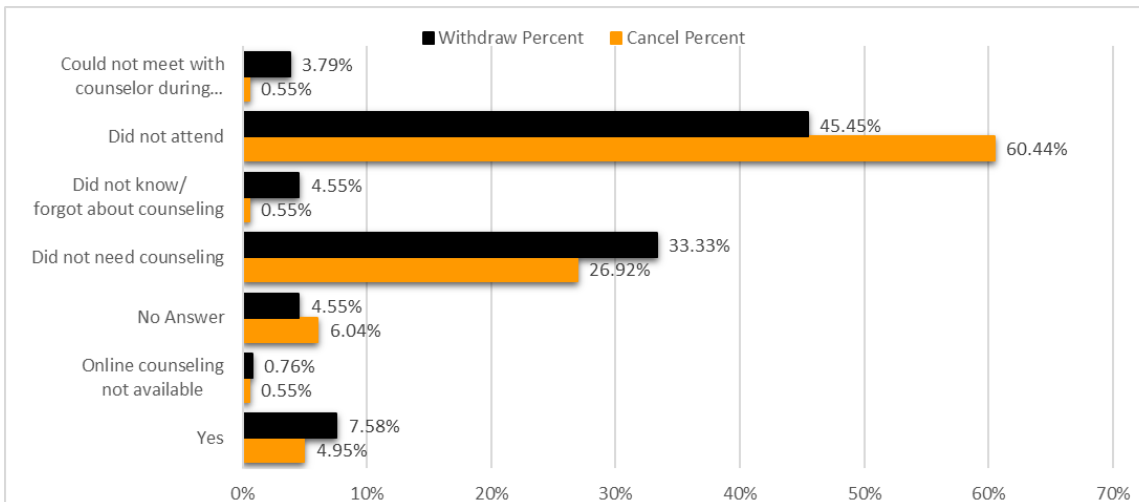
Did you use any of the Tutoring Services at the LASSO Center?

Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
Yes	7	3.87%	10	7.58%
Tutoring not available online or in area needed	3	1.66%	6	4.55%
No Answer	9	4.97%	2	1.52%
Did not need tutoring	46	25.41%	43	32.58%
Did not know/forgot about tutoring	1	0.55%	11	8.33%
Did not attend	113	62.43%	54	40.91%
Could not meet with tutor during available times	2	1.10%	6	4.55%
Total	181	100.00%	132	100.00%



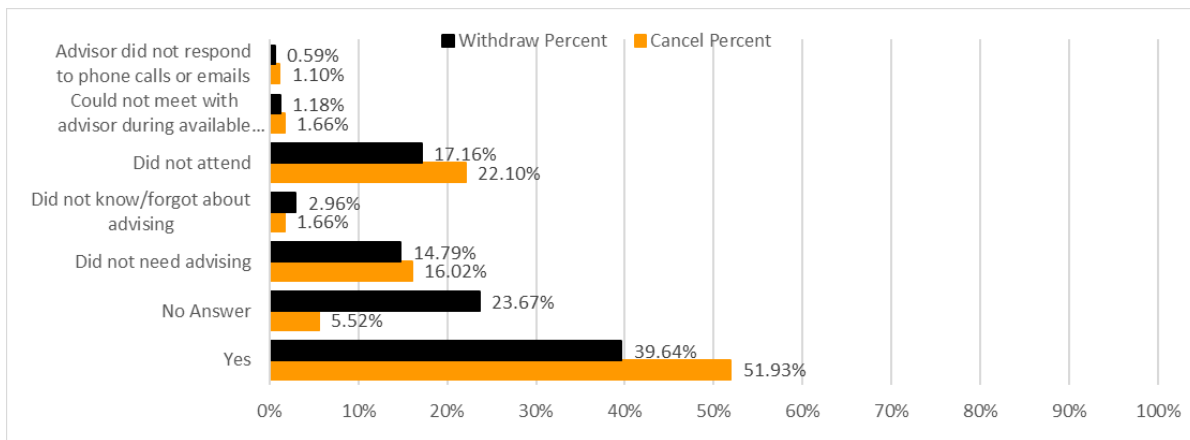
Did you use any of the Counseling Services?

Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
Yes	9	4.95%	10	7.58%
Online counseling not available	1	0.55%	1	0.76%
No Answer	11	6.04%	6	4.55%
Did not need counseling	49	26.92%	44	33.33%
Did not know/forgot about counseling	1	0.55%	6	4.55%
Did not attend	110	60.44%	60	45.45%
Could not meet with counselor during available times	1	0.55%	5	3.79%
Total	182	100.00%	132	100.00%



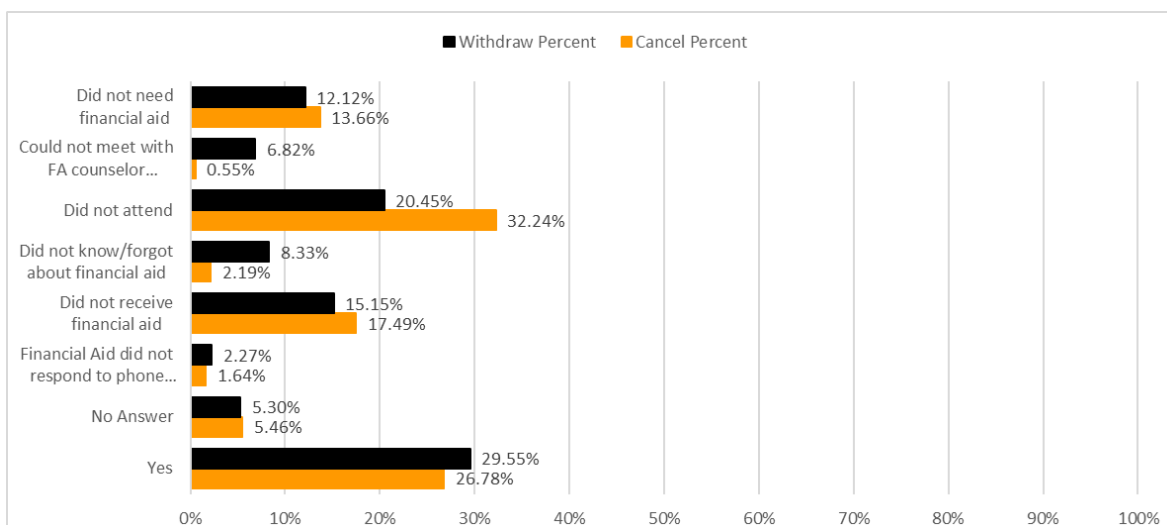
Did you talk to your Academic Advisor about withdrawing

Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
Yes	94	51.93%	67	39.64%
No Answer	10	5.52%	40	23.67%
Did not need advising	29	16.02%	25	14.79%
Did not know/forgot about advising	3	1.66%	5	2.96%
Did not attend	40	22.10%	29	17.16%
Could not meet with advisor during available hours	3	1.66%	2	1.18%
Advisor did not respond to phone calls or emails	2	1.10%	1	0.59%
Total	181	100.00%	169	100.00%



Did you talk to a Financial Aid Counselor?

Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
Yes	49	26.78%	39	29.55%
No Answer	10	5.46%	7	5.30%
Financial Aid did not respond to phone calls or emails	3	1.64%	3	2.27%
Did not receive financial aid	32	17.49%	20	15.15%
Did not know/forgot about financial aid	4	2.19%	11	8.33%
Did not attend	59	32.24%	27	20.45%
Could not meet with FA counselor during available times	1	0.55%	9	6.82%
Did not need financial aid	25	13.66%	16	12.12%

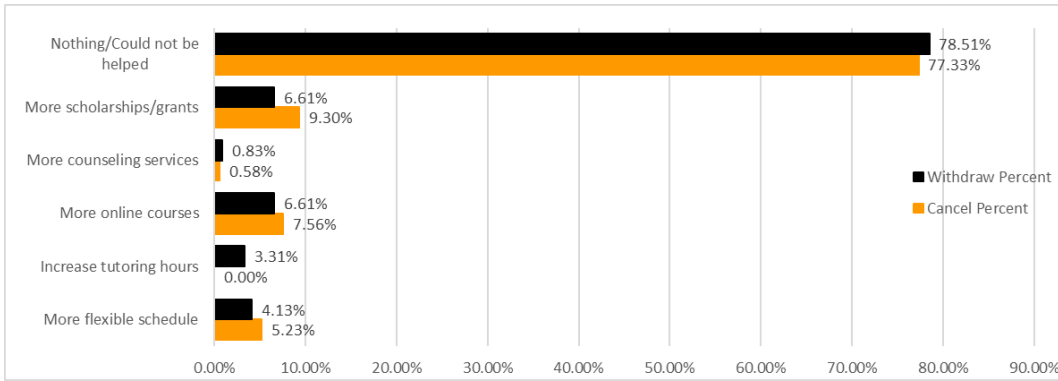


How could we have helped you stay in school?

*Due to multiple responses on paper forms the Total Count may differ from the total number of survey respondents. The answer of "Other" was eliminated as response selection on the most recent survey version.

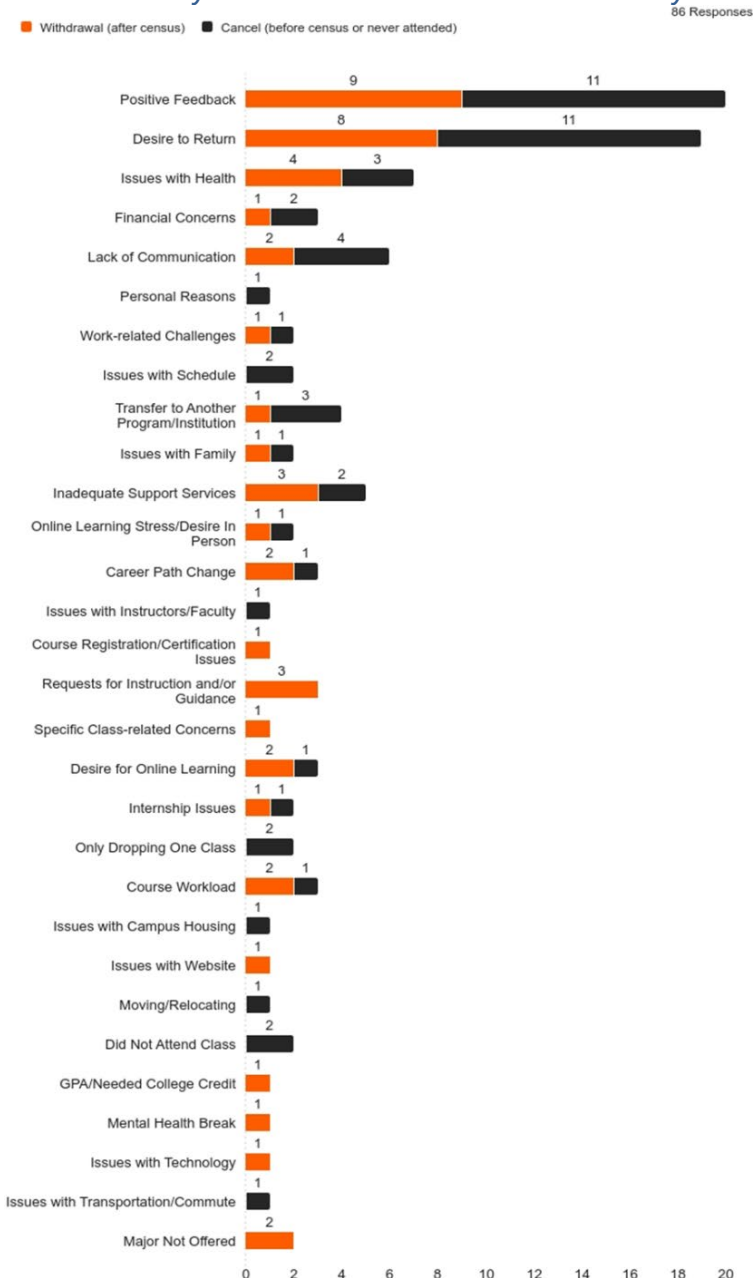
Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
More flexible schedule	9	5.23%	5	4.13%
Increase tutoring hours	0	0.00%	4	3.31%
More online courses	13	7.56%	8	6.61%
More counseling services	1	0.58%	1	0.83%
More scholarships/grants	16	9.30%	8	6.61%
Nothing/Could not be helped	133	77.33%	95	78.51%

Response	Cancel Count	Cancel Percent	Withdraw Count	Withdraw Percent
Total	172	100.00%	121	100.00%



Any comments or suggestions?

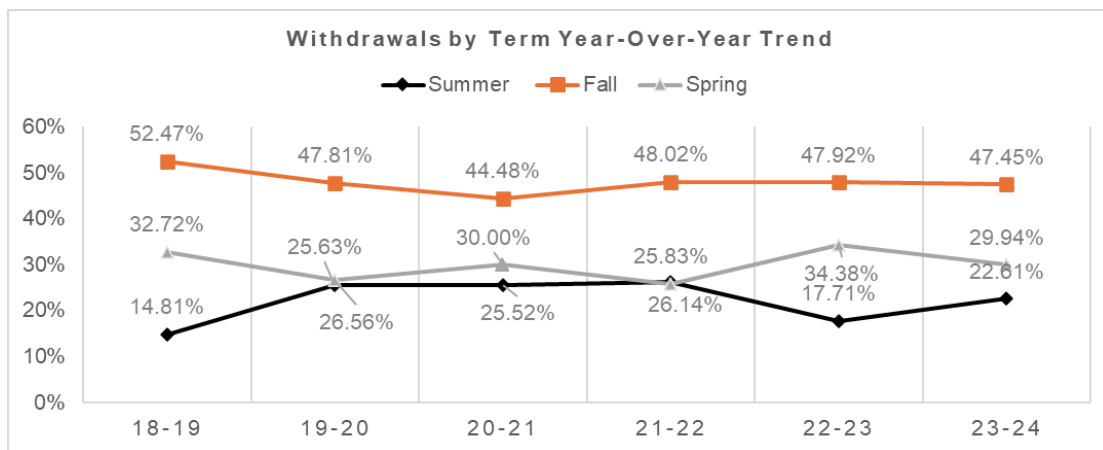
Thematic Analysis with Cancel vs. Withdraw Side-by-Side Comparison



Appendix C Six-year comparisons

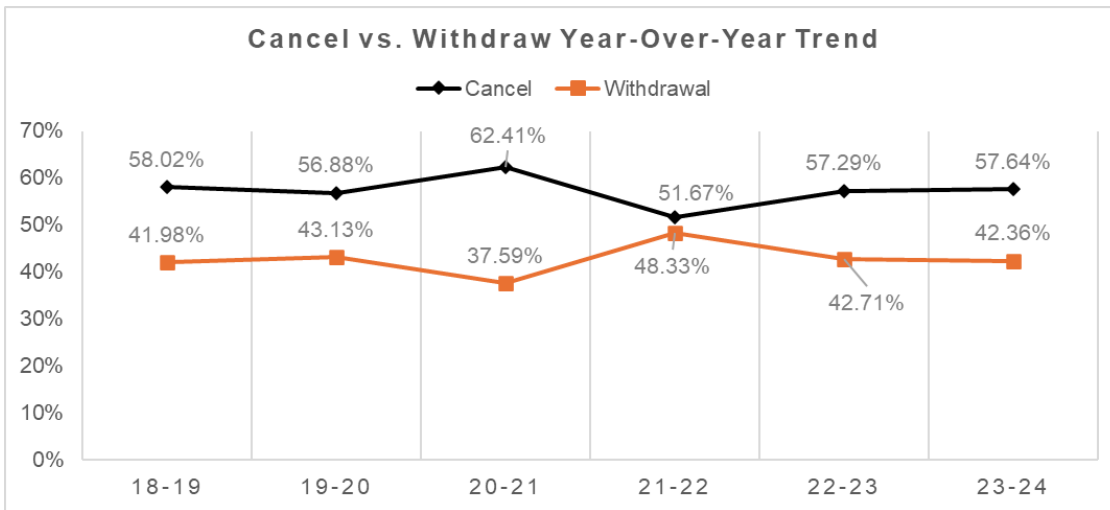
Withdrawal Term

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Summer	14.81%	25.63%	25.52%	26.14%	17.71%	22.61%
Fall	52.47%	47.81%	44.48%	48.02%	47.92%	47.45%
Spring	32.72%	26.56%	30.00%	25.83%	34.38%	29.94%
(Did not answer)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Responses	324	320	290	329	288	314



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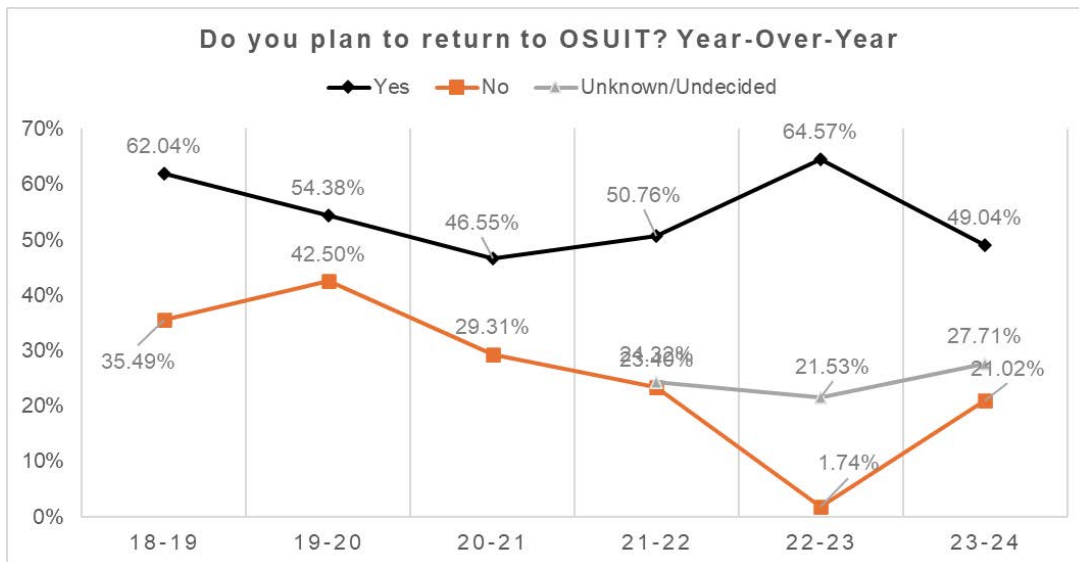
Responses	18-19	19-20	20-21	21-22	22-23	23-24
Cancel	58.02%	56.88%	62.41%	51.67%	57.29%	57.64%
Withdrawal	41.98%	43.13%	37.59%	48.33%	42.71%	42.36%
(Did not answer)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Responses	324	320	290	329	288	314



Do you plan to return to OSUIT? (21-22; Do you plan to re-enroll at OSUIT?)

*This question was re-worded and additional response options were added to the 21-22 survey. Percentages are a consolidation of responses.

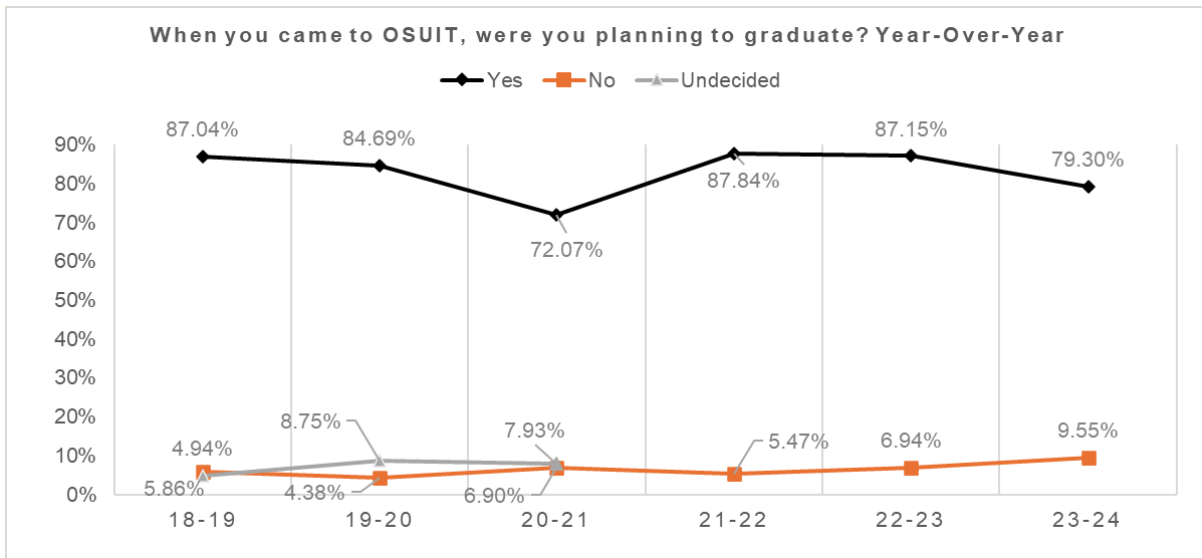
Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	62.04%	54.38%	46.55%	50.76%	64.57%	49.04%
No	35.49%	42.50%	29.31%	23.40%	1.74%	21.02%
Unknown/Undecided (Did not answer)				24.32%	21.53%	27.71%
(Did not answer)	2.47%	3.13%	24.14%	1.52%	12.15%	2.23%
Total Responses	324	320	290	329	288	314



When you first came to OSUIT, were you planning to graduate?

*This question did not include "Undecided" as a response option on the 21-22 survey.

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	87.04%	84.69%	72.07%	87.84%	87.15%	79.30%
No	5.86%	4.38%	6.90%	5.47%	6.94%	9.55%
Undecided	4.94%	8.75%	7.93%			
(Did not answer)	2.16%	2.19%	13.10%	6.69%	5.90%	11.15%
Total Responses	324	320	290	329	288	314



Reasons for Withdrawal (Mark all that apply.)

Many of the response options were changed for this question between the 19-20 and 21-22 surveys, making it increasingly difficult to chart with consistency. Therefore, a visualization is not included for this table.

Multiple answers per participant possible. Percentages based on number of responses, not respondents.

“No Answer” was not included in the response calculations for 21-22 or 22-23.

Responses	18-19	19-20	20-21	21-22	22-23	23-24
(Did not answer)	0.00%	0.00%	20.34%	0.00%	0.00%	0.00%
Academic suspension	0.28%	0.50%	1.00%	1.66%	1.32%	1.06%
Accepted full-time job	5.77%	4.79%	0.00%	0.00%	0.00%	0.00%
Conflict between job and school	4.65%	6.27%	26.70%	18.22%	14.91%	15.29%
Could not find a job on campus	0.28%	0.50%	0.00%	0.00%	0.00%	0.00%
Coursework was not challenging	0.56%	0.00%	0.70%	0.89%	1.32%	1.06%
Coursework was too difficult	1.83%	2.31%	17.60%	3.69%	2.92%	2.66%
Did not budget correctly	2.54%	2.31%	0.00%	0.00%	0.00%	0.00%
Family reasons	10.14%	8.75%	20.30%	10.96%	11.11%	11.70%
Financial reasons	8.17%	10.73%	29.00%	11.97%	12.87%	12.23%
Financial suspension	1.41%	1.16%	0.00%	0.00%	0.00%	0.00%
Health reasons	5.77%	4.62%	14.80%	8.28%	7.75%	7.58%
Home sick	1.13%	0.66%	0.00%	0.00%	0.00%	0.00%
Housing/roommate issues	0.85%	0.83%	1.70%	1.27%	1.90%	1.73%
Lack of financial aid	4.51%	4.13%	0.00%	0.00%	0.00%	0.00%
Lack of quality of instruction	1.55%	2.31%	7.60%	3.95%	2.63%	3.19%
Lack of study skills needed	0.85%	1.49%	0.00%	0.00%	0.00%	0.00%
Learned all I wanted at this time	0.70%	0.66%	0.00%	0.00%	0.00%	0.00%
Major not offered at OSUIT	1.69%	1.82%	3.10%	3.69%	5.41%	3.32%
Moving/relocation	3.52%	2.97%	6.90%	3.95%	5.41%	4.79%
My job does not require more college	0.42%	1.49%	0.00%	0.00%	0.00%	0.00%
Other (please specify)	9.15%	10.56%	0.00%	0.00%	0.00%	0.00%
Scheduling issues	3.94%	3.30%	12.80%	5.73%	5.41%	6.12%
Taking a break from school	7.32%	6.93%	0.00%	0.00%	0.00%	0.00%
Too many requirements	0.70%	0.83%	0.00%	0.00%	0.00%	0.00%
Personal reasons*	0.00%	0.00%	28.60%	18.22%	18.71%	20.35%
Unhelpful/unfriendly faculty*	0.00%	0.00%	3.10%	1.78%	2.05%	1.86%
Unhelpful/unfriendly staff*	0.00%	0.00%	2.80%	1.40%	1.75%	1.46%
Transferring*	0.00%	0.00%	0.00%	4.33%	4.53%	5.59%

*New or expanded category as of 2021 and 2022 surveys.

Additional response changes between the 19-20 survey and the 20-21 and 21-22 surveys

- Conflict between job and school -> Work/job-related
- Major not offered at OSUIT -> Changing major/major not offered
- Scheduling issues -> Class scheduling issues

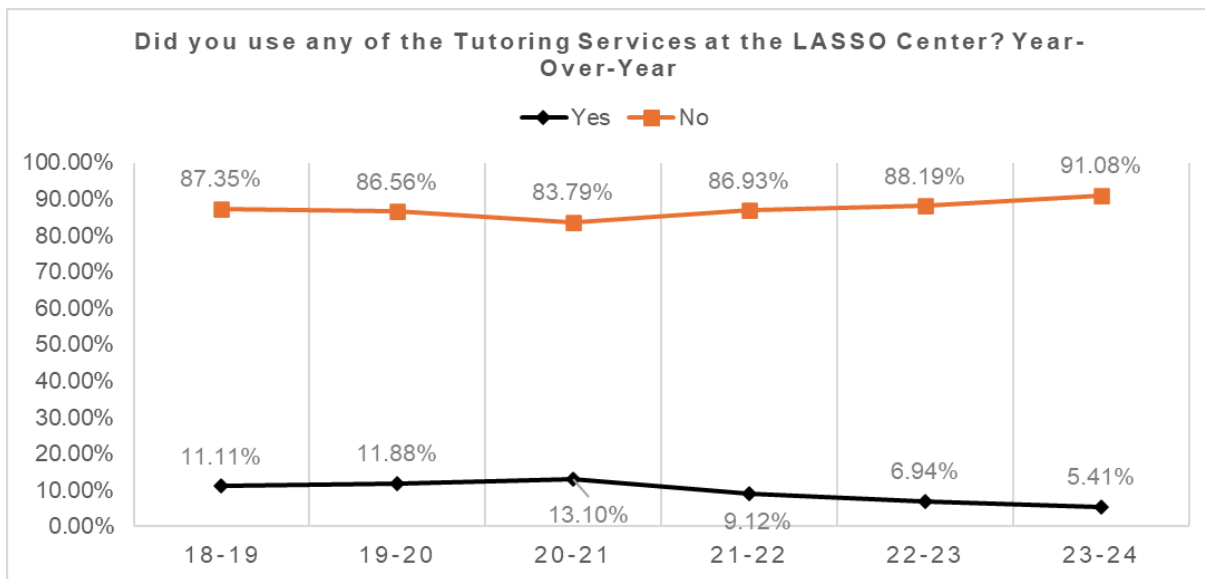
Usage of Student Support Resources

Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question. 21-22 total percentage calculated against total number of selected responses, not total number of participants.

The 20-21 and 21-22 surveys provided a larger number of response options than previous years. Percentages listed here are consolidated and generalized from multiple responses.

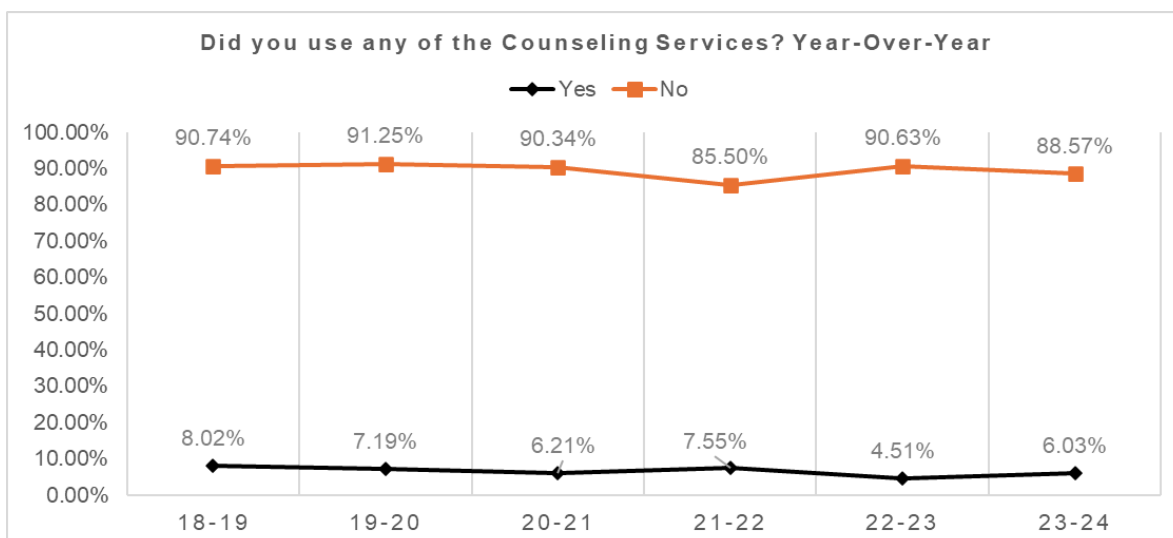
Did you use any of the Tutoring Services at the LASSO Center?

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	11.11%	11.88%	13.10%	9.12%	6.94%	5.41%
No	87.35%	86.56%	83.79%	86.93%	88.19%	91.08%
(Did not answer)	1.54%	1.56%	3.10%	3.95%	4.86%	3.50%
Total Responses	324	320	290	329	288	314



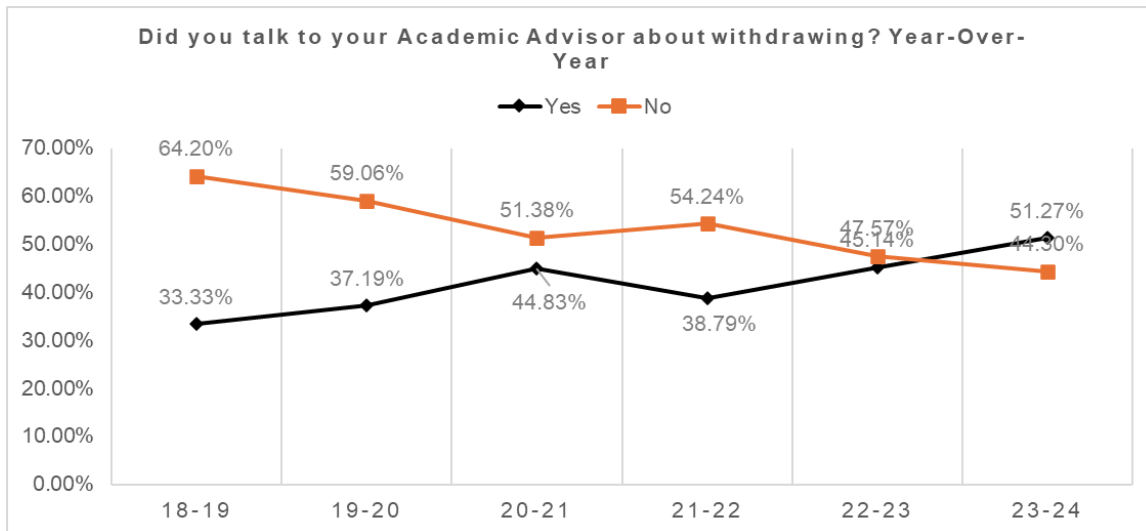
Did you use any of the Counseling Services?

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	8.02%	7.19%	6.21%	7.55%	4.51%	6.03%
No	90.74%	91.25%	90.34%	85.50%	90.63%	88.57%
(Did not answer)	1.23%	1.56%	3.40%	6.95%	4.86%	5.40%
Total Responses	324	320	290	329	288	315



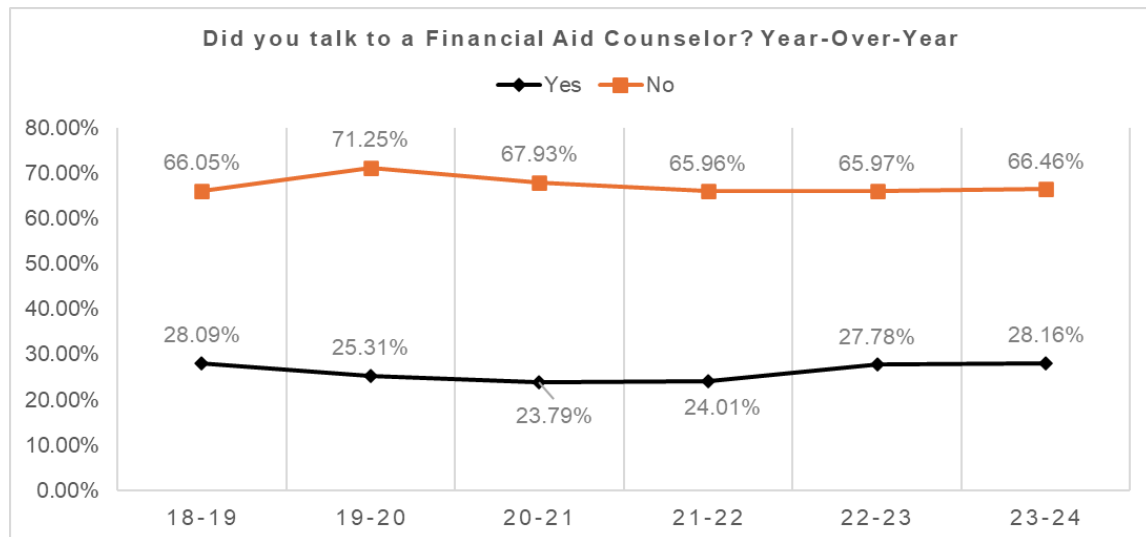
Did you talk to your Academic Advisor about withdrawing?

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	33.33%	37.19%	44.83%	38.79%	45.14%	51.27%
No	64.20%	59.06%	51.38%	54.24%	47.57%	44.30%
(Did not answer)	2.47%	3.75%	5.17%	6.97%	7.29%	4.43%
Total Responses	324	320	290	329	288	316



Did you talk to a Financial Aid Counselor?

Responses	18-19	19-20	20-21	21-22	22-23	23-24
Yes	28.09%	25.31%	23.79%	24.01%	27.78%	28.16%
No	66.05%	71.25%	67.93%	65.96%	65.97%	66.46%
(Did not answer)	5.86%	3.44%	8.62%	10.03%	6.25%	5.38%
Total Responses	324	320	290	329	288	316



How could we have helped you stay in school?

Many of the response options were changed for this question between the 19-20 and 21-22 surveys, making it difficult to chart with consistency. Therefore, a visualization is not included for this table.

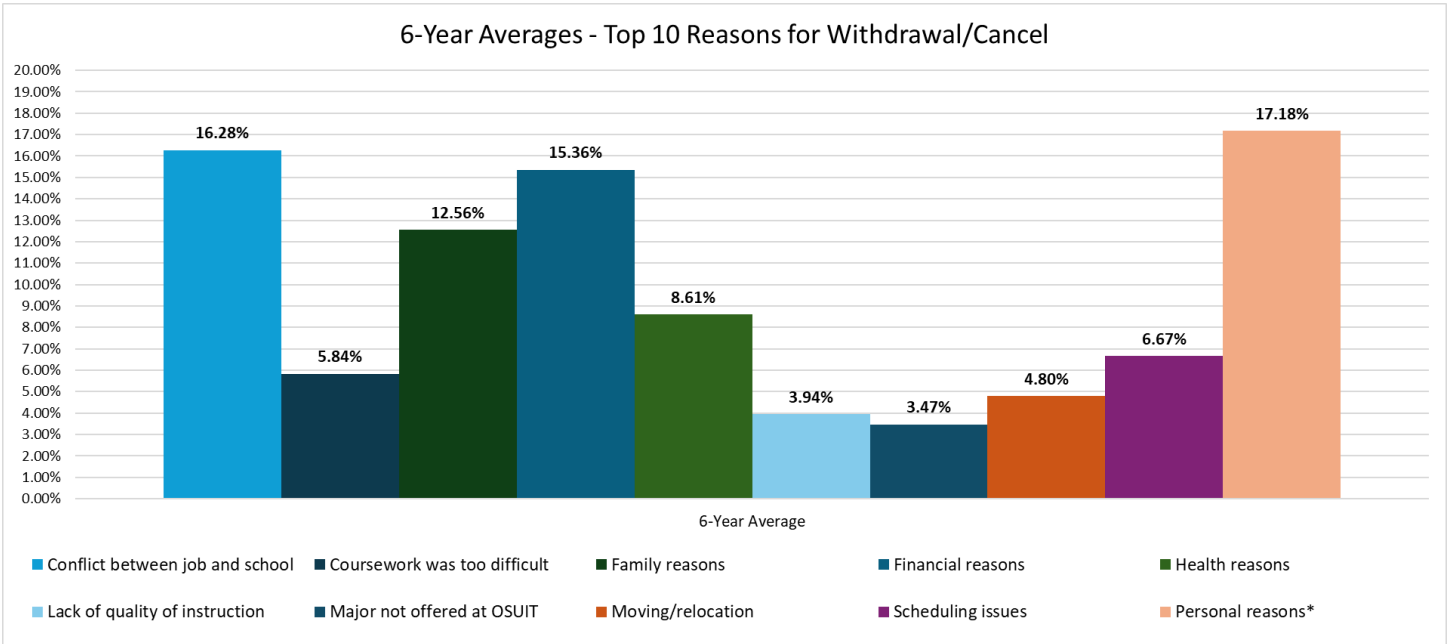
Responses	18-19	19-20	20-21	21-22	22-23	23-24
More scholarships/grants	9.57%	10.00%	8.86%	6.09%	6.14%	7.23%
Increase tutoring hours	8.95%	1.25%	1.52%	0.87%	1.02%	1.20%

Responses	18-19	19-20	20-21	21-22	22-23	23-24
More online courses	0.93%	0.63%	4.56%	4.06%	2.73%	6.33%
More flexible schedules	1.54%	13.75%	6.84%	6.09%	5.12%	4.22%
More counseling services	12.65%	11.25%	1.52%	0.58%	1.37%	0.60%
Other (please specify)**	42.59%	23.75%	10.38%	0.00%	0.00%	0.00%
Nothing/Could not be helped*	0.00%	0.00%	32.66%	69.57%	70.99%	68.98%
(Did not answer)	31.48%	48.13%	45.86%	12.75%	12.63%	11.45%
Cumulative Percent	107.72%	108.80%	112.20%	100.00%***	100.00%***	100.00%***

*New category as of the 20-21 survey; previously, most often cited as "other" response.

**Response removed from the 21-22 survey.

***Percentage calculated against total number of selected responses, not total number of participants.



Appendix D

Copy of revised Student Withdrawal Request form with the Withdrawal Survey

Student Withdrawal Request, Continued

Please complete this survey regarding why you are leaving OSUIT. Your response is important and always kept private and confidential. Your responses, combined with other responses, help us improve student services. Email Institutional Research at iar@okstate.edu with questions about this survey.

What term are you dropping/withdrawing from? Summer Fall Spring

Do you plan to re-enroll at OSUIT? (Select one option)

Yes, next term Yes, within the next year Yes, within 2 or more years Unknown/Undecided No

When you first enrolled, were you planning to graduate from OSUIT? (Select one option) Yes No

Why are you leaving? (Check all that apply)

	Major Reason	Minor Reason	N/A		Major Reason	Minor Reason	N/A
Academic Suspension	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Financial Reasons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Changing Major/Major not offered	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Health reasons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coursework was not challenging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Housing/roommate issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coursework was too difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Family reasons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of quality instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Work/Job related	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Class scheduling issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Moving/relocation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unhelpful/Unfriendly faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Personal reasons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transferring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Unhelpful/Unfriendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you use any of the Tutoring Services at the LASSO Center? (Select one)

Yes Did not need tutoring Could not meet with tutor during available times
 Did not attend Faculty not available Tutoring not available online or in area needed

Did you use any of the Counseling Services? (Select one)

Yes Did not need counseling Could not meet with counselor during available times
 Did not attend Faculty not available Online counseling not available

Did you talk to your Academic Advisor about withdrawing? (Select one)

Yes Did not need advising Could not meet with advisor during available times
 Did not attend Did not request advising Advisor did not respond to phone calls or emails

Did you talk to a Financial Aid Counselor? (Select one)

Yes Did not need Financial Aid Could not meet with FA counselor during available times
 Did not attend Faculty not available Financial Aid did not respond to phone calls or email
 Did not receive Financial Aid

How could we have helped you stay in school? (Check all that apply)

More flexible schedules Increase tutoring hours More scholarships/grants
 More online courses More counseling services Nothing/Could not be helped

Any comments or suggestions?
